

What is required of a trainer?

- **A personal viewpoint on attitude**
 - How I try to prepare to train.
- **Then an invitation to discussion**

- **Training is a service to participants**
 - participants are giving a LOT of time (and money) to attend
 - I must commit to participants
- **Note to me, en route a training room:
“When you leave the office leave your ego behind”**
- **Each time I run a course seek to improve it**
- **Don't delay scheduling a course until I can aim for perfection**
 - I would never start!
 - participants will always have different expectations and backgrounds
 - same thing done equally well twice can have different impact
 - 3 effective courses serve more people than 1 perfect course
 - 80% is perfection (Zen proverb)

- **Sufficient technical competence**
 - “Sufficient”:
 - Can participants’ routine problems with practical exercises be resolved?
 - Will you help find information / contacts for questions you can’t answer?
- **Organisational and communication skills**
- **Remember NA3 and EGEE context**
 - Follow NA3 procedures and styles (ppt and practicals)
 - Material can easily be re-used
 - Save effort on new material for where its really needed – many places!!
- **“Right Attitudes”**: can these be defined?!
- **What do you think??**