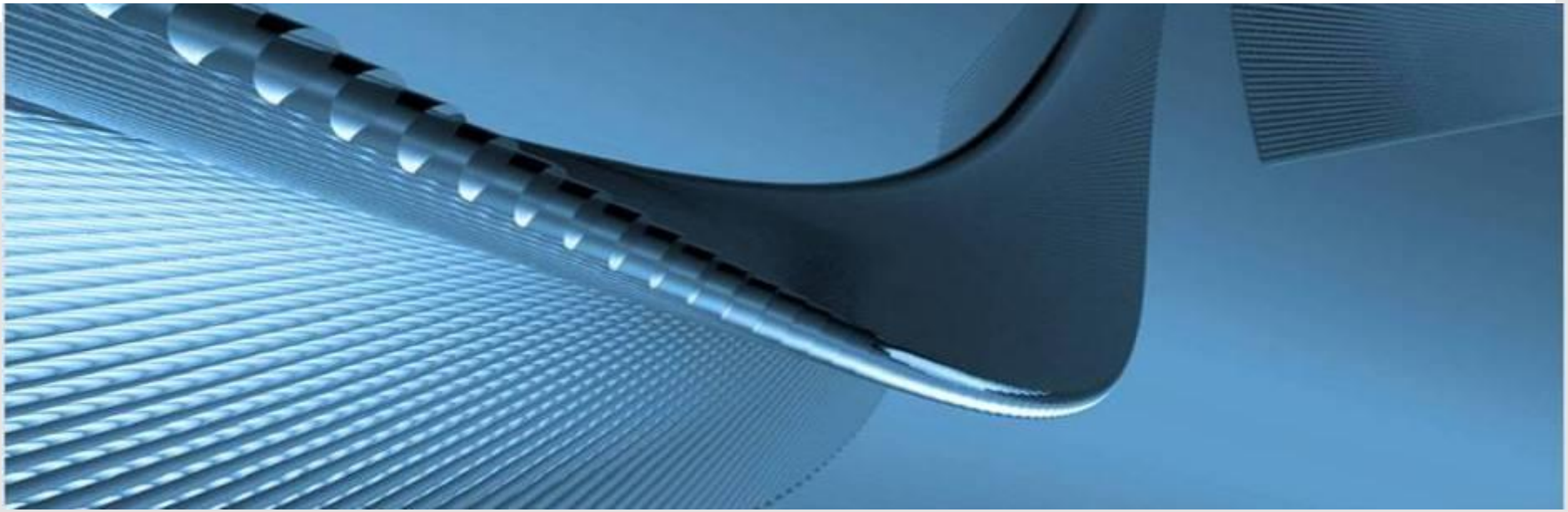
Karlsruhe Institute of Technology

Steinbuch Centre for Computing

Bruno Hoeft (KIT/SCC)

LHCOPN GGUS – Ticketsystem

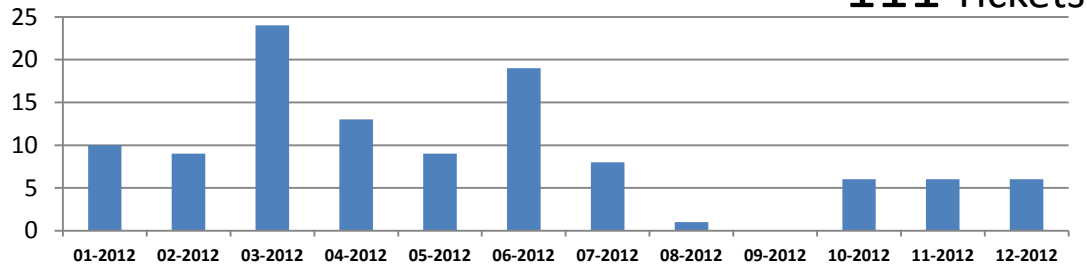


LHCOPN OPS-WG

- OPS-WG TC is canceled until further notice
  - A TC can be established on request (asap)
- At the twiki OPS-WG (https://twiki.cern.ch/twiki/bin/view/LHCOPN/OpsTelCom)
  - The reports will be written further
    - Would suggest quarterly (missed 2013 Q1)
    - Sites are still asked to fill in their reports
    - LHCOPN statistics

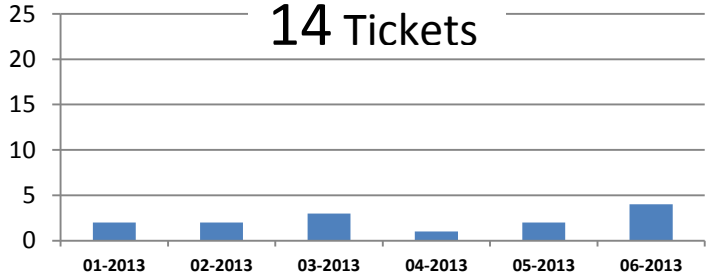
GGUS-tickets-number 2013

111 Tickets



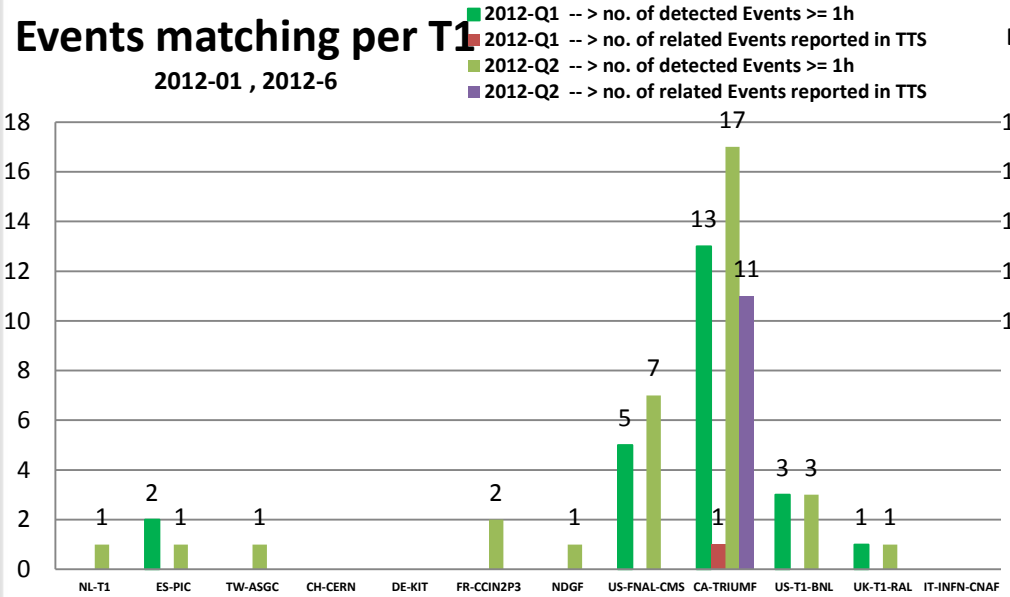
GGUS-tickets-number first half 2013

14 Tickets



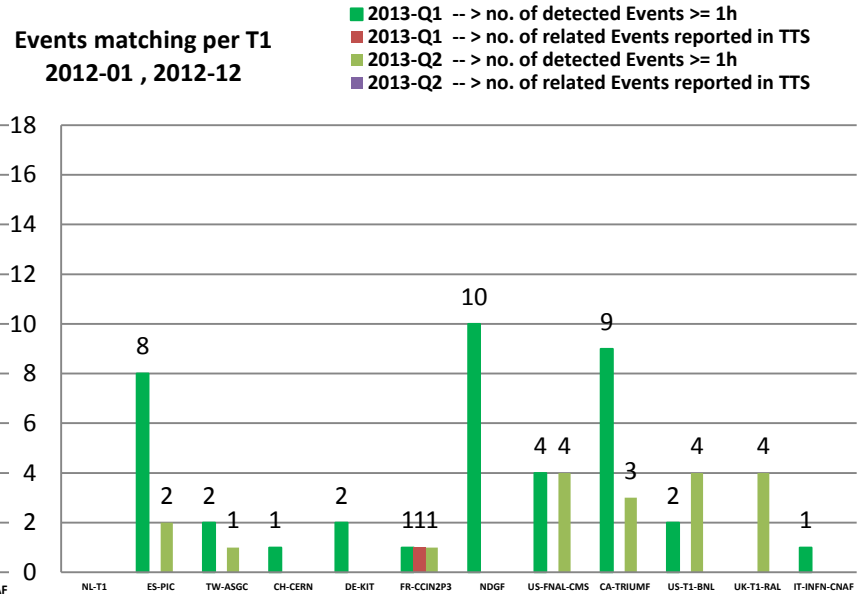
Events matching per T1

2012-01 , 2012-6



Events matching per T1

2012-01 , 2012-12



Pro and Cons

- Close the GGUS LHCOPN Ticketsystem is quickly arranged → but
  - Are we really sure LHC has no benefit it
  - reestablish the ticket system again will take more effort as to keeping it

- New definition → when a ticket shall be written
- e.g.:
  - Loss of service (any kind / any length at T0/T1)
    - At LHC detector run
  - Backup link (any kind / any length at T0/T1)

Evolving?

– Are there already thoughts of a ticket system for LHCONE?
  - GGUS ticket system is able to exchange tickets
  - Exchange protocol “defined” and there are already examples implementation (Geant/GGUS?)
  - Via soap (and …)

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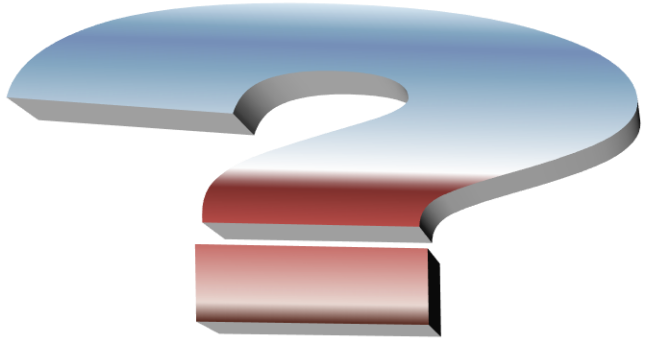
thanks for your attention



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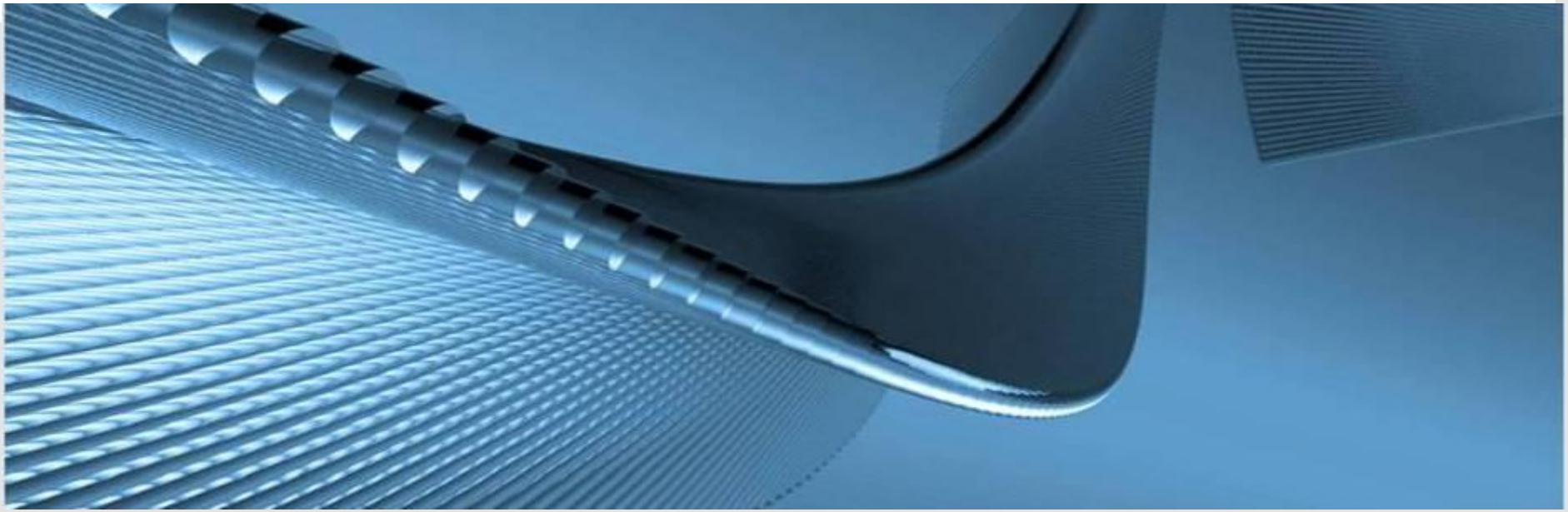
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