

#	Question	Comments
1	High-level description of service available?	with architecture diagram
2	Middleware dependencies and versions defined?	OS deps, M/W deps, platforms supported
3	Code released and packaged correctly?	Repository + Tagging process, rpms/tarballs
4	Certification process exists?	
5	Automatic Configuration code exists?	e.g. Yaim, NCM, ...
6	Admin Guides available?	Installation, monitoring, problem determination
7	Disk, CPU, Database, Network requirements defined?	
8	Monitoring criteria described?	
9	Problem determination procedure documented	
10	Support chain defined (2nd/3rd level)?	
11	Backup/restore procedure defined?	
12	Suitable hardware used	
13	Monitoring implemented	
14	Test environment exists	
15	Problem determination procedure implemented	
16	Automatic configuration implemented	
17	Backup procedures implemented and tested	

Key:

- Software Readiness
- Service Readiness
- Site Readiness

- Measure of how 'production-ready' a service :
 - In terms of software, service and deployment
- Manually edited (under SVN control) by responsables
 - EIS team, service managers, deployment team