



Milestones/metrics

Existing:

- VO-specific SAM testing
- Job priorities
- 24x7 support
- VOBox SLA
- CAF definition
- Reliability
 - Next targets: T1, T2 ??
 - Based on resource availability ? –
 - e.g. X% of T2 resources above 95% reliable



Milestones/metrics - 2

Need:

- Accounting – publication of installed capacity (at Tier 2s)?
- Storage accounting
 - Need to define what is to be reported
 - Need verification of published data
 - Input from CCRC experience? (May?)
- User, Group and Role accounting reporting
 - Need to finalise policy
 - Need to publish the data
- Job reliability
- Monitoring
 - Push responsibility to sites ??
- Pilot jobs – time to finish this now?
- Middleware based?
 - SL5
 - CE
 - SRM (for May)



Other things to consider

- Updated risk register?
- What metrics should we be regularly following and reporting on:
 - Accounting
 - Site Reliability
 - Tape metrics → MSS metrics
 - Job reliability
 - Data transfer performance (what?)
 - ...?