Subject: Shift summary -- 12/3/14
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Date: 12/09/2014 02:14 PM
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Shift notes from the past week:

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AMOD/ADCoS reports from the ADC Weekly and ADCoS meetings:
No ADCoS meeting this week - Computing Jamboree at CERN:
https://indico.cern.ch/event/276502/

1) 11/27: BNL - file transfer failures with the error "[SRM_INVALID_PATH] No such file or directory." Likely due to accidental file deletion described in 4) below.
https://ggus.eu/index.php?mode=ticket_info&ticket_id=110409 was closed on 12/1. No eLog?
2) 11/27: BNL - jobs from two tasks (1614854 & 1614850) were failing heavily at the site. However, the job failures were task-related, not a site issue, so
https://ggus.eu/index.php?mode=ticket_info&ticket_id=110406 wasn't needed, and was closed on 12/1. (The problem with these tasks had already been reported in https://its.cern.ch/jira/browse/ATLPHYSVAL-257.) eLog 52114.
3) 11/28: Prodsys1 is being decommissioned.
https://atlas-logbook.cern.ch/elog/ATLAS+Computer+Operations+Logbook/52094
4) 11/28: Accidental deletion of ~600k files (single replica files, approximately 50k). This will lead to an increase in production job and DDM errors.
https://atlas-logbook.cern.ch/elog/ATLAS+Computer+Operations+Logbook/52100
5) 12/1: Final stages in the migration from dq2 => rucio underway. See:
https://atlas-logbook.cern.ch/elog/ATLAS+Computer+Operations+Logbook/52110
6) 12/2: ADC Weekly meeting:
http://indico.cern.ch/event/353454/ (includes talks about rucio migration, data deletion incident, prodsys2)
7) 12/3: NERSC - file transfers to the site failing with "DESTINATION OVERWRITE error reported from srm_ifce, [SE][srmRm][SRM_FAILURE]."
https://ggus.eu/index.php?mode=ticket_info&ticket_id=110533 in-progress, eLog 52142.

Follow-ups from earlier reports:
(i) 11/24: UPENN - file transfers to the site failing with " [TRANSFER an end-of-file was reached globus_xio: An end of file occurred]." Later the same day it appeared this was some kind of transient problem, as later transfer attempts succeeded on re-try without any site admin intervention. https://ggus.eu/?mode=ticket_info&ticket_id=110312 was therefore closed, but the errors reappeared the next day (11/25), so the ticket was re-opened. eLog 52060.

12/2: No updates to the ticket, but the no additional errors over the past 24 hours, so ggus 110312 was again closed. eLog 52122.