Subject: Shift summary -- 1/21/15
From: Mark Sosebee <sosebee@uta.edu>
Date: 01/21/2015 10:18 AM
To: Mark Sosebee <sosebee@uta.edu>

Shift notes from the past week:

===

AMOD/ADCoS reports from the ADC Weekly and ADCoS meetings:
https://indico.cern.ch/event/367761/contribution/3/material/slides/0.pdf (Armen)

1) 1/16: Most/all sites were set off-line by HammerCloud following a rucio.cfg update on PanDA server nodes. Issue resolved by rolling back the change. See:
https://its.cern.ch/jira/browse/ASPDA-145, eLog 52482.
2) 1/18: MWT2 - source file transfer failures with the error "SRM_FILE_UNAVAILABLE." A file server went off-line - rebooting it resolved the issue, service restored. https://ggus.eu/?mode=ticket_info&ticket_id=111229 was closed on 1/19, eLog 52509.
3) 1/20: ADC Weekly meeting:
http://indico.cern.ch/event/361450/

Follow-ups from earlier reports:

(i) 12/31: SMU_LOCALGROUPDISK - ddm deletion errors ("Referenced RSE not reachable"). https://ggus.eu/index.php?mode=ticket_info&ticket_id=111002 in-progress, eLog 52516.
(ii) 1/8: UPENN - file transfers to the site failing heavily with the error "An end of file occurred." These errors have occurred previously at the site, but not clear what the underlying problem is. https://ggus.eu/index.php?mode=ticket_info&ticket_id=111078 in-progress, eLog 52417.