Subject: Shift summary -- 1/14/15
From: Mark Sosebee <sosebee@uta.edu>
Date: 01/20/2015 05:55 PM
To: Mark Sosebee <sosebee@uta.edu>

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Shift notes from the past week:
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AMOD/ADCoS reports from the ADC Weekly and ADCoS meetings:
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https://indico.cern.ch/event/365835/contribution/2/material/slides/0.pdf (Armen)

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1)  1/8: NET2 - file transfers to the site failing with "Communication error on send, err: [SE][srmRm][]
httpg://atlas.bu.edu:8443/srm/v2/server: CGSI-gSOAP running on fts03.usatlas.bnl.gov reports Error reading token data
header: Connection closed." Saul reported the problem was fixed later in the day on 1/8, but the errors returned on 1/11.
Issue again resolved -
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https://ggus.eu/index.php?mode=ticket_info&ticket_id=111080 was closed. eLog 52529.
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2)  1/8: UPENN - file transfers to the site failing heavily with the error "An end of file occurred." These errors have
occurred previously at the site, but not clear what the underlying problem is.
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https://ggus.eu/index.php?mode=ticket_info&ticket_id=111078 in-progress, eLog 52417.
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3)  1/9: BNL - DDM deletion errors with "Problem to connect
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https://dcdoor09.usatlas.bnl.gov:443/pnfs/usatlas.bnl.gov/BNLT0D1/rucio/." The dCache door was restarted and an authentication issue related to a certificate was resolved.
https://ggus.eu/index.php?mode=ticket_info&ticket_id=111096 was closed, eLog 52530.
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4)  1/10: BNL -
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https://ggus.eu/index.php?mode=ticket_info&ticket_id=111107 was opened due to failing transfers from the
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site to CERN. However, the ticket was mis-assigned, since these were destination (CERN) errors. Ticket was closed - eLog
52438.
5)  1/11: SWT2_CPB - failed RAID array led to data loss. File declaration in progress. eLog 52444.
6)  1/13: ADC Weekly meeting:
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http://indico.cern.ch/event/361449/

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Follow-ups from earlier reports:
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(i)  12/31: SMU_LOCALGROUPDISK - ddm deletion errors ("Referenced RSE not reachable").
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https://ggus.eu/index.php?mode=ticket_info&ticket_id=111002 in-progress, eLog 52389.