Subject: Shift summary -- 9/9/15

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Date: 09/15/2015 03:17 PM

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Shift notes from the past week:

AMOD/ADCoS reports from the ADC Weekly and ADCoS meetings:

https://indico.cern.ch/event/444140/contribution/2/attachments/1151360/1652970
/150908 ADCoS.pdf (Armen)

CRC report (9/8): http://indico.cern.ch/event/435769/contribution/2/attachments/1151240/1652753/CRCWeeklReport-08092015.pdf

- 1) 9/5: SLACXXRD source/destination file transfer errors ("[SRM_INVALID_PATH] No such file or directory"). Wei reported the issue had been resolved no recent errors as of 9/9, so https://ggus.eu/index.php?mode=ticket info&ticket id=116059 was closed. eLog 54818.
- 2) 9/8: ADC Weekly meeting: http://indico.cern.ch/e/435769

Follow-ups from earlier reports:

- (i) 8/11: BNL-OSG2 deletion errors ("[SRM_AUTHORIZATION_FAILURE] Permission denied"). https://gqus.eu/index.php?mode=ticket info&ticket id=115640 in-progress, eLog 54504. Update 8/18: actually a couple of issues here. In some cases the errors were due to the files not being in the BNL storage. Also, DDM ops switched Rucio to use SRM for deletion from BNL-OSG2_DATADISK and BNL-OSG2_USERDISK after noticing that Rucio seemed to be misinterpreting errors from the WebDAV door at BNL. Issue followed here: https://its.cern.ch/jira/browse/RUCIO-1793. ggus 115640 was closed eLog 54572.
- (ii) 8/24: SLACXRD ddm deletions failing with the message "The requested service is not available at the moment." Wei reported the files that the system was attempting to delete were among the lost files previously declared to ddm ops (https://its.cern.ch/jira/browse/ATLDDMOPS-5102). Will leave the ggus ticket open (https://ggus.eu/?mode=ticket info&ticket id=115846) while the file recovery/catalog cleaning is still in progress. eLog 54708.
- (iii) 8/30: AGLT2_DATADISK deletion errors ("[SRM_AUTHORIZATION_FAILURE] Permission denied"). https://ggus.eu/index.php?mode=ticket_info&ticket_id=115946 in-progress, eLog 54698.

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