

Subject: Shift summary -- 9/16/15
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Date: 09/16/2015 11:53 AM
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Shift notes from the past week:

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AMOD/ADCoS reports from the ADC Weekly and ADCoS meetings:

https://indico.cern.ch/event/446295/contribution/2/attachments/1154814/1659454/150915_ADCoS.pdf (Armen)

CRC report (9/15): <http://indico.cern.ch/event/435770/contribution/2/attachments/1154704/1659238/CRCWeeklReport-15092015.pdf>

1) 9/14: New pilot release from Paul (v63.1) - details here:

<https://atlas-logbook.cern.ch/eelog/ATLAS+Computer+Operations+Logbook/54879>

2) 9/15: ADC Weekly meeting:

<http://indico.cern.ch/e/435770>

Follow-ups from earlier reports:

(i) 8/11: BNL-OSG2 - deletion errors ("[SRM_AUTHORIZATION_FAILURE] Permission denied"). https://ggus.eu/index.php?mode=ticket_info&ticket_id=115640 in-progress, eLog 54504.

Update 8/18: actually a couple of issues here. In some cases the errors were due to the files not being in the BNL storage. Also, DDM ops switched Rucio to use SRM for deletion from BNL-OSG2_DATADISK and BNL-OSG2_USERDISK after noticing that Rucio seemed to be misinterpreting errors from the WebDAV door at BNL. Issue followed here:

<https://its.cern.ch/jira/browse/RUCIO-1793>. ggus 115640 was closed - eLog 54572.

(ii) 8/24: SLACXRD - ddm deletions failing with the message "The requested service is not available at the moment." Wei reported the files that the system was attempting to delete were among the lost files previously declared to ddm ops (<https://its.cern.ch/jira/browse/ATLDDMOPS-5102>). Will leave the ggus ticket open (https://ggus.eu/?mode=ticket_info&ticket_id=115846) while the file recovery/catalog cleaning is still in progress. eLog 54708.

Update 9/14: No recent deletion errors - Tomas Kouba closed ggus 115846. (Follow-up with ddm ops in jira 5102.)

(iii) 8/30: AGLT2_DATADISK - deletion errors ("[SRM_AUTHORIZATION_FAILURE] Permission denied"). https://ggus.eu/index.php?mode=ticket_info&ticket_id=115946 in-progress, eLog 54698.

Update 9/10: Following a move of the GUMS services to new systems the mapping of the production role was not configured correctly. Fixing this resolved the issue. ggus 115946 was closed.