Subject: Shift summary -- 11/18/15

From: Mark Sosebee <sosebee@uta.edu>

Date: 11/25/2015 11:40 AM

To: Mark Sosebee <sosebee@uta.edu>

Shift notes from the past week:

AMOD/ADCoS/CRC reports from the ADC Weekly and ADCoS meetings: https://indico.cern.ch/event/462458/contribution/2/attachments/1188851/1725001/151117_ADCoS.pdf (Armen) https://indico.cern.ch/event/460648/contribution/2/attachments/1188641/1724579/CRC report 20151117.pdf (CRC report)

- 1) 11/11: UTA_SWT2 file transfer errors ("Transfer process died with...). Issue was related to some system updates that unexpectedly affected the SRM host. Fixed errors stopped. https://ggus.eu/index.php?mode=ticket info&ticket id=117526 was closed, eLog 55502.
- 2) 11/14: ANLASC destination transfer failures with checksum errors. No updates to the ticket, but the errors stopped as of 11/16, so https://its.cern.ch/jira/browse/ATLDDMOPS-5169 was closed. eLog 55537.
- 3) 11/15: NERSC destination transfer errors ("DESTINATION MAKE_PARENT srm-ifce err"). Problem was due to a power outage at the site. Services restored, https://ggus.eu/index.php?mode=ticket info&ticket id=117610 was closed on 11/18. eLog 55617.
- 4) 11/16: BNL-OSG source file transfer errors ("connection timeout" & "path not found"). https://ggus.eu/index.php?mode=ticket_info&ticket_id=117614, eLog 55553.
- 5) 11/18: MWT2 destination transfer errors ("SRM_PUT_TURL error on the turl request"). Issue resolved by adding additional space to MWT2_DATADISK. https://ggus.eu /index.php?mode=ticket info&ticket id=117691 was closed, eLog 55589.
- 6) 11/17: ADC Weekly meeting: https://indico.cern.ch/e/460648

Follow-ups from earlier reports:

(i) 11/4: UPITT LOCALGROUPDISK - destination file transfer errors ("could not open connection"). https://ggus.eu/?mode=ticket info&ticket id=117385 in-progress, eLog 55496. Update 11/16: Site admin rebooted the DTN, which appeared to fix the problem. ggus 117385 was closed.

1 of 2 11/25/2015 12:00 PM

Shift summary -- 11/18/15

2 of 2 11/25/2015 12:00 PM