

Subject: Shift summary -- 8/17/16
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Date: 08/17/2016 11:53 AM
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Shift notes from the past week:

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ADCoS/CRC reports from the ADC Weekly and ADCoS meetings:

<https://indico.cern.ch/event/559788/contributions/2259245/attachments/1323736/1986306/20150816-atlas-crc-report.pdf> (CRC report)

1) 8/11: LUCILLE - squid service down. A/C power failures at the site. Service restored as of early afternoon on the next day. https://ggus.eu/index.php?mode=ticket_info&ticket_id=123361 was closed, eLog 58245.

2) 8/11: BNL - squid service shown as down in the monitor. Servers were up, but heavily loaded due to ATLAS overlay tasks. Service back up early on 8/12, so closed https://ggus.eu/index.php?mode=ticket_info&ticket_id=123379. eLog 58255.

3) 8/16: ADC Weekly meeting:
<https://indico.cern.ch/event/559788/>

Follow-ups from earlier reports:

(i) 8/4: NET2 - file transfers to the site from CA/MCGILL-CLUMEQ-T2 failures with "gsiftp performance marker timeout of 360 seconds has been exceeded." Intermittent long-term problem between the sites. Working to track down the source (network, firewall, etc?). https://ggus.eu/index.php?mode=ticket_info&ticket_id=123285 in-progress, eLog 58173.

(ii) 8/4: BNL - file deletion errors with "Referenced RSE not reachable." Possibly related to a known dCache bug. https://ggus.eu/index.php?mode=ticket_info&ticket_id=123286, <https://its.cern.ch/jira/browse/ATLDDMOPS-5285> (DDM ops), eLog 58155.