



GGUS ticket notification to OSG sites

[https://twiki.cern.ch/twiki/bin/view/EGEE/SA1_USAG#GGUS to OSG routing](https://twiki.cern.ch/twiki/bin/view/EGEE/SA1_USAG#GGUS_to_OSG_routing)

LCG Management Board

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Goal: Retrieve OSG site email from OIM



Which email:

1. The site contact email for GGUS tickets where the site is selected and
2. The Tier1 site emergency email for ALARM tickets only.

Why:

1. This is already in operation since July 3rd 2008 for Tier1s (first emails taken from wlcg twiki, then from GOCdb since Jan 29th 2009).
2. The ticket is assigned to the OSG GOC so no duplication or ownership issues exist.
3. We had 3 meetings with OSG who agreed to make this info available in OIM, also at the GDB. [Dec [Slides](#) and Jan [Slides](#)]. All supporting material indexed [here](#).