WLCG Service Report

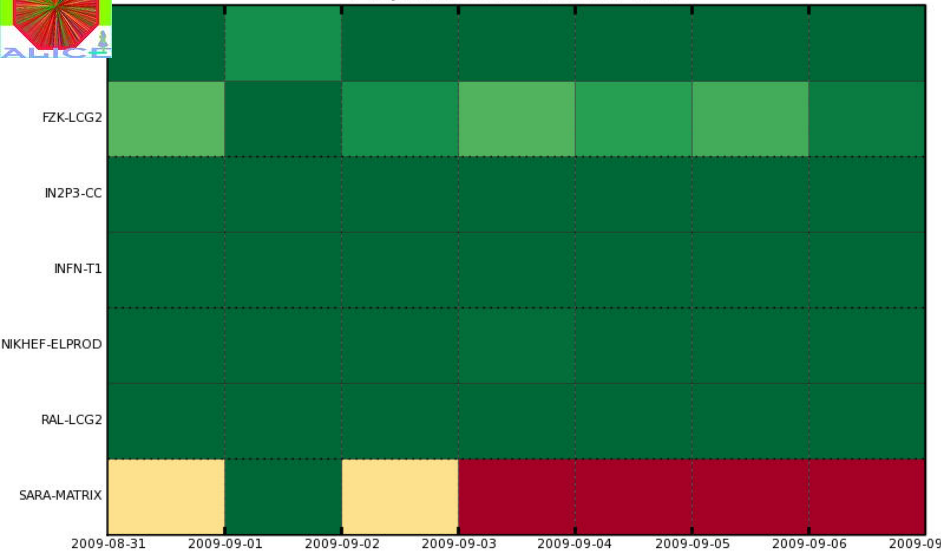**Maria.Girone@cern.ch**

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WLCG Management Board, 8th September 2009

Introduction

- Smooth week of operations, good attendance (~15 people) and no major problems

- More systematic use of Site Status Board (SSB) for Tier0 scheduled intervention
  - Quite a few interventions in coming days!

- Significant site instability at SARA for Alice due to a VObox issue (the proxy renewal service stopped) which seemed solved on 1st Sept but came back on 2nd Sept and is still under investigation

- Usual level of on-going problems that are picked up and solved quickly (see daily minutes)

- Castor outage for LHCb on Monday 07.09 from 6.10am to 7.45am due clusterware problems. **SIR requested**
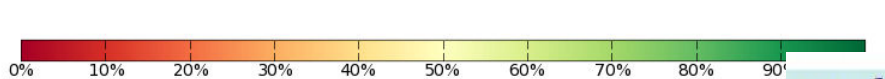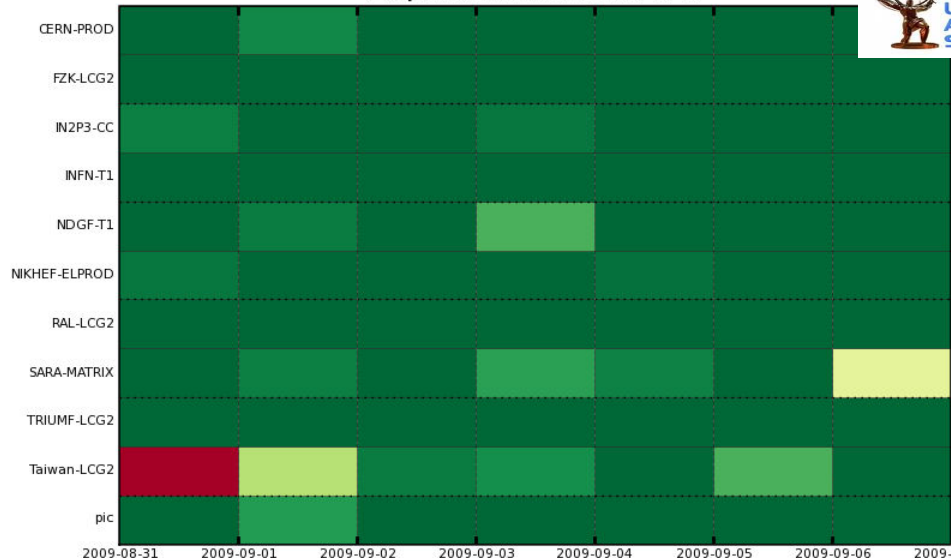
ailability using WLCG Availability (FCR critical
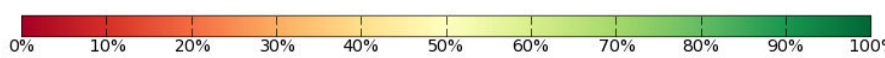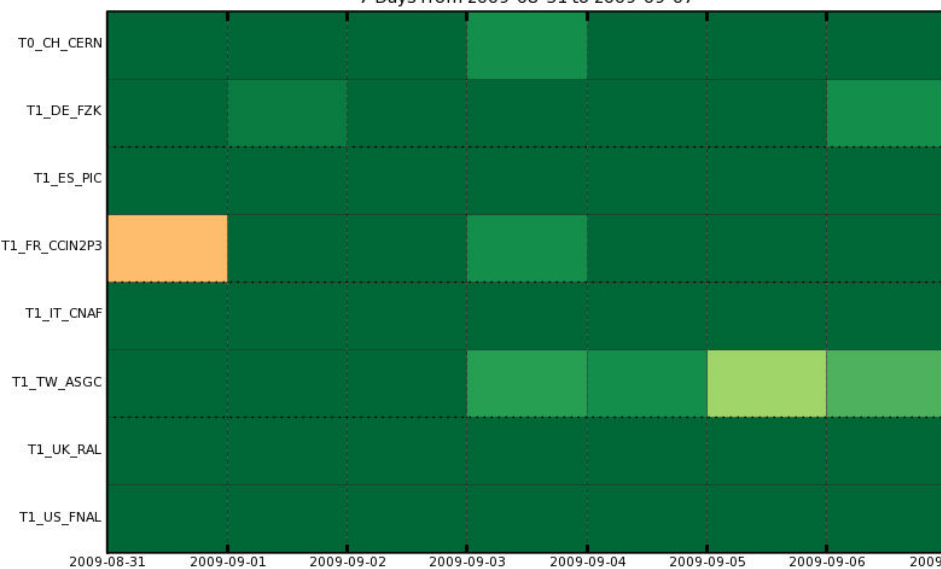
7 Days from 2009-08-31 to 2009-09-07

Site Availability using WLCG_SRM2
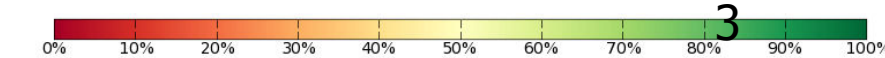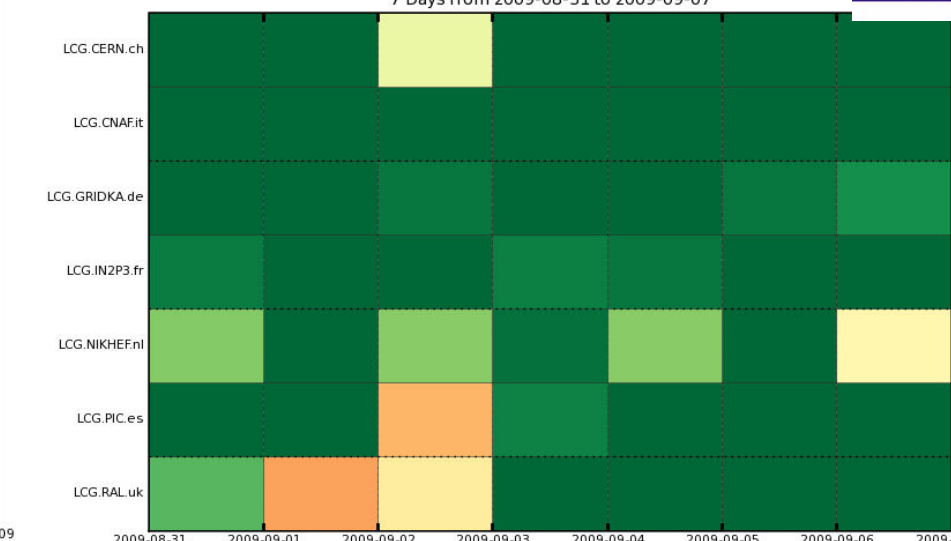
7 Days from 2009-08-31 to 2009-09-07

7 Days from 2009-08-31 to 2009-09-07

Site Availability using LHCb Critical Ava
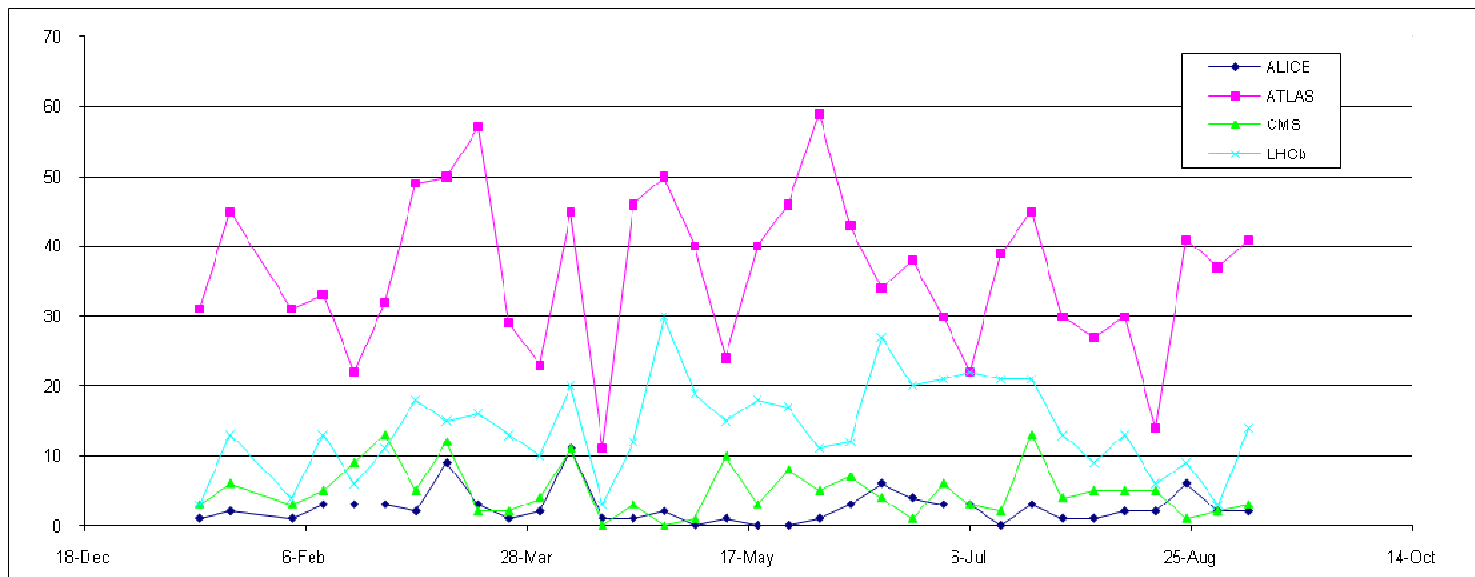
7 Days from 2009-08-31 to 2009-09-07

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GGUS summary

VO	User	Team	Alarm	Total
ALICE	2	0	0	2
ATLAS	8	33	0	41
CMS	3	0	0	3
LHCb	0	14	0	14
Totals	13	47	0	60

Summary

- Smooth operations – possibly as a result of many people returning from vacation plus experiment / computing "weeks" (ATLAS last week, CMS this) but prior to big ramp-up in activities?

- Lxplus alias change to SL5 discussed. To be finalized at the GDB