egee

Enabling Grids for E-sciencE

O-E-6 | GGUS
(as part of TSA1.6)

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www.eu-egee.org

e-infrastructure

Enabling Grids for E-sciencE

- **Operation and development of the GGUS system stays at KIT**
  - Adaptation to new operations model, new support units, ...

- **Get overview of NGI plans**
  - Self-maintained Helpdesk?
  - Outsourced to other NGI?
  - Outsourced to GGUS? (see below)

- **Investigation of „regionalised GGUS"**
  - Simple Helpdesk hosted by GGUS
  - providing the functionality needed for an NGI helpdesk
  - Is there interest?

- **Relevant documentation transferred to KIT**

- **Information on changes needed by the beginning of EGI should be known soon**

- **From now on only Web Services and Messaging interfaces will be accepted**

- **Interfaces to ROC helpdesks stay intact for a transition period**

- **Interfaces to NGI will be built as needed**
  - We don't expect all NGIs to be ready by the start of EGI
  - We need technical contacts from the NGIs

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- **EGEE-USAG was also forum for discussion with regional support staff and expert support staff (e.g. Middleware SUs)**
  - EGI-USAG clearly focussed on getting feedback from users
  - Will we have to set up another forum?
  - Will this be done through OTAG?

- **Transition plan cannot be done without input from EGI**
  - Operations for current users shouldn't be disturbed
  - Old EGEE communication channels should stay in place until the new ones are implemented and tested

- **There should be a coordinated effort by EGI to evaluate NGI readiness**
  - If not we will run into a questionnaire deluge