v 207.3 - Alistair Mills and Etienne Urbah - 04 April 2008

0) Administration

Agenda
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Thursday 20th March 2008 on the CERN telephone conferencing system:
http://indico.cern.ch/conferenceDisplay.py?confId=23031

Attendance
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CERN Alistair
DECH Guenter
SEE Ioannis
SWE -
FR Etienne

Apologies
NE Coen, Jules

What was discussed
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1) Introduction
Alistair reported that all but one of the actions from the previous meeting had been completed, and it was agreed that the remaining one was no longer required. The action list for the previous meeting has been added to the following Indico page:
http://indico.cern.ch/conferenceDisplay.py?confId=23030

2) The implementations - Etienne/ Alistair
The production implementation is satisfactory.
http://egee-docs.web.cern.ch/egee-docs/list.php?dir=./mig/production/&

The test implementation has had 12 categories added to it to support the SLD - see the agenda item on the SLD/SLA.
http://egee-docs.web.cern.ch/egee-docs/list.php?dir=./mig/test_implementation/&

3) Status of DSA1.7 - Coen/ Jules
DSA1.7 is in moderation. It is expected to go to a second round of moderation towards the end of March and to be completed on (revised and agreed) schedule in April. This is seen as an important deliverable, and it is possible that the PEB will provide addtional comments.

4) Status of SLD/SLA - Ioannis
As reported above, the following has been added to the test implementation.

item	Topic	Measurement
sld.1	Site BDII	Number and availability
sld.2	CEs and SEs	Number and availability
sld.3	WN	Number of CPUs or cores
sld.4	SE	Capacity
sld.5	Site	Availability
sld.6	Site	Reliability
sld.7	Period of calculation	(No specific metric necessary)
sld.8	System administrators	Number
sld.9	GGUS	Max time for sites to acknowledge tickets
sld.10	GGUS	Max time for sites to resolve incidents
sld.11	Supported user-community VOs	Number
sld.12	Tracking of SLD conformance	(No specific metric necessary)

The SLD document is at the following address:
https://edms.cern.ch/document/860386

There was a discussion of the test implementation by category. Here is a summary:
sld.1 No comments
sld.2 No comments
sld.3 No comments
sld.4 No comments
sld.5 On 20 March, Ioannis sent to Etienne an email giving following GridView link - see actions
http://gvdev.cern.ch/GVPC/Excel/SiteMonthlyAvailability.php?Month=01&Year=2008&Production=yes&Region=AsiaPacific&Columns=1
sld.6 See sld.5
sld.7 No specific metric is needed
sld.8 It is not clear how to measure this
sld.9 See below for GGUS discussion - see actions
sld.10 See below for GGUS discussion - see actions
sld.11 It was agreed that the text of the description should be changed - see actions
sld.12 No specific metric is needed

GGUS discussion

There was a discussion of how to measure ticket assignment/ resolution for ROCs-Sites. GGUS can provide information on the time to assignment of a ticket to the ROC and the time for resolution by the ROC. This is not however what the SLD/SLA requires. Although the site tickets come from GGUS, in general it is not possible for GGUS to measure the interaction with the sites, as that is the responsibility of the ROC and in some cases it is handled locally in regional ticketing systems which do not exchange this information with GGUS. In the case of the DECH ROC, how this can be done is well known to the team at GGUS as they are also dealing with that system. So, the DECH ROC can provide the information, and can share its knowledge with the other ROCs. This could serve as a model for implementation within the other ROCs.

It was agreed that Guenter and Etienne would add information to the test implementation - see actions.

5) AOB
Alistair reported that this was his final meeting of the MIG, as he would be leaving the project and CERN on 31 March 2008. He said that he would document the present meeting. Alistair thanked all the group for their participation and in particular Etienne who had made a very considerable contribution to the implementation of the implementations.

Etienne said that he would call a meeting of the group in April.

Actions

Item	Scope	Action	Status	Responsible	Comments
0) Administration					
207.00	MIG	Document this meeting	Done	Alistair	
1) Introduction					
No actions					
2) Implementations					
No actions					
3) DSA1.7					
No actions					
4) SLD					
207.41	sld.5	Add a GridView implementation to the test site	.	Etienne/ Ioannis	
207.42	sld.6	Add a GridView implementation to the test site	.	Etienne/ Ioannis	
207.43	sld.9/10	Add information to the test site about GGUS-ROC times	Started	Etienne/ Guenter	
207.44	sld.9/10	Add information to the test site about DECH site times	Started	Etienne/ Guenter	
207.45	sld.11	Change the description of this item in the test implementation	.	Etienne/ Guenter	
5) AOB					
207.51	Call a meeting of the MIG in April		Done	Etienne	

Next meeting

April - Etienne will make arrangements for the meeting and inform the group.
The tentative date is 23 April by telephone conference.
The tentative list of topics is available at http://indico.cern.ch/conferenceDisplay.py?confId=30920

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