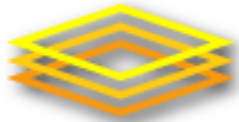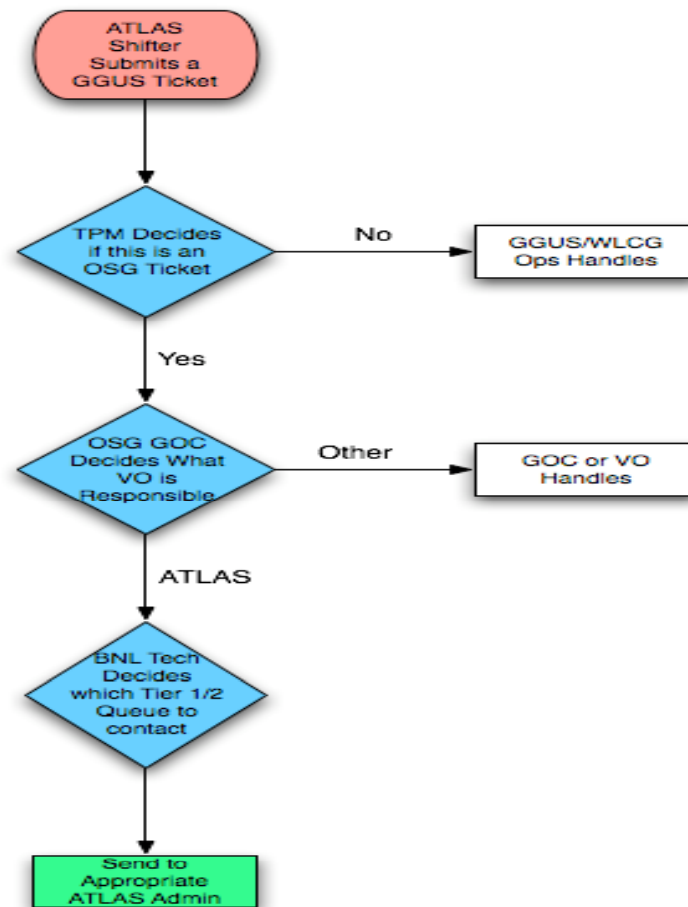# ATLAS Ticket Routing (OSG FP to GGUS)

Rob Quick

January 14

WLCG Grid Deployment Board

Current Exchange Flow Chart
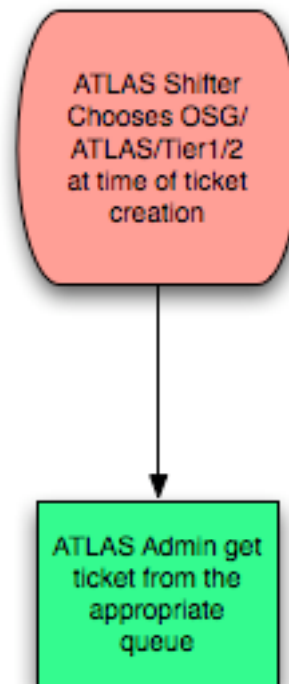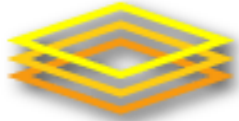
New Ticket Flowchart

Some Additional Information

- With old exchange flow action happened on the order of days, new flow will be in minutes
- GGUS grabs the site names programmatically from the OSG OIM database.
- GGUS will start sending this information on January 21st.
- OSG FP will be ready, but it may take a day or two to iron out bugs.
- This will be easily usable by other VOs if they chose.