



IT@CERN

An introduction for ILOs

Topics

1. Account management
2. Who to contact?
3. Resources for ILOs

Account Management

- <https://cern.ch/account>
 - Sign the Security and Computing Rules
 - Change/reset password
 - Provide external email address

Who to Contact?

- Contracts/Business-related

Procurement Service procurement.service@cern.ch

- Statistics request

statistics-request@cern.ch – Always CC C. Lara and A. Unnervik

- Technical/Access Problems

Service Desk - service-desk@cern.ch - [77777](tel:77777) (inside CERN)

Resources for ILOs

- CERN Phonebook

<https://phonebook.cern.ch>

- e-Tendering

<https://cds.cern.ch/collection/e-Tendering>

- Procurement Website

<https://cern.ch/procurement>

