

US cloud summary for the week of August 25 - September 1, 2021:

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Reports from the ADC Weekly and ADCoS meetings:

<https://indico.cern.ch/event/1062325/contributions/4464714/attachments/2300871/3913744/atlas-crc-31August2021.pdf> (CRC report)

See the slides for details about various outages over the week.

General news / issues during the past week:

8/26: CERN - power outage affected many services. See:

<https://docs.google.com/document/d/1BhLITTw1obvPkIo9rRSwGkCFvI7ERMH6ytTcMrsUtu0/edit#heading=h.ao3ejgn08jdx>

8/30: CERN - Back-end db problem (authorization) affecting rucio - sites were set off-line. Issue resolved after a couple of hours.

8/31: CERN - another off-lining event ("failed to transfer files using copytools=['rucio'] "). Sites set back on-line after 1-2 hours.

8/30: ADC Technical Coordination Board

No meeting this week.

8/31: ADC Weekly meeting:

<https://indico.cern.ch/e/1062325>

Ops Round Table:

<https://codimd.web.cern.ch/PPMRQACQTaKG3szTrpL9ZQ#>

'AOB' summary:

Third-Party-Copy test/migration: <https://its.cern.ch/jira/browse/ADCINFR-166>

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Site-specific issues:

1) 8/27: MWT2 - DAST shifter reported a missing file at the site. File was declared lost. Awaiting confirmation that the ticket can be closed.

[https://ggus.eu/?mode=ticket\\_info&ticket\\_id=153613](https://ggus.eu/?mode=ticket_info&ticket_id=153613).

2) 8/28: BU\_NESE - file transfer errors with "Job has been canceled because it stayed in the queue for too long." [https://ggus.eu/?mode=ticket\\_info&ticket\\_id=153617](https://ggus.eu/?mode=ticket_info&ticket_id=153617).

<https://atlas-adc-elisa.cern.ch/elisa/display/3147?logbook=ADC>.

Follow-ups from earlier reports:

(i) 8/19: BU\_ATLAS\_Tier2 - file deletion errors ("An unknown exception occurred. Details: DavPosix::unlink Result HTTP 500 : Unexpected server error: 500 after 1 attempts").

[https://ggus.eu/?mode=ticket\\_info&ticket\\_id=153534](https://ggus.eu/?mode=ticket_info&ticket_id=153534),

<https://atlas-adc-elisa.cern.ch/elisa/display/3100?logbook=ADC>.

Update 8/30: File deletions look o.k. for the past few days - ggus 153534 was closed.