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CERNBox User Forum: Ultimate Engagement with Users

Thursday, 27 January 2022 09:36 (20 minutes)

This year the CERNBox team organised the 1st CERNBox User Forum.
This forum allowed the community to meet the CERNBox team and share their experiences and use-cases, engaging with them in this period of remote working.

In this talk we'll talk about our motivations for organising this gathering and how we deal with the vast amount of user feedback.

This talk will be of special interest for other institutions deploying EFSS platforms to their communities.

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Session Classification: User Stories

Track Classification: Main session: User Voice: Novel Applications, Data Science Environments & Open Data