

Operations of the EGI e-Infrastructure

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- Operations centres from EGEE-III to EGI-InSPIRE
- EGI Infrastructure
 - Operational Level Agreements
 - Infrastructure provider MoU
 - Operations Management Board
- QR1 accomplishments
- Roadmap

- Stop of operations of **Central Europe regional operations centre** in August 2010. The respective NGI become operational independent:
 - May 2010: **Poland**
 - June 2010: **Slovenia, Croatia, Slovakia and Czech Rep.**
 - July 2010: **Belarus and Hungary**. 2 Austrian sites under the operations of NDGF
 - Oct 2010: **Switzerland**

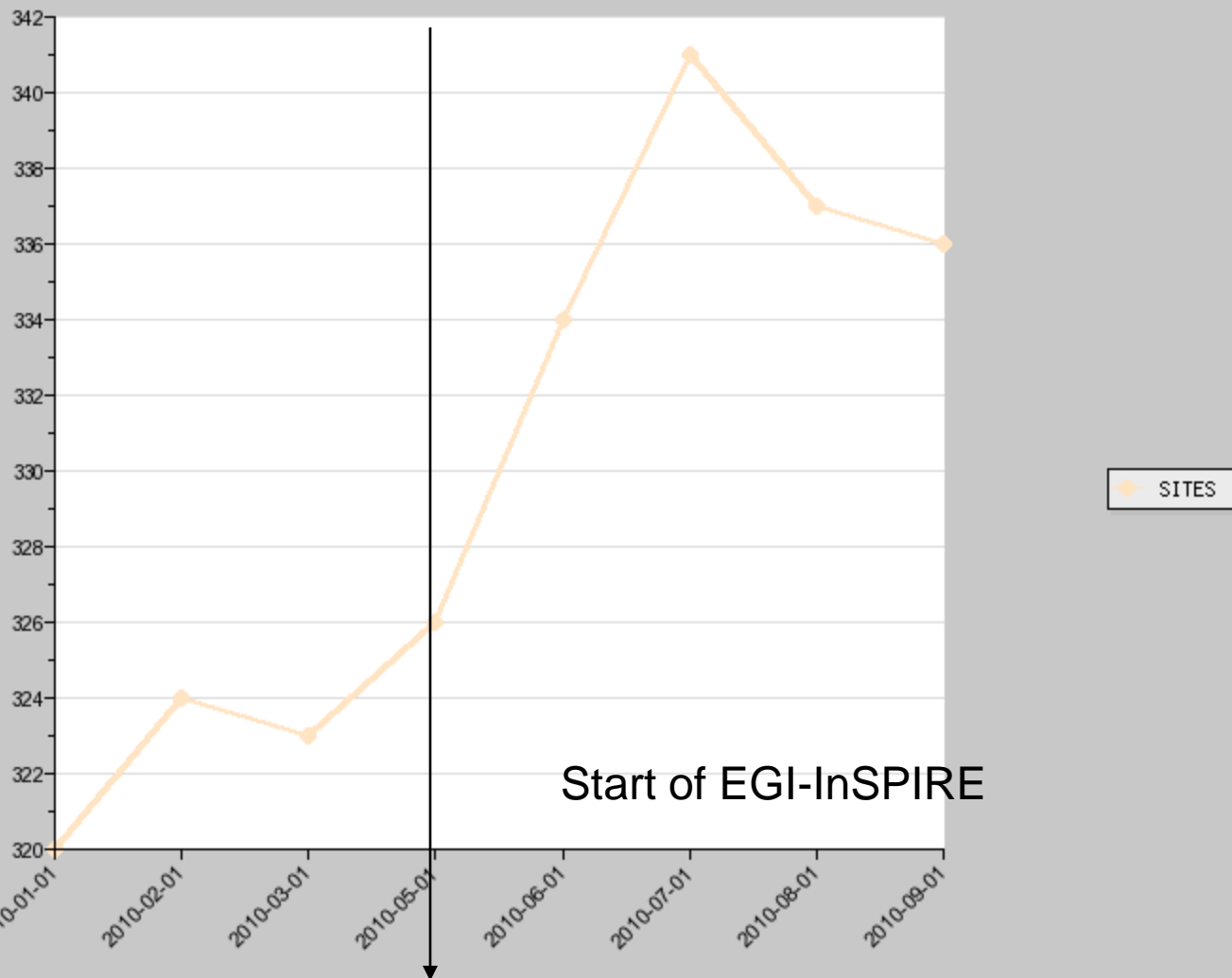
- Apr 2010: SEE-Grid-SCI countries joined the South East Europe ROC
 - Albania, Armenia, Azerbaijan, FYR of Macedonia, Georgia, Moldova, Montenegro
- New independent NGIs
 - Apr 2010: Greece
 - Jun 2010: Serbia
 - Turkey, Bulgaria, Armenia, Israel and Romania entered this process

- **Asia Pacific** (Australia, China, India, Japan, New Zealand, Malaysia, Philippines, South Korea, Taiwan, Thailand)
- **Canada** (Canada, China)
- **ROC IGALC** (Argentina, Brazil, Chile, Colombia, Ecuador, Venezuela), **and ROC Latin America** (Brazil, Colombia, Mexico)
- **NDGF**: Austria, Denmark, Estonia, Finland, Latvia, Lithuania, Norway, Sweden, Switzerland (1 site)
- **IberGrid**: Portugal and Spain → South West Europe decommissioned
- **Belgium-The Netherlands**
- Still existing but planning to stop operations by the end of 2010
 - **Germany/Switzerland**
 - **UK/Ireland**

- **EIROs**
 - CERN
- **NGIs**
 - France
 - Italy
 - Russia

Number of resource centres Jan-Sep 2010

PRODUCTION Number Of Sites Per Date
January-2010 and September-2010



-From 290 to 336
15.8 % increase

-From 52 to 59
countries

EGI-InSPIRE start

- EGI infrastructure is the composition of
 - Resource infrastructures
 - Resource centres (sites): contribute resources to one or more infrastructure providers, the smallest operational entity in the model
 - Infrastructure providers (NGIs, EIROs, other DCIs): operational entities peering locally with the respective resource centres, and globally with other infrastructure providers and EGI.eu
 - Service infrastructures
 - Global services (EGI → VRCs and NGIs/ROCs)
 - Infrastructure provider services (NGIs/ROCs → VRCs and EGI)

- OLAs will be introduced to formally define services offered and the corresponding committed quality of service
 - Infrastructure provider → EGI: the services the infrastructure provider will offer to international Virtual Research Communities and the EGI operational community at large, for example:
 - Grid middleware core services (e.g. VOMS, LFC, top-BDII)
 - Operational services (e.g. Monitoring and accounting infrastructure, helpdesk, support, etc.)
 - EGI → Infrastructure provider: the services that EGI will offer to the infrastructure provider, for example:
 - Central operational tools (GOCDB, operations dashboard, operations portal, etc.)
 - First and second line support
 - EGI (NGIs and EGI.eu) – VRC for example:
 - VRC-specific services (e.g. Training, application porting, VO dashboard and related dedicated monitoring infrastructure, etc.)
 - VRC dedicated middleware services

MoUs

- For infrastructure providers that are not part of the EGI Council, OLAs will be defined **in the framework of a MoU**
- In the Infrastructure Provider MoU the signing parties **commit to**
 - endorse a basic set of (existing) **procedures and policies**
 - mutually **provide services** as defined in the related **OLAs**
 - Participate to the **Operations Management Board**

- Operations Management Board (OMB)
 - Leading the evolution of the operations infrastructure
 - Current members
 - all NGIs that are part of the EGI-InSPIRE partners
 - Jamie and Maria G. for WLCG
 - external infrastructure providers (ROC Canada, IGALC, Latin America etc.)
 - Meeting regularly on a monthly basis since May 2010

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- NGIs and site managers continuing their commitment to grid operations
- Commitment of EGEE ROCs who have been assisting NGIs during their creation process
- Global services well established thanks to early start of the transition during EGEE-III
 - Reassignment of responsibilities where needed
 - Increasing commitment of COD in followup of availability issues and suspension
- Operations infrastructures:
 - Transition to Nagios-based monitoring and distributed deployment almost finalized
 - Started migration of messaging for distribution of accounting usage records

New procedures

- EGI adopted all EGEE procedures and policies
- but various changes introduced
 - New **availability/reliability statistics** followup procedure defined and approved
 - New procedure for **NGI creation and integration** defined and approved
 - New procedure defined for **2nd line/3rd line** middleware support, implementation ongoing → relying on the EGI “Deployed Middleware Support Unit”
 - New procedure for **middleware rollout** to the infrastructure
 - Other procedures are under definition (<https://wiki.egi.eu/wiki/Operations:OD>)

What comes next 1/2

- Infrastructure
 - Consolidation of new NGIs
 - Integration of new infrastructure providers (e.g. ROC Africa), finalization of Infrastructure provider MoU
 - Case studies of integration of new DCIs and heterogeneous middleware stacks
- Plans and requirements
 - Transition plan from gLite 3.1 to gLite 3.2
 - Deployment plan of regionalized operational tools
 - Accounting requirements to lead development in EGI-InSPIRE JRA1 and EMI
- Middleware deployment
 - More sites and NGIs involved in middleware staged rollout
 - Establishment of the Technical Coordination Board to implement reporting channels to the middleware developers (requirements and deployment issues)

What comes next 2/2

- Support
 - revision of existing GGUS Support Units and related membership
 - definition of 2nd and 3rd line middleware Support Units
 - definition of network support infrastructure
- Update of existing [documentation](#) made available at the [EGI wiki](#)
- Availability statistics
 - Report generation needs to be streamlined
 - Improvement of availability calculation algorithm?
- [Operational Level Agreements](#)
 - Extension of existing ones (ongoing)
 - Understanding of impact on tools