

US cloud summary for the week of April 6 - April 13, 2022:

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Reports from the ADC Weekly and ADCoS meetings:

https://indico.cern.ch/event/1144518/contributions/4804608/attachments/2425808/4153049/CRCreport_week2.pdf (CRC report)

General news / issues during the past week:

4/11: ADC Technical Coordination Board:
No meeting this week.

4/12 a.m.: HC auto-exclusion event. Most sites set back online after 2-3 hours.

4/12: ADC Weekly meeting:
<https://indico.cern.ch/e/1144518>

Ops Round Table:

- <https://codimd.web.cern.ch/PPMRQACQTaKG3szTrpL9ZQ#>

'AOB' summary:

- Planning started for S&C week 13-17 June at CERN
- Next week many ADC people absent, weekly will be chaired by Ivan
- The week after (26 April) the weekly will be virtual - no meeting but please upload slides if you can

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Site-specific issues:

1) 4/7: MWT2 - source file transfer errors ("TRANSFER ERROR: Copy failed with mode 3rd pull, with error: Transfer failed: failure: rejected GET: 500 Server Error\n"). An over-heating event in the datacenter took some dCache pool nodes off-line. Cooling problem fixed, so as of 4/11 transfers looked good.

https://ggus.eu/?mode=ticket_info&ticket_id=156756,
<https://atlas-adc-elisa.cern.ch/elisa/display/4509?logbook=ADC>.

2) 4/8: MWT2 - squid service degraded (host uct2-slate.mwt2.org). The machine had crashed. Site is investigating the possibility of a hardware problem. As of 4/13 the host had been back up for several days, so https://ggus.eu/?mode=ticket_info&ticket_id=156791 was closed.

<https://atlas-adc-elisa.cern.ch/elisa/display/4518?logbook=ADC>.

Follow-ups from earlier reports:

(i) 4/6: OU_OSCER_ATLAS - source file transfer errors ("SOURCE CHECKSUM HTTP 500 : Unexpected server error: 500").

https://ggus.eu/index.php?mode=ticket_info&ticket_id=156727 in progress, <https://atlas-adc-elisa.cern.ch/elisa/display/4497?logbook=ADC>.

Update 4/7: XRootD hung up on one of the storage servers. Auto-restated by a monitoring script - issue resolved. ggus 156727 was closed.

(ii) 4/6: BNL-ATLAS - destination file transfers from the source site EELA-UTFSM failing for the past ~30 days. Issue being investigated,

https://ggus.eu/?mode=ticket_info&ticket_id=156738 in progress.
<https://atlas-adc-elisa.cern.ch/elisa/display/4501?logbook=ADC>.

Update 4/7: It was determined that the utfsm.cl domain had been blacklisted by BNL cyber-security. This was removed, fixing the problem. ggus 156738 was closed.