

# Comms #CERNIdeaSquare

26 January 2022 By Claudia.Marcelloni@cern.ch

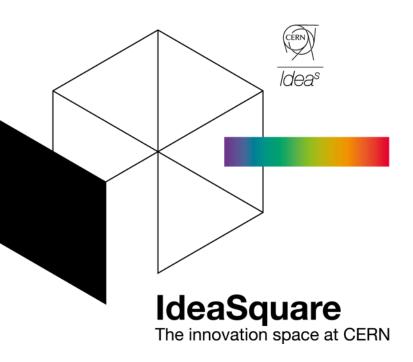
## **Items**

- Communication Strategy Plan Goals
- Branding and Graphic Charter application
- Channels and audiences
- Report
- Open Doors Event for the CERN community
- Link to Science Gateway

# **Communication Strategy - Goals**

The key goal of the communications plan is to complement and support the implementation of the IdeaSquare strategy for the next four years (spring 2021-spring2025):

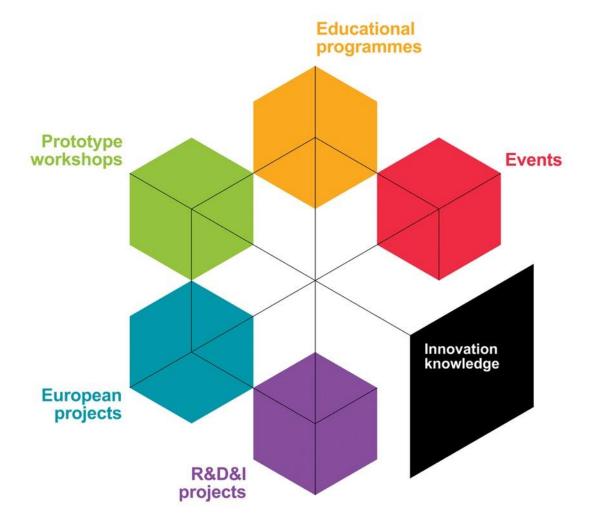
- Establish clear and consistent communication of ID2 identity, establishing it as the innovation space at CERN
- 2. Clarifying ID2 current offers and activities to its audiences,
- 3. Revamp all its communications channels
- 4. Show the added value as a testbed to European-funded projects, specifically through ATTRACT and Crowd4SDG.
- 5. Support the development of innovative educational programmes
- Strengthen the link and communicate the value proposition of ID2 to CERN internal stakeholders through prototypes and events
- 7. Develop platforms and projects to harvest knowledge in innovation
- 8. Explore links with Science Gateway complementing the offer of the CERN's ECO group to the general public



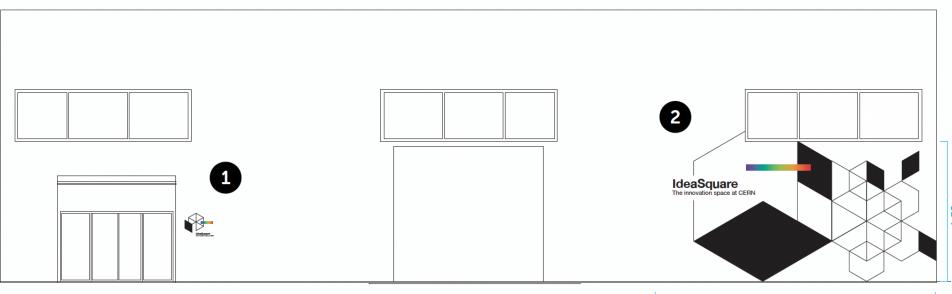
# **Identity**

#### **Activities**

IdeaSquare is the innovation space at CERN, that uses collaborative methodologies, access to CERN expertise and cross-connectivity to ideate solutions for the future of humankind. A place where people have the licence to dream.



# **Space**



# Space

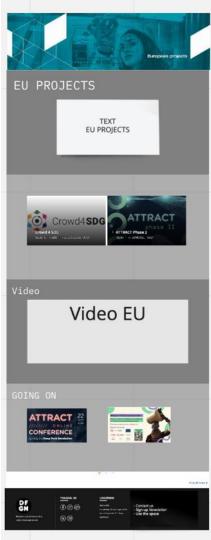


# Website



#### Audience: all

- Innovation Space at CERN
- News on all 5 activities
- The link to Science Gateway



#### **EU Projects**

- Overall description
- Links to external websites: Ex: ATTRACT and Crowd4SDG
- Featured video about the activity
- Latest news updates or blogs



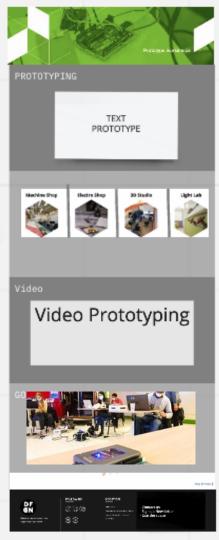
#### R&D

- Focus on Neutrino
- Link to KT



#### **Educational Programmes**

- Merge the CBI website to ID2
- Feature all the different Educational Programmes under one umbrella.



#### Prototype

- Opportunity to feature the prototyping of the CERN internal audience
- Feature workshops such as the FPGA



#### **Events**

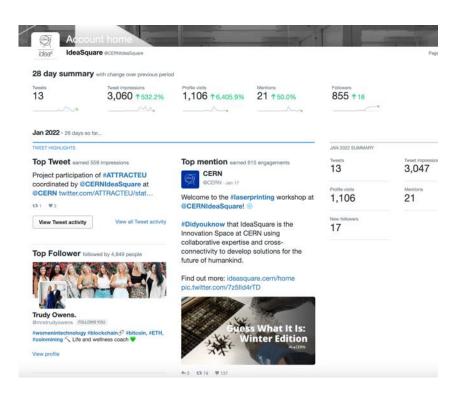
- Feature agenda
- Will also feature workshops for Science Gateway



#### Innovation Knowledge

- Feature CIJ
- Blogs invitation to partners
- Potential new formats

## 3) Social Media – Twitter



Audience: Partners and organizations. Ex:

EU partners and CERN

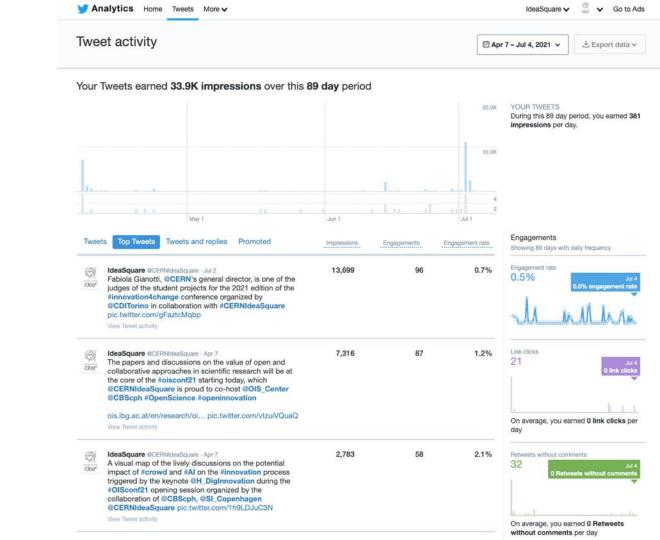
Type: punctual with tweet-ups of events

Followers: 855

Impressions: around 1-2K/post

Top activity: 13K impressions

**Full Stats** 



### Social Media – LinkedIn



Laura Wirtavuori and Oscar Lilleløkken from #CERNIdeaSquare are enjoying one of the very first in person student events of the year, and they are excited! #innovation4change in Turin is happening now with the participation of CERN general director Fabiola Gianotti : https://lnkd.in/dXJnR95



Audience: Partners, organizations and

external users. Ex: universities

Type: focus on the initiative and outcomes

Followers: 1006

Impressions: around 500/post

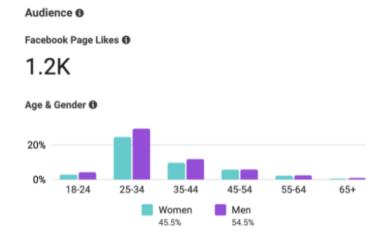
Top activity: 14K impressions

Full stats

# **Top posts LinkedIn**

- We are back into business 2K
- College des ingenieurs workshop 1.2K
- VIP visit to IdeaSQuare 3.8K
- <u>Innovation 4 change Torino</u> 2.4K
- Design the Future 1.3K
- FDGA workshop at ID2 2.4K

### Social Media – Facebook



Results See what's new

Facebook Page Reach 1

 $10,041 \downarrow 26.1\%$ 

Audience: Partners and internal users Type: focus on groups and individual

accomplishments

Followers: 1.2K

Impressions: 100/post

Top activity: 668 impressions

Full stats

# **Top Posts Facebook**

<b>07/08/2021</b> 1:05 PM	#tbt #ThrowbackThursday In 2018, CMS experiment at CERN brought	Photo	•	572	23 10	
11/05/2021 4:26 PM	Today Oscar gave our team, a tour of the #CERNideasquare, showing	<u>_</u>	•	453	40 20	
10/19/2021 6:24 PM	Getting back to business! We at #CERNIdeaSquare are thrilled to	<u></u>	•	387	7 26	
<b>01/24/2022</b> 5:51 PM	Today we were at #CasaSeat for the kick off of the Challenge-Based	6	8	363	14 26	
01/27/2021 5:13 PM	Pablo Garcia Tello, the coordinator for European-funded projects at	<b></b>	•	351	17 20	

# **Newsletter (with KT)**

# spotler

maakt e-mail marketing makkelijker

www.spotler.com

Audience: internal, management and key stakeholders

# Report



Audience: CERN Management, current and future partners

Stopped by a global pandemic? We accepted the challenge and emerged victorious!

2017-2018 +370 students

2019-2020 +550 students

Committed collaborators

Despite 2020 being one of the toughest years in recent times for humanity, the IdeaSquare team managed to engage remotely with as many CBI students as in previous years. ID2 also pushed through an unexpectedly large number of education programmes and networking events, most of which had to be held online due to the pandemic's restrictions.

students

+129university lecturers

176 authors published in CIJ

#### Fun facts

Every day, people at IdeaSquare meet five new people

+6,000

pictures taken in our photobooth

ONE BAZILLION COVID-free Zoom meetings held

cups of hot beverages

65% (including espresso)

15% hot water (tea) 10% coffee with milk (including capuccino)

10% hot milk (hot chocolate)

158,500 since ID2 opened

#### **Activities held**

Total events

European projects

Prototype workshops

occupancy rate (2019)

R&D&I projects ongoing projects

(incl. ATTRACT)

Special events

+200 CERN personnel users wearly

**Educational programmes** 

#### What comes next

IdeaSquare's unconditional reception from students, collaborating institutions worldwide and the CERN community has been proudly bedazzling for many of us. People seem to like what we do, and they have been asking for more "open-mind, innovation-driving facilities" like ours ever since our foundation.

We are honoured to have ISAB-G's and CERN's growing support in this task, and we are now joining forces to go the extra mile, intending to consolidate IdeaSquare as a "global reference for how science and society collaborate, with special emphasis on young innovators and multidisciplinary teams to create innovative solutions for the future of humankind."

After recapping our learnings, analysing feedback and scouting the world's trends to know what's being done in innovation research, IdeaSquare -following ISAB-G's invaluable recommendations - has decided to outline what we are certain should be our 2021-2025 strategic milestones. We hope you will see eye to eye with our future commitments for bringing IdeaSquare even closer to the CERN mission.

Thanks for embracing the unconventional.

Markus Nordberg
Head of Resources Development at CERN's Development and Innovation Unit (IPT-DI). co-coordinator of the ATTRACT project, and CERN IdeaSquare Manage



### Fighting back against COVID-19

2020 was a challenging year for everyone. Coronavirus struck at our lives with a devastating virulence and forced the world's leading organisations to deploy taskforces and resources to fight against this unknown enemy.

CERN brought its community together in March 2020 under an initiative called CERN against COVID-19. This programme's aim was to collect and coordinate ideas and contributions from the CERN community to fight the COVID-19 pandemic using their scientific and technical expertise.

#### IdeaSquare's unhesitating involvement

As soon as the pandemic broke out, IdeaSquare reacted swiftly to the COVID-19 pandemic and instantly initiated a 3D Printing Masks Action, thus demonstrating its potential for organised emergency response in crisis situations. ID2 offered its workshop facilities and 3D printers, and designed 3D-printed, open-source, clinical masks, which were in great demand at the time. Similarly, many ATTRACT Phase 1 funded projects resolved to undertake active research to speed up the mitigation of the pandemic.

Learn more: https://ohwr.org/project/3dmask/wikis/home



## **Open Doors Event**



- Stakeholder interviews to identify potential use of the space
- Offer of workshops form ID2 team
- One week of events to promote and invite people to the space

IF COVID ALLOW US ©

# **Link to Science Gateway**



- Sparks! Forum and Public Event
   annual flagship event
- Workshops for Science Gateway visitors Wednesdays and Saturdays
- Window of the Science Gateway campus of innovation at CERN (ID2 and KT)

