

Tier1 Report 13/04/2022

Activity from last weeks:

Firewall Update this morning (all successful)

WNs reboot campaign completed.

Replacement for broken perfSONAR BW host ongoing.

Updating goddb with webdav service endpoint details for ops (and completing adding support for “ops” VO to webdav.eco.stfc.ac.uk

FTS certificate exchange causing issues (cert not duplicated to all necessary places on some hosts.)

Issue with EOS upgrade for Antares, comms with devs ongoing.

Open GGUS tickets:

Ticket-ID	VO	Priority	Status	Last Update	Subject	Owner
156755	atlas	urgent	in progress	2022-04-12 07:01:00	Deletion failures RAL-LCG2-ECHO_DATADISK	JamesW
156742	none	less urgent	in progress	2022-04-12 10:38:00	NGI_UK - March 2022 - RP/RC OLA performance	Prod/Ceph
156736	lhcb	urgent	in progress	2022-04-12 14:38:00	FTS Transfer failures from PIC to Echo	Ceph
156497	ops	less urgent	on hold	2022-04-13 09:35:00	[Dashboard] Issues detected at RAL-LCG2	Prod
156492	lhcb	urgent	on hold	2022-04-13 08:23:00	ceph-gw1 is much slower than the others	Ceph
156337	cms	urgent	in progress	2022-04-04 15:46:00	webdav SAM tests failing at T1_UK_RAL	Ceph
156333	dune	urgent	waiting for reply	2022-04-06 12:42:00	Rucio transfers slow and/or failing to RAL_ECHO	Ceph

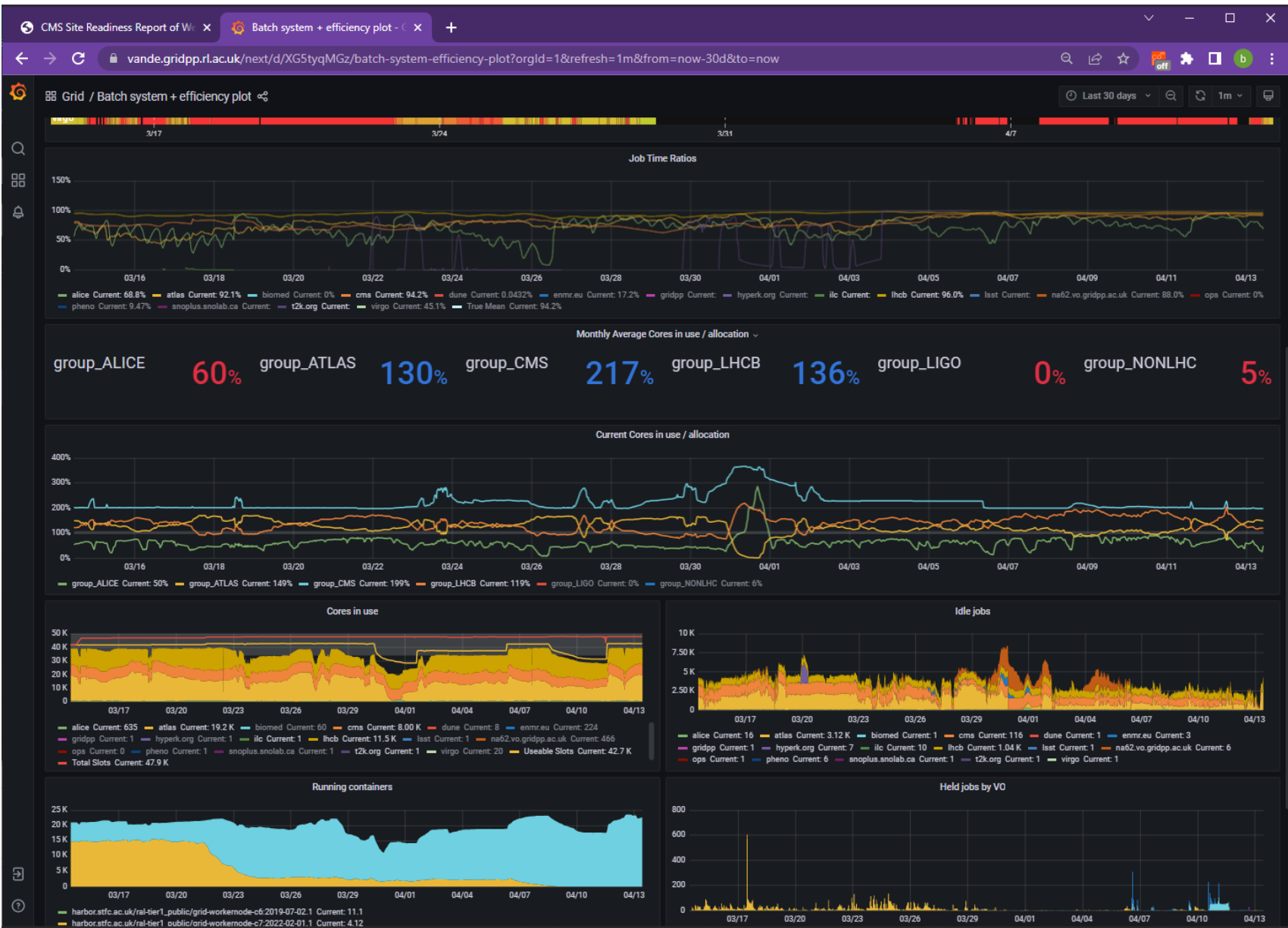
156277	lhcb	urgent	in progress	2022-04-13 08:27:00	FTS3 transfers Failed from RAL-LCG2	Ceph
156268	cms	top priority	in progress	2022-04-13 09:39:00	Tape Challenge Spring 2022 RAL_Tape	KatyE
156233	none	less urgent	on hold	2022-03-22 13:39:00	Dashboard alarms for services in downtime	Prod
155981	none	urgent	in progress	2022-04-12 10:16:00	The ticket should be used as the communication channel with the sites participating in the tape data challenge in March 2022. (RAL-LCG2)	Prod
155819	none	less urgent	in progress	2022-04-05 10:32:00	Verify network information in CRIC (RAL-LCG2)	Prod
155743	ops	less urgent	in progress	2022-03-25 09:24:00	[Dashboard] Issues detected at RAL-LCG2	Ceph
155570	lhcb	urgent	in progress	2022-04-01 08:13:00	ROOT thinks files accessed remotely have zero size	Ceph
155319	lhcb	urgent	waiting for reply	2022-03-02 14:00:00	Failing LHCb style job on RAL WN	Ceph
155120	lhcb	urgent	in progress	2022-04-08 08:58:00	Investigating Echo deletion problems	T1 Manager
142350	lhcb	top priority	on hold	2022-04-13 08:34:00	Problem accessing some LHCb files at RAL	Ceph

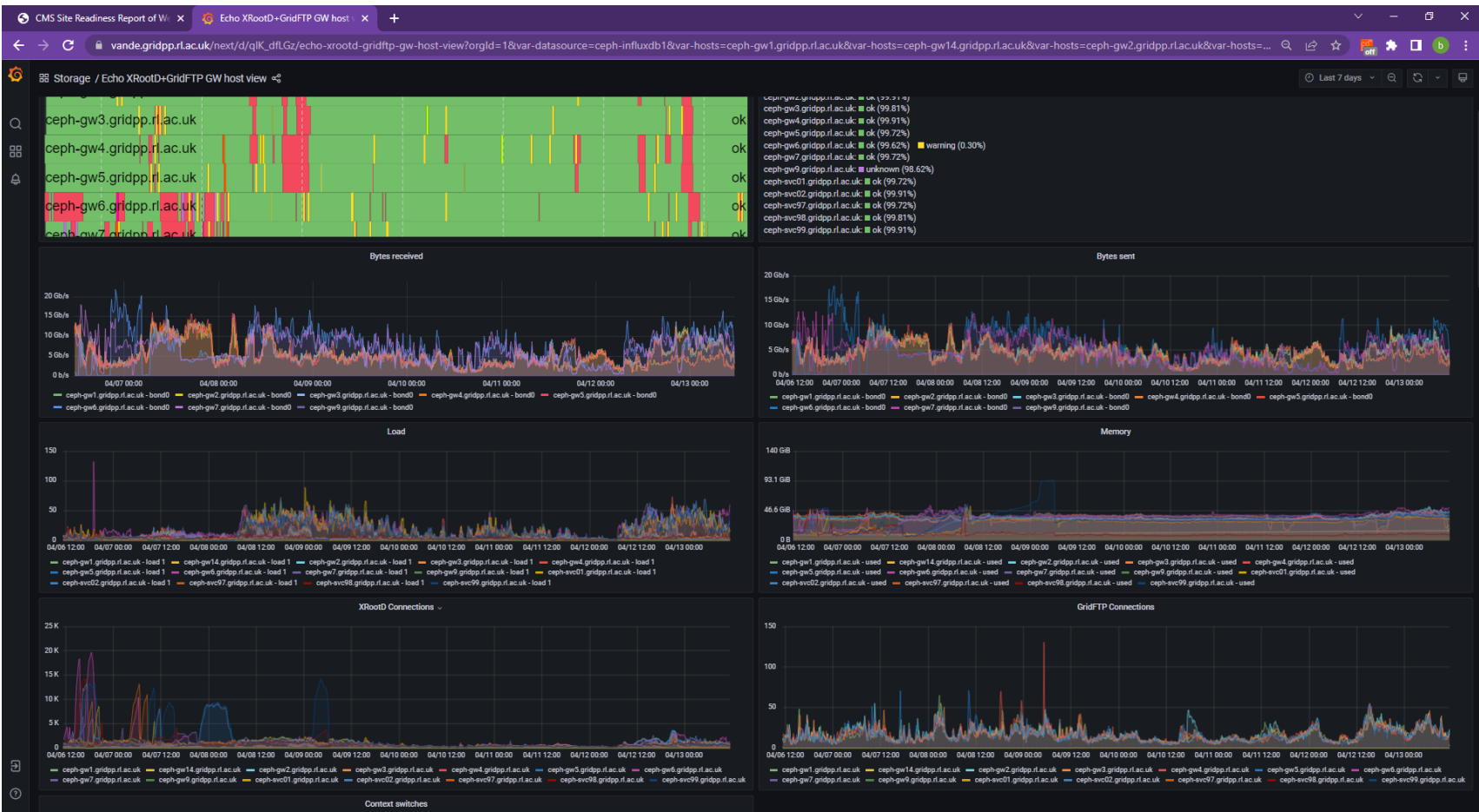
Closed GGUS tickets:

Ticket-ID	Type	VO	Site	Priority	Responsible Unit	Status	Last Update	Subject	Scope
156724	OPS	ops	RAL-LCG2	less urgent	NGI_UK	verified	2022-04-07 12:01:00	[Dashboard] Issues detected at RAL-LCG2	EGI
156489	USER	cms	RAL-LCG2	urgent	NGI_UK	solved	2022-04-06 12:49:00	Destination Overwrite error at T1_UK_RAL_Tape	EGI

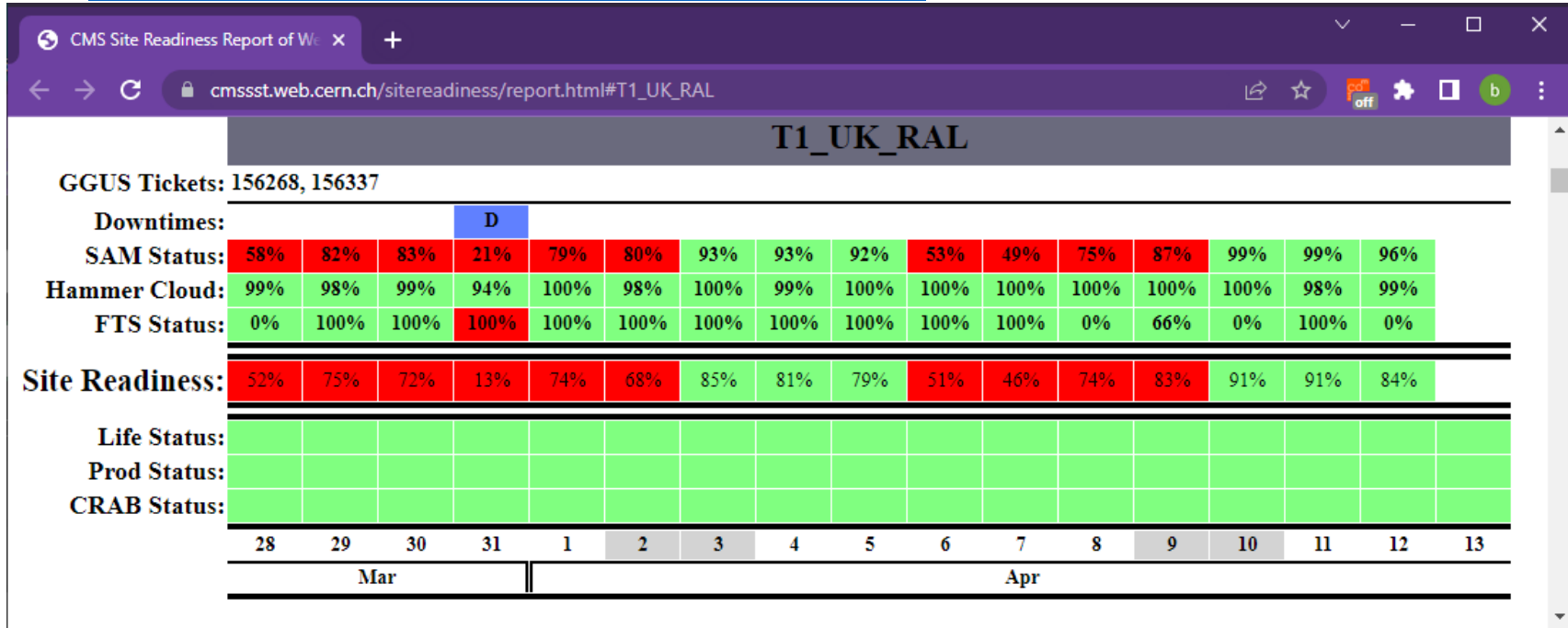
156481	TEAM	atlas	RAL-LCG2	urgent	NGI_UK	solved	2022-04-07 11:02:00	Staging failures from RAL-LCG2_DATA TAPE	EGI
155513	TEAM	lhcb	RAL-LCG2	urgent	NGI_UK	solved	2022-04-13 08:32:00	LHCb's Run 3 access to RAL's tape endpoints	EGI
154436	TEAM	atlas	RAL-LCG2	very urgent	NGI_UK	solved	2022-04-11 08:36:00	RAL Echo Dava developments	EGI

Farm Usage: <https://vande.gridpp.rl.ac.uk/next/d/XG5tyqMGz/batch-system-efficiency-plot?orgId=1&refresh=1m&from=now-7d&to=now>





CMS: https://cmsst.web.cern.ch/sitereadiness/report.html#T1_UK_RAL



ATLAS: <http://hammercloud.cern.ch/hc/app/atlas/siteoverview/?site=RAL-LCG2&startTime=2022-02-16&endTime=2022-02-23&templateType=isGolden>

RAL-LCG2_MCORE

957 (functional) ...

Template: 957 (functional) - PFT mc15 Sim_tf 21.0.16

Time	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	Eff[%]	
13/04/22	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	0
12/04/22	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	0
11/04/22	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	0
10/04/22	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	0
09/04/22	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	0
08/04/22	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	0
07/04/22	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	0
06/04/22	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	s	0

Error Report

[+] Expand

Show All entries

Search:

Report problem

RAL

957 (functional) ... 952 (functional) ... 883 (functional) ... 1013 (functional)...

Template: 957 (functional) - PFT mc15 Sim_tf 21.0.16

Time	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	Eff[%]	
13/04/22	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	97
12/04/22	s	s	s	s	f	f	s	s	s	f	s	s	s	s	s	c	c	s	s	c	c	c	c	c	c	85
11/04/22	c	c	s	c	s	c	c	f	c	c	c	s	c	s	c	c	c	s	c	r	s	s	s	r	s	97
10/04/22	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	100
09/04/22	c	c	c	c	c	c	c	c	c	c	c	c	s	s	c	c	c	c	c	c	c	c	c	c	c	100
08/04/22	c	s	c	c	s	s	s	s	s	c	c	c	c	s	c	s	c	c	c	c	c	c	c	c	c	100
07/04/22	c	c	c	c	c	s	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	100
06/04/22	c	c	c	s	s	c	c	s	c	c	s	s	c	c	c	c	c	c	c	c	c	c	c	s	c	100

Error Report

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Show All entries

Search:

HammerCloud-ATLAS

hammercloud.cern.ch/hc/app/atlas/siteoverview/?site=RAL-LCG2&startTime=2022-04-06&en...

RAL

957 (functional) ... 952 (functional) ... 883 (functional) ... 1013 (functional)...

Template: 952 (functional) - AFT Eventloop 21.2.1 Analy

Time	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	Eff[%]	
13/04/22	c	c	s	c	c	c	c	c	c	c	s	s	0	0	0	0	0	0	0	0	0	0	0	0	0	100
12/04/22	0	0	0	0	0	0	0	0	0	f	0	s	f	0	0	c	0	s	c	m	c	c	s	c	s	93
11/04/22	c	c	m	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	98
10/04/22	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	m	c	c	c	c	99
09/04/22	c	c	c	m	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	m	c	c	99
08/04/22	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	100
07/04/22	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	c	100
06/04/22	c	c	c	c	c	c	c	c	c	c	c	c	c	s	c	c	c	c	c	c	c	c	s	c	c	100

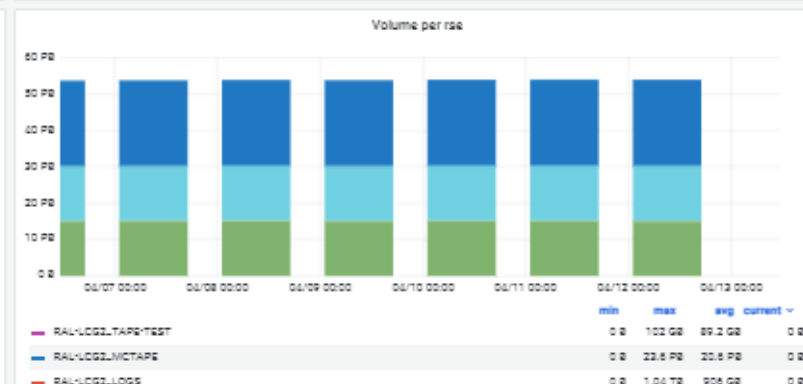
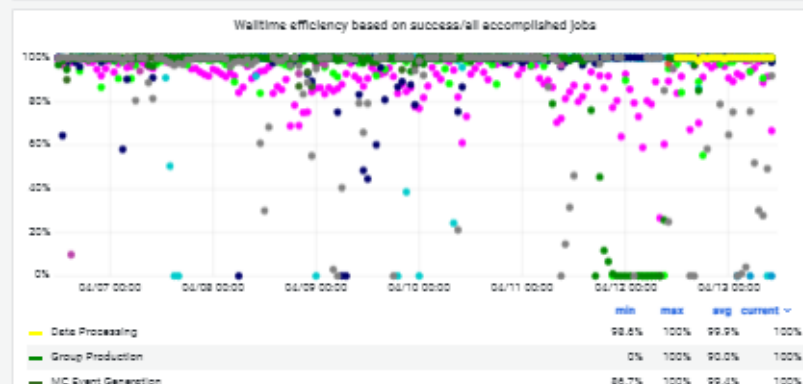
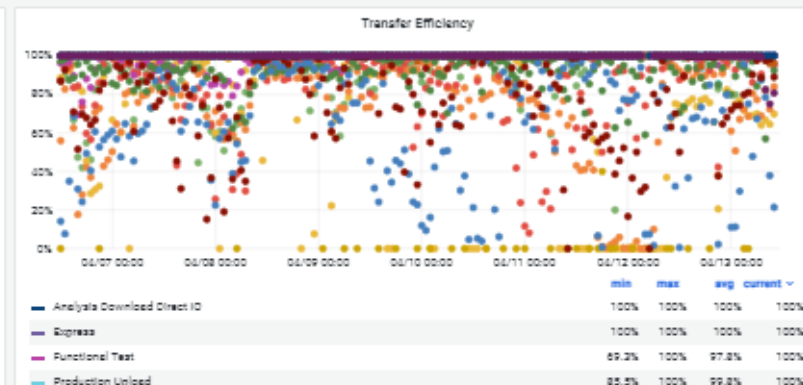
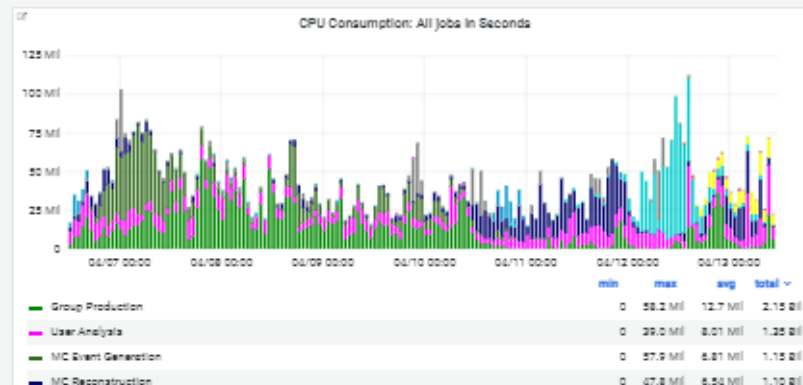
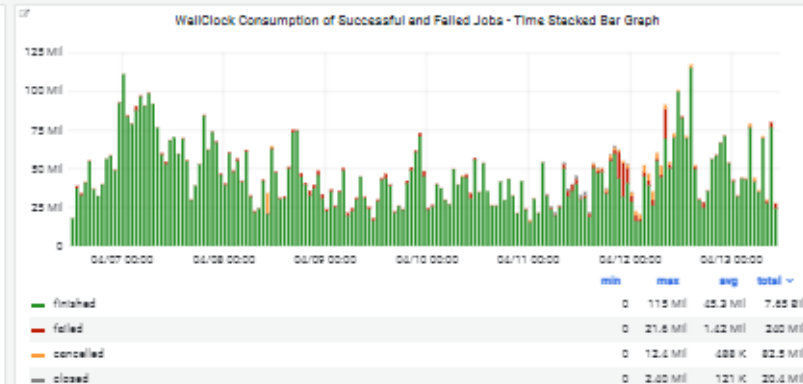
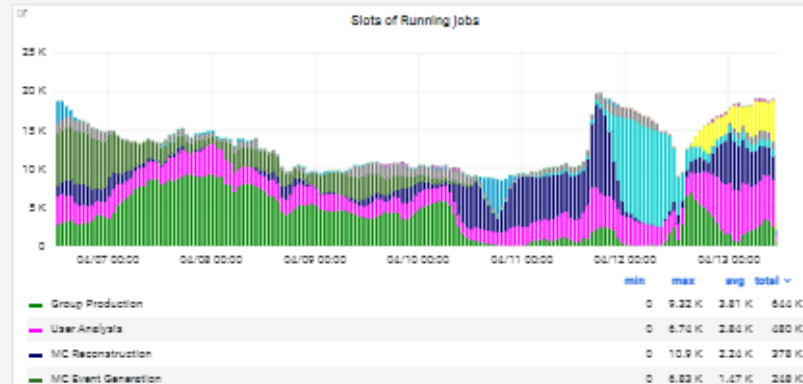
Error Report [+] Expand

Show entries Search:

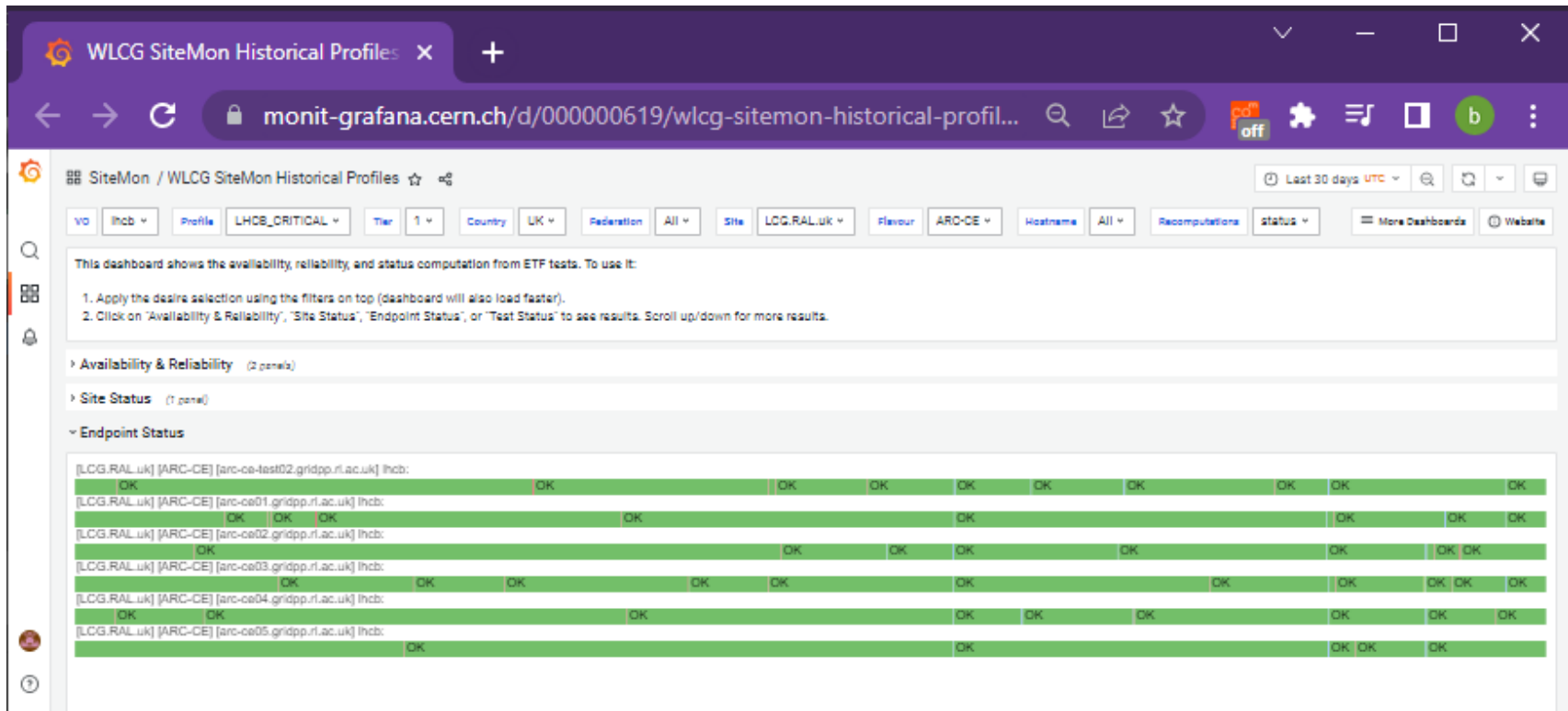
hammercloud.cern.ch/hc/app/atlas/siteoverview/?site=RAL-LCG2&startTime=2022-04-06&endTime=2022-04-13&templateType=isGolden#tabs1-2 Report problem

Site Dashboard: https://monit-grafana.cern.ch/d/D26vElGGz/site-oriented-dashboard?orgId=17&var-bin=1h&var-groupby_jobs=adactivity&var-groupby_ddm=activity&var-cloud=All&var-country=All&var-federation=All&var-site=RAL-LCG2&var-computingsite=All&var-jobtype=All&var-es_division_factor=1&var-measurement=ddm_transfer_1h

Group by: activity, Cloud, All, Country, All, Federation, All, Site, RAL-LOG2, Panda Queue, All, Job type, All



LHCB: https://monit-grafana.cern.ch/d/000000619/wlwg-sitemon-historical-profiles?orgId=20&from=now-30d&to=now&var-vo=lhcb&var-profile=LHCB_CRITICAL&var-dst_tier=1&var-dst_country=UK&var-dst_federation=All&var-dst_experiment_site=LCG.RAL.uk&var-service_flavour=ARC-CE&var-dst_hostname=All&var-recomputation=status



Atlas Report

CMS Report

<https://wiki.e-science.cclrc.ac.uk/web1/bin/view/EScienceInternal/CMSWebdavErrors>

LHCb Report

LSST Report