Restaurant Supervisory Committee (CSR) (Summary from December 4th meeting)

Role:

- Advisory body to SCC (=Standing Concertation Committee, for the formal relations between CERN Management and CERN Staff Association)
- Oversees all matters regarding restaurants and cafeterias on CERN sites

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Restaurant Supervisory Committee (CSR)

Restaurant #1 (Novae):

- Inauguration of new kitchen and free flow. Commissioning of all the works was made October 2007. According to plan.
- Novae has taken over maintenance of new kitchen.
- Lack of space to be studied in the near future.
- Complaints about evening/WE. Reinforced team and new manager hired for the evenings/WE.
- Price increases to be expected for next year due mainly to strong increases of basic ingredients.
- On average 1513 meals/day (2006=1475) Peak of 1964 in July
Restaurant Supervisory Committee (CSR)

Restaurant #2 (DSR):
- Presentation done by DSR’s CEO
  - Prices: not changed since June 2003. Same problem as resto1 but no request received up to now.
  - Pasta corner was inaugurated.
  - Provided good service when restaurant no 1 was closed.
- On average 665 meals/day (2006=600)
- General comment: both restaurant 1 and 2 complain about the theft of plates, cups and cutlery

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Restaurant #3 (Avenance-Prevessin):

- Results satisfaction poll: they claim overall satisfaction = 81% (but only 63 participants)
- Complaints about overcrowding, noise, ventilation,…..
- Not a very satisfactory situation regarding hygiene.
- On average 384 meals/day (2006=435)

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Onsite Vending Machines: Following a price survey, Novae came out as the best deal. 10cts less for coffee from the machines and a reduction of 10cts for the coffee in the restaurant no1. Transfer from Selecta to Novae beginning of December.

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