

US cloud summary for the week of May 25 - June 1, 2022:

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Reports from the ADC Weekly and ADCoS meetings:

<https://indico.cern.ch/event/1149477/contributions/4823770/attachments/2453419/4204500/CRCreport20220531.pdf> (CRC report)

General news / issues during the past week:

5/27: mass queue blacklisting on Friday morning -

Database issue suspected to be the underlying cause (OTG:0071193)

<https://cern.service-now.com/service-portal?id=outage&n=OTG0071193>

Sites set back on-line after a couple of hours.

5/30: ADC Technical Coordination Board:

No meeting this week.

5/31: ADC Weekly meeting:

<https://indico.cern.ch/e/1149477>

Ops Round Table:

- NTR

'AOB' summary:

- S&C week [agenda](#) - please register!
- Last remaining SRM/gridftp endpoints will be turned off next week - see Petr's mail in the Minutes

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Site-specific issues:

1) 5/26: MWT2 - jobs failing over to the CERN backup proxy. Configured the analysis facility at the site to use the squid service at MWT2 (i.e., \$FRONTIER\_SERVER). Issue resolved - [https://ggus.eu/?mode=ticket\\_info&ticket\\_id=157483](https://ggus.eu/?mode=ticket_info&ticket_id=157483) was closed on 6/1.

2) 5/30: BNL-HPC - file transfer failures with certificate errors ("Transfer failed: failure: Peer certificate cannot be authenticated with given CA certificates"). [https://ggus.eu/?mode=ticket\\_info&ticket\\_id=157516](https://ggus.eu/?mode=ticket_info&ticket_id=157516) in progress. <https://atlas-adc-elisa.cern.ch/elisa/display/4804?logbook=ADC>.

3) 5/31: BU\_ATLAS\_Tier2 - file transfer errors ("DESTINATION MAKE\_PARENT Result HTTP 500 : Unexpected server error: 500 after 1 attempts transfer-failed"). Site needed to restart XRootD to pick up a new IPv6 DNS entry. Issue resolved, [https://ggus.eu/?mode=ticket\\_info&ticket\\_id=157527](https://ggus.eu/?mode=ticket_info&ticket_id=157527) was closed later the same day. <https://atlas-adc-elisa.cern.ch/elisa/display/4811?logbook=ADC>.

Follow-ups from earlier reports:

(i) 5/18: WT2/SLAC - pilots at the site failing with errors like "Error connecting to schedd osgserv06.slac.stanford.edu: SECMAN:2007:Failed to received post-auth ClassAd Code 0 Subcode 0." [https://ggus.eu/?mode=ticket\\_info&ticket\\_id=157294](https://ggus.eu/?mode=ticket_info&ticket_id=157294) in progress. <https://atlas-adc-elisa.cern.ch/elisa/display/4734?logbook=ADC>.

Update 5/31: Pilots are now succeeding. ggus 157294 was closed.

(ii) 5/23: BU\_NESE - file transfer errors with "DESTINATION OVERWRITE Result (Neon): Server certificate verification failed: certificate has expired after 1 attempts." However, the site is in a scheduled downtime, so [https://ggus.eu/index.php?mode=ticket\\_info&ticket\\_id=157328](https://ggus.eu/index.php?mode=ticket_info&ticket_id=157328) was closed on 5/25, with a request to re-open the ticket in case there are any issues post-downtime. <https://atlas-adc-elisa.cern.ch/elisa/display/4760?logbook=ADC>.

Update 5/27: No issues after the end of the downtime.