

US cloud summary for the week of June 15 - June 22, 2022:

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Reports from the ADC Weekly and ADCoS meetings:

<https://indico.cern.ch/event/1168434/contributions/4906498/attachments/2466491/4229938/atlas-crc-21June2022.pdf> (CRC report)

https://indico.cern.ch/event/1173841/contributions/4930447/attachments/2466636/4230244/220621_ADCoS.pdf (Armen - ADCoS Weekly)

General news / issues during the past week:

6/20: ADC Technical Coordination Board:
No meeting this week.

6/21: ADC Weekly meeting:
<https://indico.cern.ch/e/1168434>

Ops Round Table:

- <https://codimd.web.cern.ch/PPMRQACQTaKG3szTrpL9ZQ>

'AOB' summary:

- OTP collection for first half of 2022

6/22 early a.m.: large number of failed production jobs across many clouds, with the error "The worker was cancelled while the job was running : Condor HoldReason: globus_ftp_client: the server responded with an error 550 No such file or directory ; Worker canceled by harvester due to held too long or not found." Issue seemed to be resolved after a couple of hours.

<https://atlas-adc-elisa.cern.ch/elisa/display/4900?logbook=ADC>. Problem was related to a DB issue.

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Site-specific issues:

6/19: BNL - job failures due to an issue with CVMFS. Problematic WN was removed from service. Issue resolved, so

https://ggus.eu/?mode=ticket_info&ticket_id=157796 was closed on 6/21.

6/21: NET2 - job failures due to stage-in timeouts ("copy command timed out: TimeoutException: Timeout reached, timeout=4069 seconds"):failed to transfer files using copytools=['rucio']").

https://ggus.eu/?mode=ticket_info&ticket_id=157808 in progress,

<https://atlas-adc-elisa.cern.ch/elisa/display/4893?logbook=ADC>.

Follow-ups from earlier reports:

(i) 6/9: MWT2 - squid service degraded (host iut2-slate.mwt2.org). https://ggus.eu/?mode=ticket_info&ticket_id=157730,
<https://atlas-adc-elisa.cern.ch/elisa/display/4844?logbook=ADC>.

Update 6/21: Issue(s) resolved (see details in the ticket). ggus 157730 was closed.

(ii) 6/12: BU_ATLAS_Tier2 - file transfer errors ("TRANSFER ERROR: Copy failed with mode 3rd pull, with error: copy HTTP 507 : Insufficient Storage").

https://ggus.eu/?mode=ticket_info&ticket_id=157745 in progress,
<https://atlas-adc-elisa.cern.ch/elisa/display/4852?logbook=ADC>.

Update 6/17: The problem was on the destination side (BEIJING-LCG2_LOCALGROUPDISK). Since a JIRA ticket had already been opened for that site, ggus 157745 was closed.