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## **CERN Ombud's insights from 2021 for today**

*Wednesday 30 November 2022 17:00 (30 minutes)*

Laure Esteveny is the CERN Ombud since 15 April 2021. She has worked 36 years for the Laboratory in different functions and jobs. She works as a computing engineer and project lead until 2003, then moved on to Internal Audit, She was Head of Internal Audit during the mandate of Rolf Heuer. In the International Relations sector she led the project which set up the CERN Alumni network and was Head of CERN Alumni relations until December 2020.

She looks forward to this opportunity with the ISOLDE workshop to exchange with the ISOLDE community. She will present the role of Ombud and its creation in 2011, and will share some consolidated data for the period 2021-2022 on the cases exposed in the Ombud's Office. Laure will further give some key observations and insights derived from "ombudsing" at CERN. She will be pleased to respond to all your questions.

**Presenter:** ESTEVENY, Laure (CERN)