

CERN IT Monitoring Service

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Service Catalogue

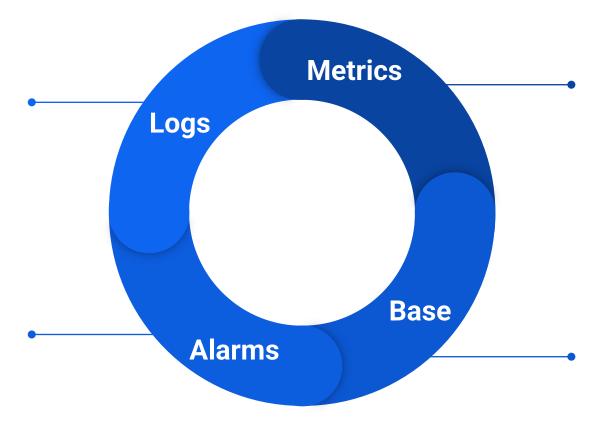
Service Logs

Integration of service logs via a central HTTP endpoint from any compatible client. Support for public and private logs.

Service Alarms

Integration of service alarms from Collectd, Prometheus, or custom tools.

Multiple targets provided: ServiceNow, Grafana, email



Service Metrics

Integration of service metrics from Collectd, Prometheus, or custom tools.

Remote probes, service availability, and service SLIs.

Base Monitoring

Out-of-the-box monitoring for Puppet managed nodes and Openstack K8s clusters: Collectd metrics and alarms, NoContact alarms, and Syslog.



Service Catalogue

Out-of-the-box

Base Monitoring	Integration	Backend	Access
Puppet nodes metrics	Collectd	InfluxDB	Grafana
Puppet nodes alarms	Collectd, NoContact	InfluxDB, Cortex	Grafana, SNOW, Email
Puppet nodes logs	Syslog	ElasticSearch	Grafana, Kibana
Kubernetes metrics	Prometheus	InfluxDB, Cortex	Grafana

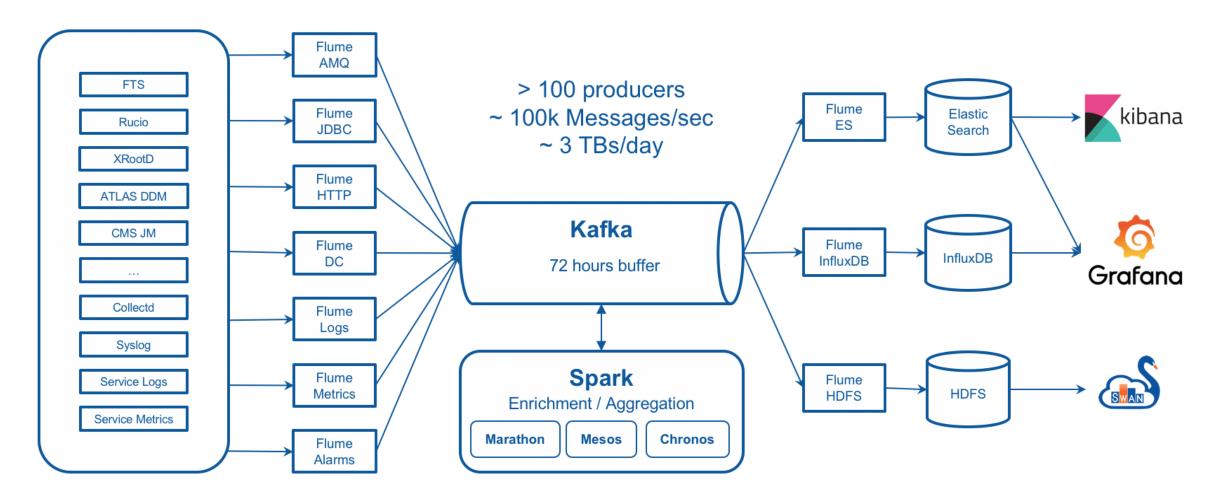
Service Setup

Service Monitoring	Integration	Backend	Access
Service Metrics	Collectd, Prometheus, Custom	InfluxDB, ES, Cortex	Grafana
Service Alarms	Collectd, Prometheus, Grafana	InfluxDB, ES	Grafana, SNOW, Email
Service Logs	Flume, Logstash, FluentBit (HTTP)	ElasticSearch	Grafana, Kibana
Service Availability	Custom tools (HTTP)	InfluxDB	Grafana
Service Level Indicators	Gitlab repo	InfluxDB	Grafana
Service Remote Probes	Gitlab repo	Cortex	Grafana



MONIT Architecture

Sources > Transport > (Processing) > Storage > Access





MONIT DC Monitoring

Local DC host agents:

- Collectd: Lightweight daemon for metrics collection
- Flume: Java agent to forward documents outside the node (metrics, syslog, alarms)
- NoContact heartbeat: Small Python script to generate heartbeat to MONIT

Data storage:

- InfluxDB with different resolution based on retention policies (1 min/1 week, 5 min/1 month, 1 hour/5 years)
- HDFS for long term archive (data stored in raw format)

Visualization:

- Grafana for dashboards and real-time monitoring
- SWAN for long-term data analysis from HDFS







MONIT Service Metrics & Logs Monitoring

Data producers:

- Producers are under the user responsibility. MONIT requires JSON documents
 - ATLAS and CMS are main users among other IT services (e.g. Network)
- Logstash, FluentD, FluentBit are the most used for logs export

Data storage:

- InfluxDB/Elasticsearch for metrics and ES (OpenSearch) for logs
 - Different ES clusters depending on the retention and privacy policies
- HDFS for long term archive

Visualization:

- Grafana for dashboards and real-time monitoring
- Kibana for log analysis
- SWAN for long-term data analysis from HDFS







MONIT Remote Probes

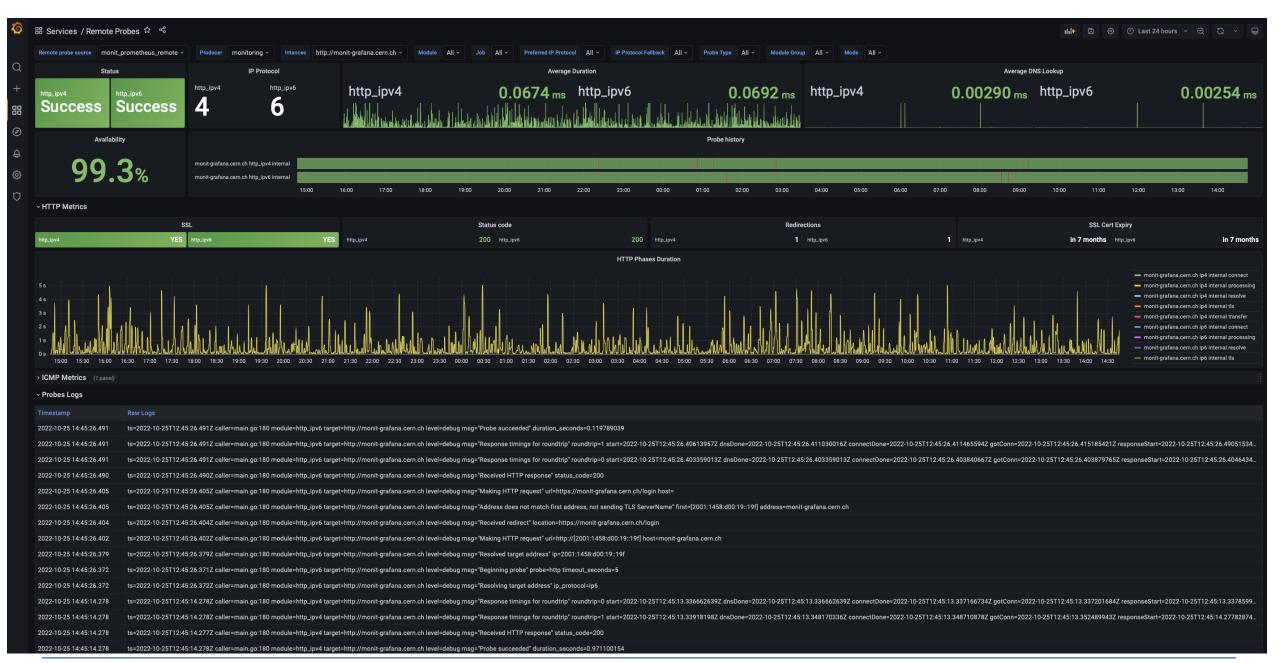
MONIT service for probing endpoints

- Based on the Prometheus stack (Blackbox exporter)
- Fully deployed in Kubernetes
 - CERN for internal network probes
 - OracleCloud for external probes

Remote Probe features

- Supports HTTP and ICMP over IPv4 and IPv6
 - Only IPv4 supported from the OracleCloud cluster
- Trusted CERN/GRID certificates
- Puppet probes (probing all hosts under same hostgroup)
- Data stored in Prometheus and available for dashboards in Grafana







MONIT WLCG Site Monitoring

Data producers:

• ETF providing probe metrics (*IPv6* metrics already available)

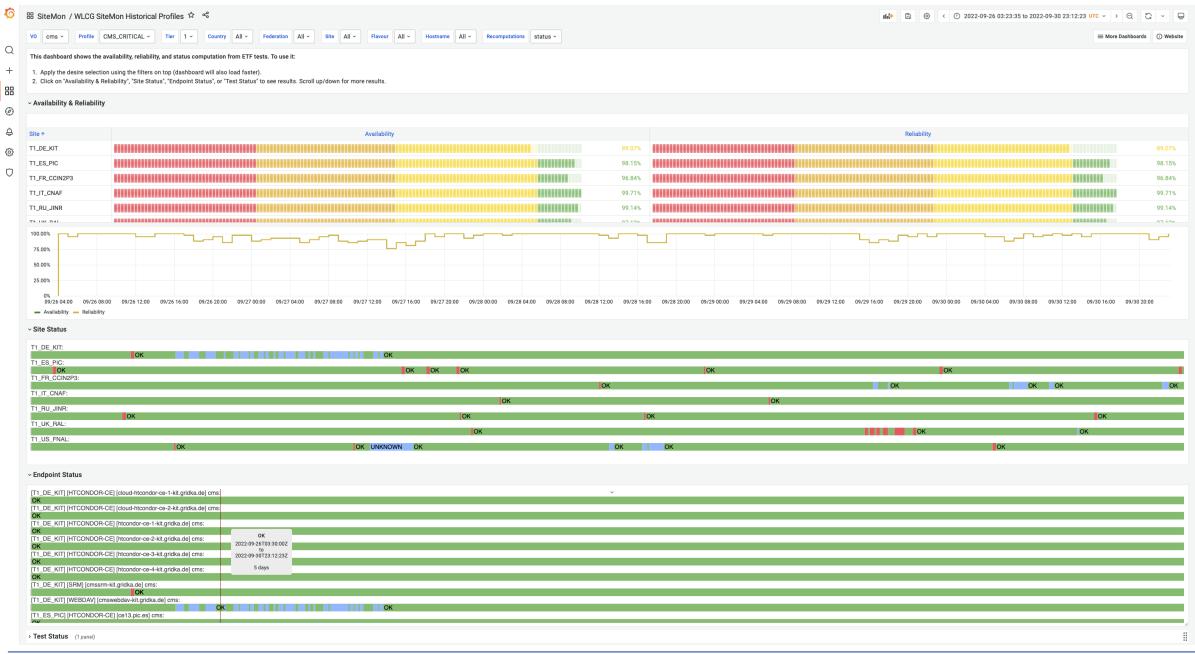
Data processing:

- Sites Availability/Reliability status calculated using ETF metrics
 - Apache Spark job running regularly to compute the availability/reliability metrics
 - Different "profiles" supported per VO (ATLAS is testing *IPv6* profile)

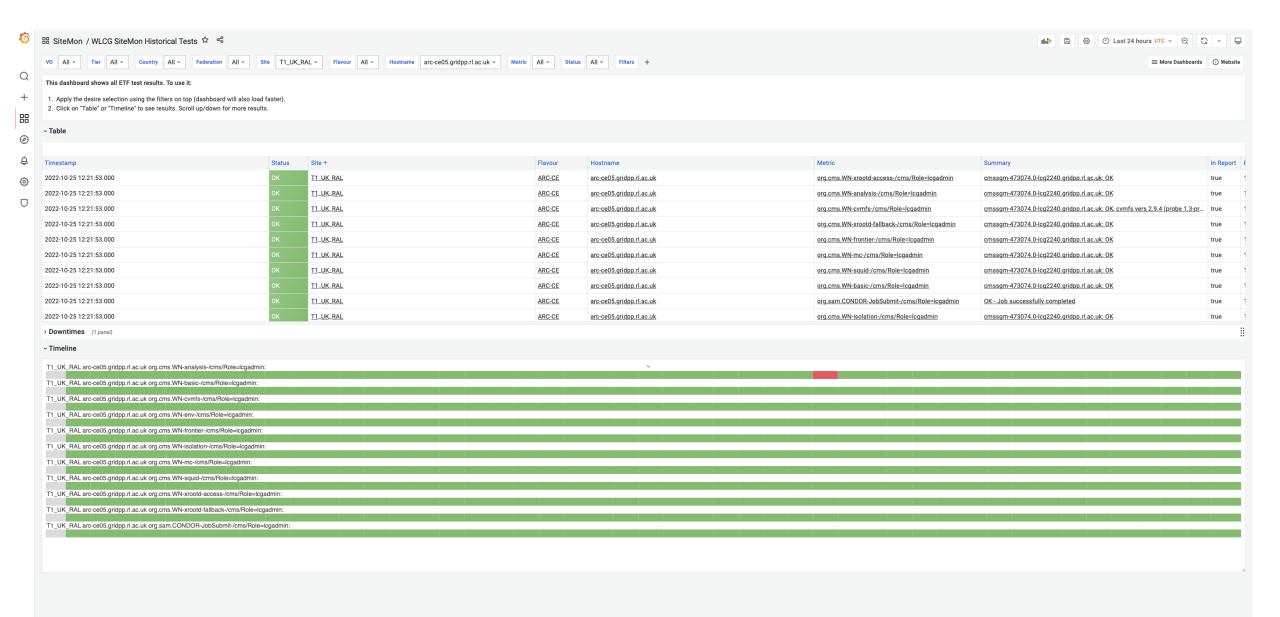
Data storage:

- Elasticsearch
 - 1 hour resolution for Availability/Reliability statistics
 - 10 minutes resolution for the site/endpoint status with shorter retention (1 year)
- HDFS for long term archive











MONIT WLCG Transfers Monitoring

Data producers:

- FTS and XRootD transfers data
 - Both providing *IPv6* flags information
 - For XRootD the IPv6 flag is acquired based on the server/client domain name

Data processing:

- Data enrichment with topology information
- Data aggregation for long term storage
 - Apache Spark streaming and batch jobs creating the new data documents

Data storage:

- Elasticsearch with different retention for enriched/aggregated data
- HDFS for long term archive











Summary

- MONIT provides infrastructure for processing and storing metrics and logs
 - Base CERN DC Monitoring
 - Service metrics and logs
 - Remote probes
 - WLCG monitoring
- MONIT source agents are running in dual stack
 - Receiving data from IPv6 hosts
- IPv6 related monitoring data could be adopted if provided by the producer



Thank you!

IT Monitoring Service

- Main site
- Users documentation
- WLCG Sitemon
- MONIT Grafana



Questions?



