Quattor and CERN's computer centre security Luis Fernando Muñoz Mejías

11th Quattor Workshop

- I don't work for CERN anymore
 - I cannot engage CERN into any actions
 - ... but I'm leaking a good bunch of configs for you;
- What I present here is the work of many other people
 - Manuel Guijarro
 - Jan Iven
 - Stefan Lüders
 - Gavin McCance
 - Remi Mollon
 - Ricardo Salgueiro
 - Steve Travlen
 - Jan van Eldik
 - Romain Wartel
 - ... and me
- I accept job offers;)

- I don't work for CERN anymore
 - I cannot engage CERN into any actions
 - ... but I'm leaking a good bunch of configs for you;)
- What I present here is the work of many other people
 - Manuel Guijarro
 - Jan Iven
 - Stefan Lüders
 - Gavin McCance
 - Remi Mollon
 - Ricardo Salgueiro
 - Steve Traylen
 - Jan van Eldik
 - Romain Wartel
 - ... and me
- I accept job offers;)

- I don't work for CERN anymore
 - I cannot engage CERN into any actions
 - ... but I'm leaking a good bunch of configs for you ;)
- What I present here is the work of many other people
 - Manuel Guijarro
 - Jan Iven
 - Stefan Lüders
 - Gavin McCance
 - Remi Mollon
 - Ricardo Salgueiro
 - Steve Traylen
 - Jan van Eldik
 - Romain Wartel
 - ... and me
- I accept job offers ;)



- I don't work for CERN anymore
 - I cannot engage CERN into any actions
 - ... but I'm leaking a good bunch of configs for you ;)
- What I present here is the work of many other people
 - Manuel Guijarro
 - Jan Iven
 - Stefan Lüders
 - Gavin McCance
 - Remi Mollon
 - Ricardo Salgueiro
 - Steve Traylen
 - Jan van Éldik
 - Jan van Eluik
 - Romain Wartel
 - ... and me
- I accept job offers ;)



- I don't work for CERN anymore
 - I cannot engage CERN into any actions
 - ... but I'm leaking a good bunch of configs for you;)
- What I present here is the work of many other people
 - Manuel Guijarro
 - Jan Iven
 - Stefan Lüders
 - Gavin McCance
 - Remi Mollon
 - Ricardo Salgueiro
 - Steve Traylen

 - Jan van Eldik
 - Romain Wartel
 - ... and me
- I accept job offers;)



Security with no collaboration



Outline

- Introduction
 - Overview of the security at CERN's computer centre
 - Security baselines for servers
- Consistently managing security
 - Software updates
 - Account management
 - Access management
 - Keeping traces
- Monitoring
 - Security-related sensors and metrics
- 4 Conclusion

Some (known) CERN figures

- A handful of computer centres
 - At least one of them has general connectivity to the Internet
- 50K network devices (and growing fast)
 - Office desktops
 - Printers
 - SCADA systems
 - Usually in a private network
 - Calculation nodes
 - Mobile phones
- 2K network switches (and growing)

The challenge

- 25K users allowed to run arbitrary, unreviewed, uncertified code in 10K state-of-the-art machines
 - $\bullet \sim 80 K$ CPUs available for abuse
 - $\bullet \sim 200PB$ storage available for abuse
- CERN computer security team has only 8 people
 - Two of them are students
 - One of them is not a CERN employee
- ... and yet the organisation works. :)

Too complex environment

- The computer security team can't enforce any concrete security feature
 - SELinux? AppArmor? Tomoyo?
 - McAfee? Norton? ClamAV? Microsoft?
 - Windows? Linux? Mac? Android? BSD?
 - Block module loading after boot?
- Normal users need simple, understandable guide
 - No resources to guide every possible choice
- Smart users are not that smart ;)

-Introduction

Security baselines for servers

Can't handle all this alone!



Helping users (or asking users for help)

 The computer security team provides a set of high-level, portable requirements

Minimize the usage of local accounts. (Local accounts often become neglected and/or have outdated and/or obvious weak passwords.)

- Service managers have to return an implementation document with the specifics for each requirement.
 - Or they have to justify why it should be derogated in their case
- Some requirements were already implemented, even before the baselines formalised them

Security baselines for servers

What comes next

- How Quattor helps in implementing these baselines
- Plus some geeky stuff;)

What comes next

- How Quattor helps in implementing these baselines
- Plus some geeky stuff;)

Applying software updates

- General use case was well discussed at RAL
- CERN can't upgrade the whole site (nor even a whole stage) at once
 - Experiments are extremely conservative when it comes to changes
- IT generates snapshots with default versions every week
 - Users choose their best snapshot
- The security team mandates updates in case of major security problem
 - And then, Lemon is used to detect systems that don't comply

Managing 250,000,000 accounts

- Users have a personal account, and maybe several service accounts
 - Same account for logging into Linux, Windows services, web services, mail...
 - Impossible to have local accounts in every possible service/box
- Access to services has to be restricted to the correct groups of people
 - Listing the correct users one by one is a nightmare
 - ncm-useraccess ACLs
 - UNIX groups are not the right thing to use

LDAP-based authentication

- LDAP server in Microsoft's Active Directory
 - But I bet most features are available in any other LDAP implementation
 - e-group: logical name assigned to a set of accounts
 - Recursive
 - Simpler to maintain than Pan nlists.;)
- LDAP authentication nicely integrated in SL5 and SL6
- ncm-authconfig does all the work

ZUUL

- Quattor templates configuring LDAP authentication
 - Link given at the end of the talk, just adapt it to your needs
- CERN constants hardcoded
 - But it's a good example

Account management

TODO

- What about services that don't support LDAP?
 - .k5login?
- Pending the ability to generate Pan variables from LDAP contents

Access to users accounts

- Usually with their Kerberos ticket
 - PAM context
- SSH public keys discouraged
 - When stolen in off-CERN incidents, attacker compromises CERN account
 - Difficult to check if a compromised key is banned in all machines
- No local passwords

└─Access management

Access to privileged accounts Who can access to them

- Without password
 - No need to change the password if someone leaves the group

```
"/.../ssh/daemon/options/PermitRootLogin"=
    "without-password";
```

- List of tickets allowed to log into the account in \$HOME/.k5login
 - ncm-useraccess

```
"'/software/components/useraccess" = allow_root_access("homer");
```

Need a way to derive this from LDAP

-Access management

Access to privileged accounts Restricting their scope

- They can't SSH out
 - All SSH servers configured with

```
"'/.../ssh/daemon/options/DenyUsers" = 
"root@*";
```

- Need to restrict even more accounts
 - oracle
 - apache
- Pending: restrict the origin of connections to privileged accounts
 - pam access.so?
 - may ncm-pam help?

Multifactor authentication

- In progress
- I hope the templates will be published, when ready :)

Extra logging

- In especially sensitive machines, we log all commands and arguments executed
- Plus, we monitor it is enabled in /etc/ld.so.preload
- Commands are sent to the central syslog

```
Mar 11 19:00:01 narusegawa snoopy[32116]: [uid:0 sid:31408 tty:/dev/pts/7 cwd:/ filename:/usr/bin/tail]: tail /var/log/secure
```

— Monitoring

Security-related sensors and metrics

SELinux sensor

- SELinux must be in "enforcing" mode in all SLC5 systems
- See links at the end of the talk

Security-sensitive files

- Some files need very tight permissions
 - /etc/shadow
 - /etc/ssh/sshd_config
- We actively monitor 12 files
 - Users are welcomed to suggest more, or to monitor more on their clusters
- See links

Wrap-up

- A large computer facility must be consistent
 - Quattor is a big help in this
- We can apply many security-related changes without disturbing service managers
- Service managers have good tools to control access to their services
- Much more than 8 people contribute to the security of CERN's computer centre
- CERN needs a way to configure LDAP-unaware services with LDAP contents

We have to protect it all





More information

- Security baselines for servers
- **ZUUL** Twiki
- Snoopy configuration
- SELinux monitoring template
- Monitoring of file permissions
- The problem of managing 236 million user accounts