

Session Program

1-2 Mar 2007

User Support Workshop for VOs ***Presentation of the EGEE User Support Infrastructure***

Forschungszentrum Karlsruhe
Hermann-von-Helmholtz-Platz 1 76344 Eggenstein-Leopoldshafen Germany

Thursday 1 March

14:00

Presentation of the EGEE User Support Infrastructure

Session |**Location:** Forschungszentrum Karlsruhe, Hermann-von-Helmholtz-Platz 1 76344 Eggenstein-Leopoldshafen Germany

14:00-14:15

Welcome and introduction

14:15-14:45

Overview of the EGEE support infrastructure

14:45-15:15

Live demo of the user support portal

15:15-15:30

Discussion

15:30