

Industrial Registration at EPAC06

Dan Faircloth

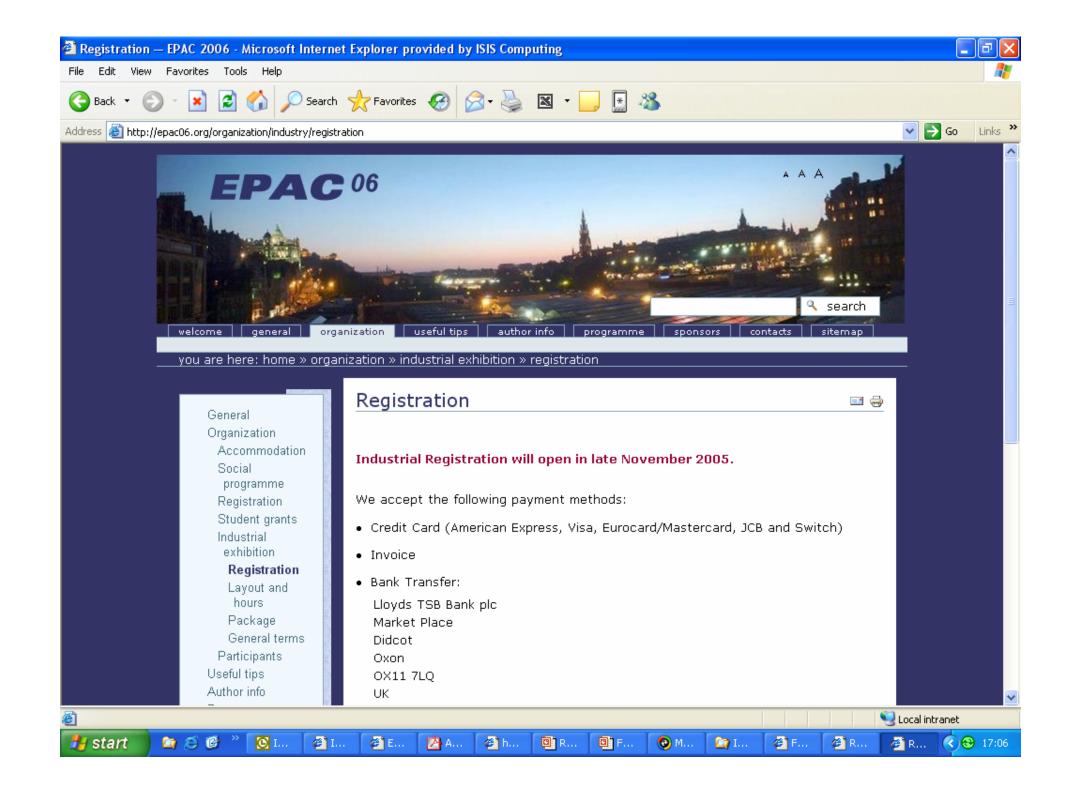


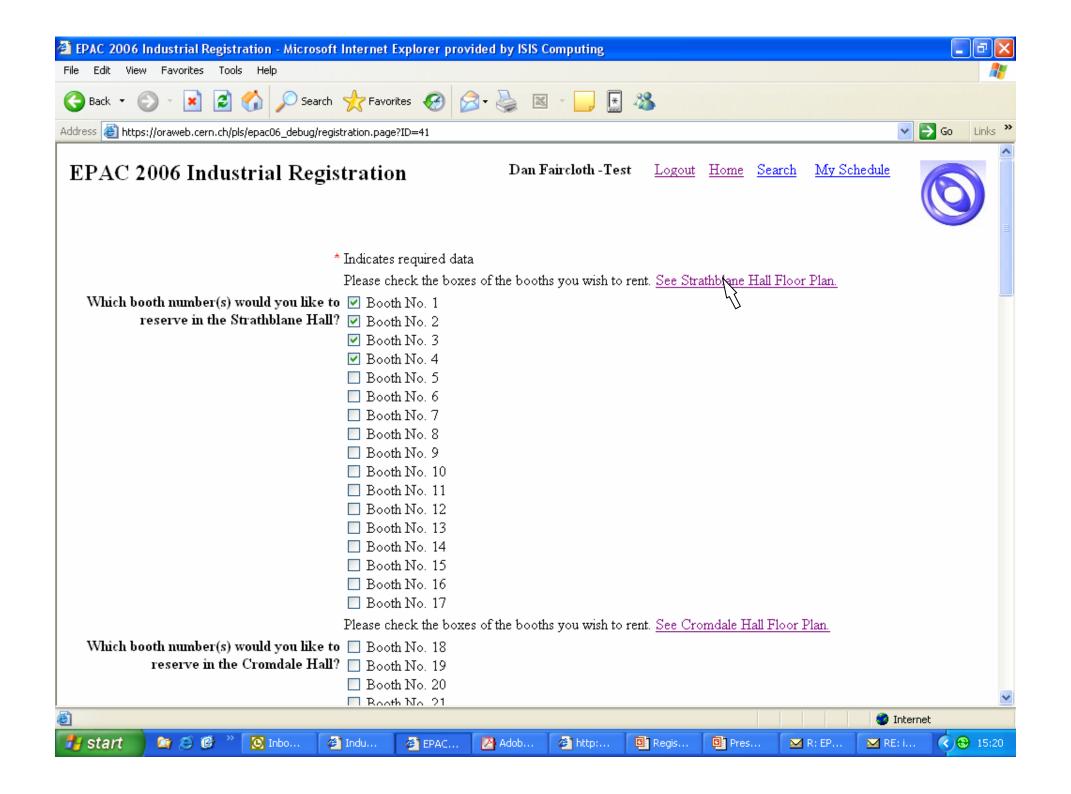
Talk Overview

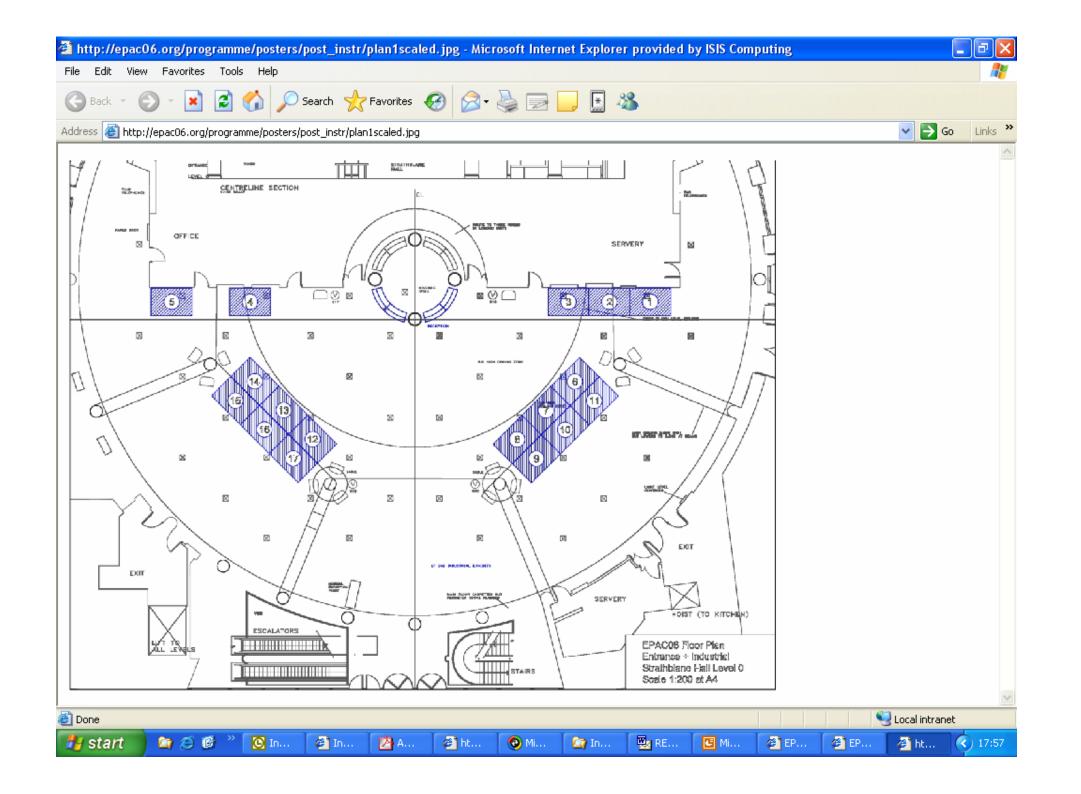
- The Online Registration Process
- What Actually Happened?
 - Case Study 1
 - Case Study 2
 - Case Study 3
- Summary
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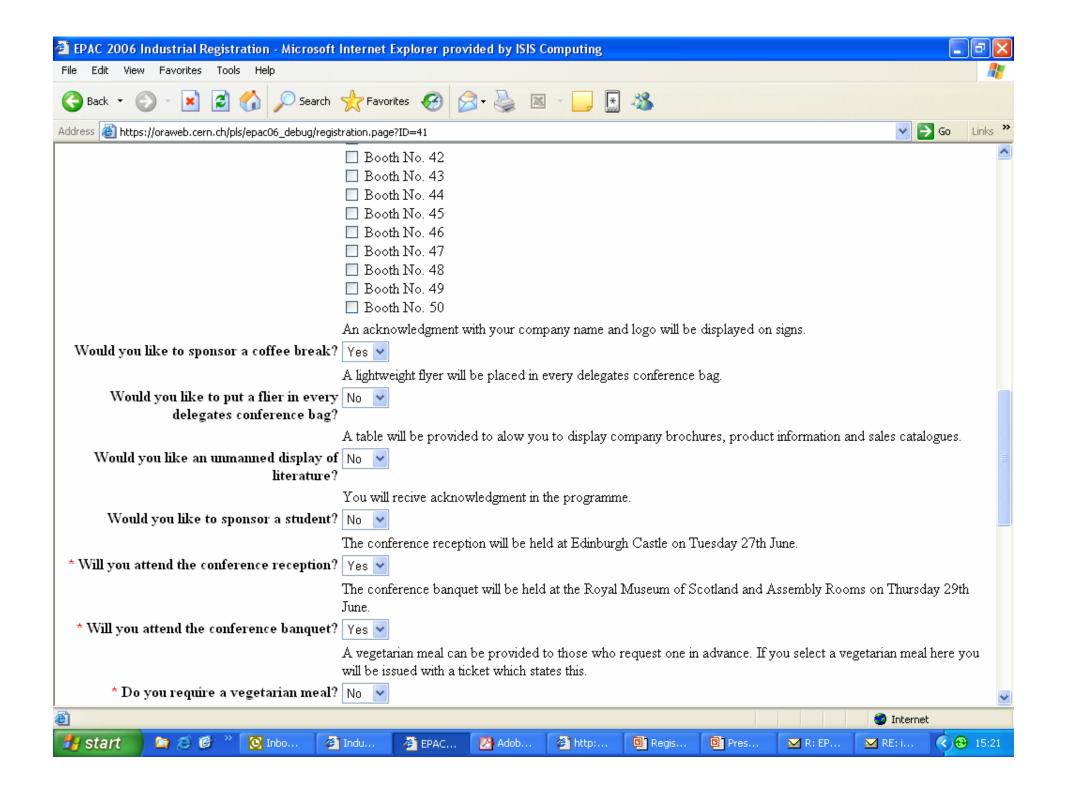


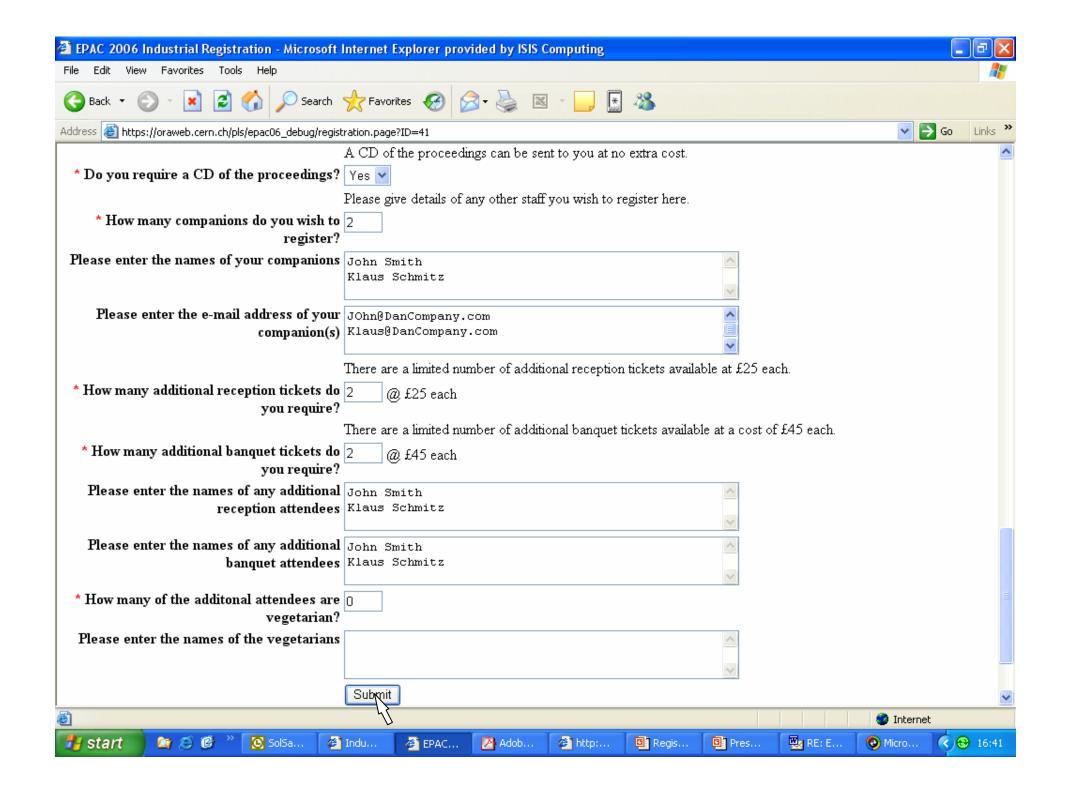
The Online Registration Process

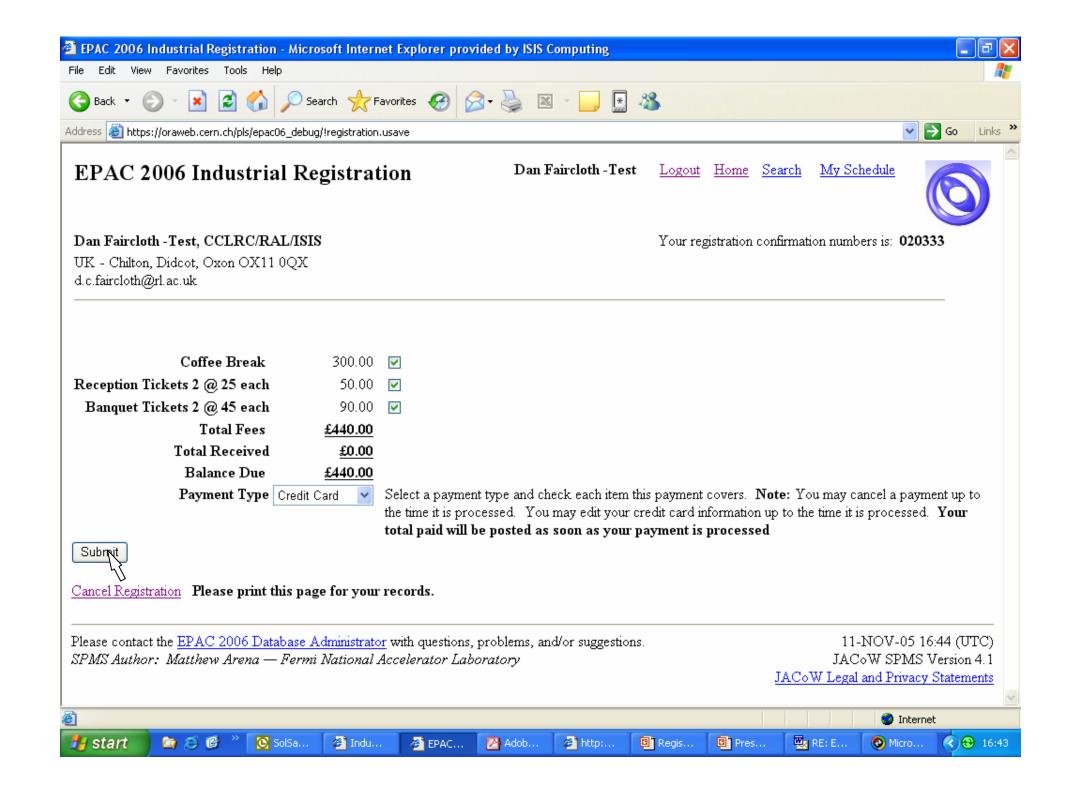






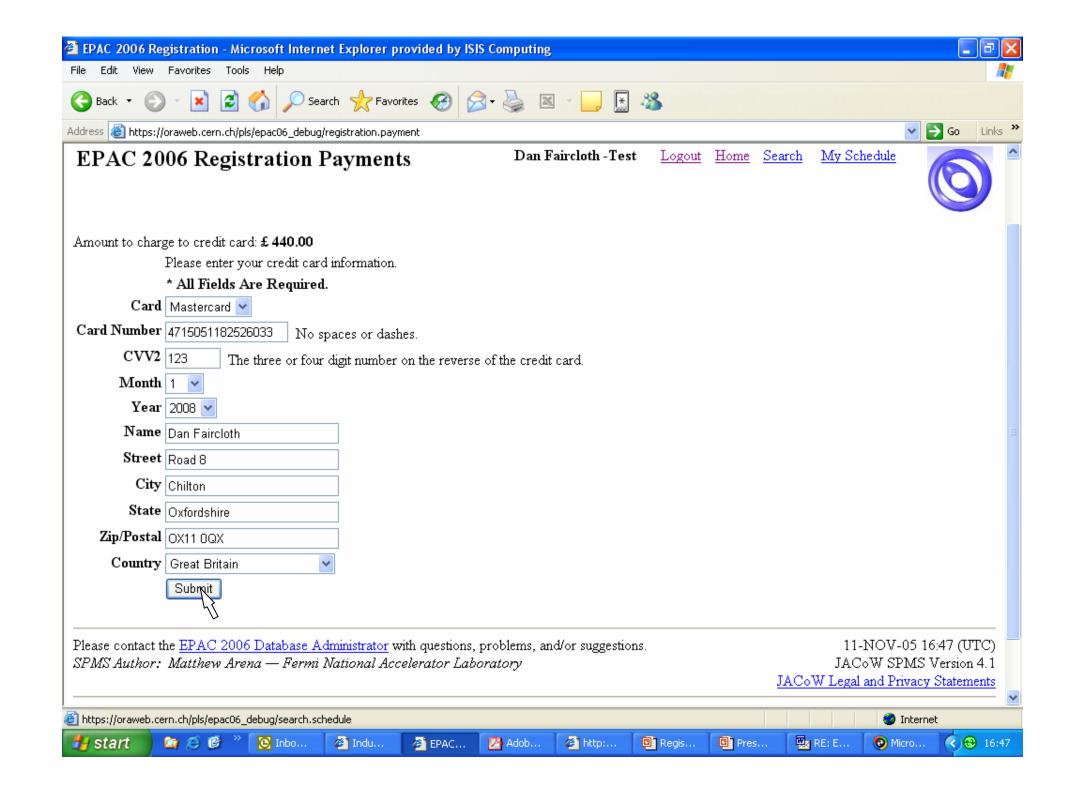


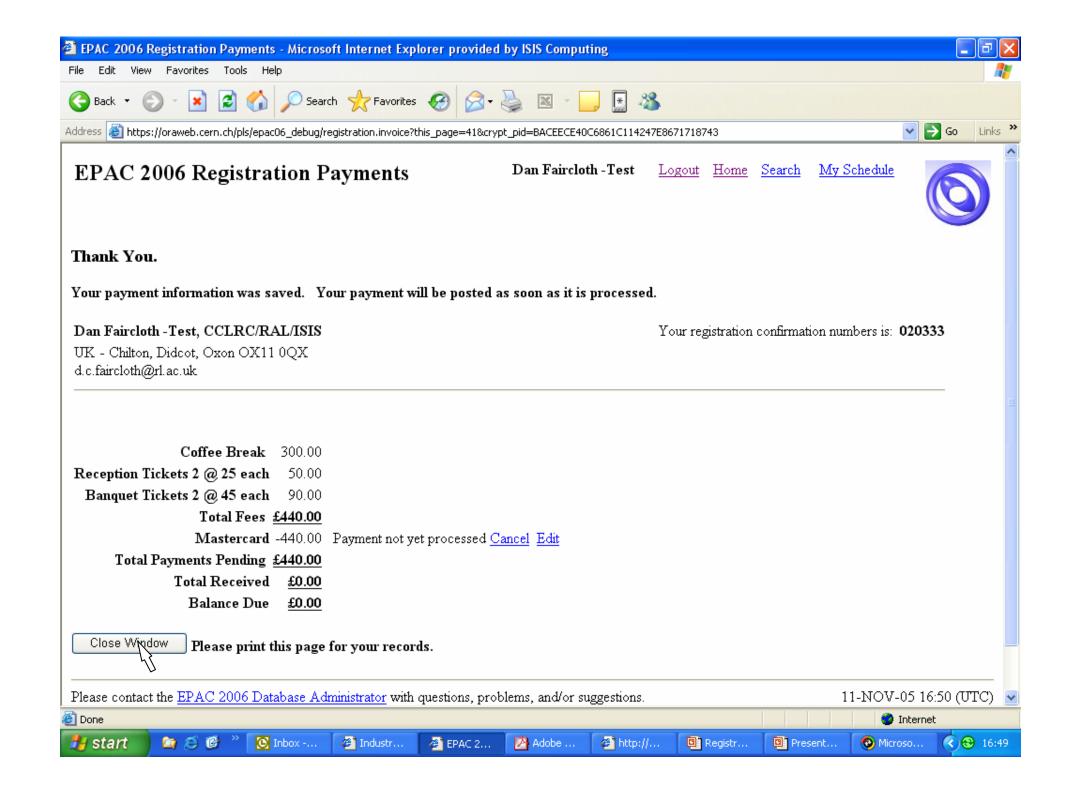






1. Credit Card

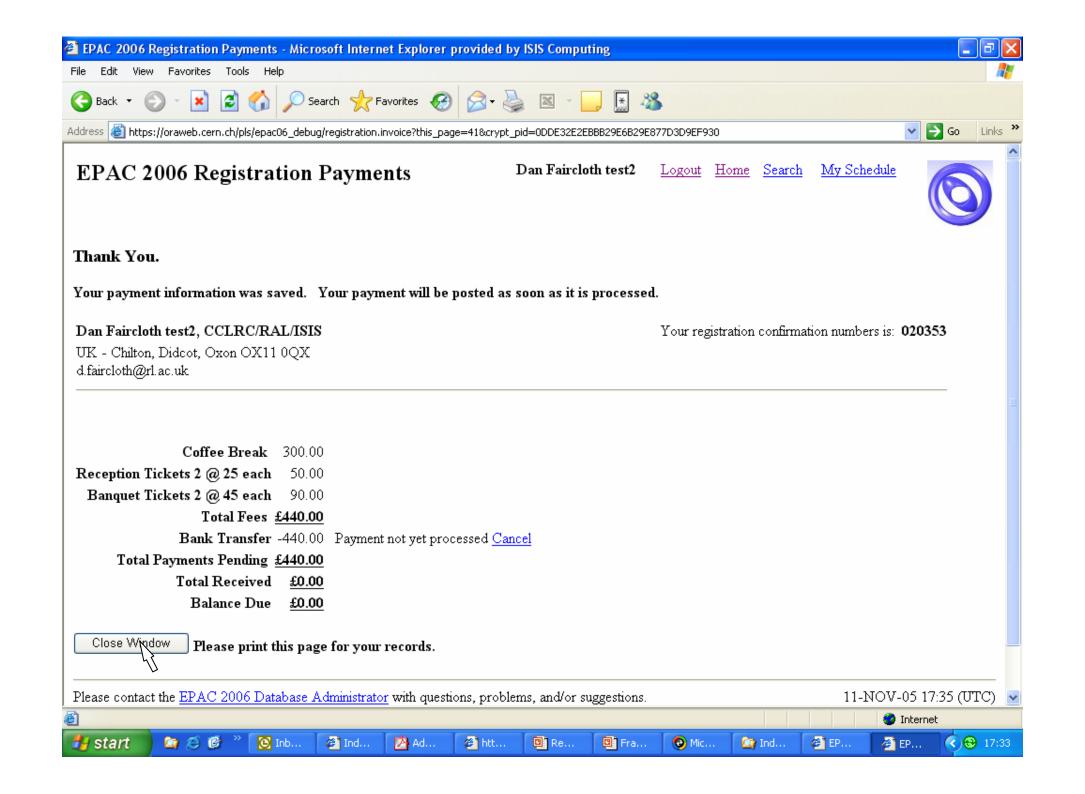


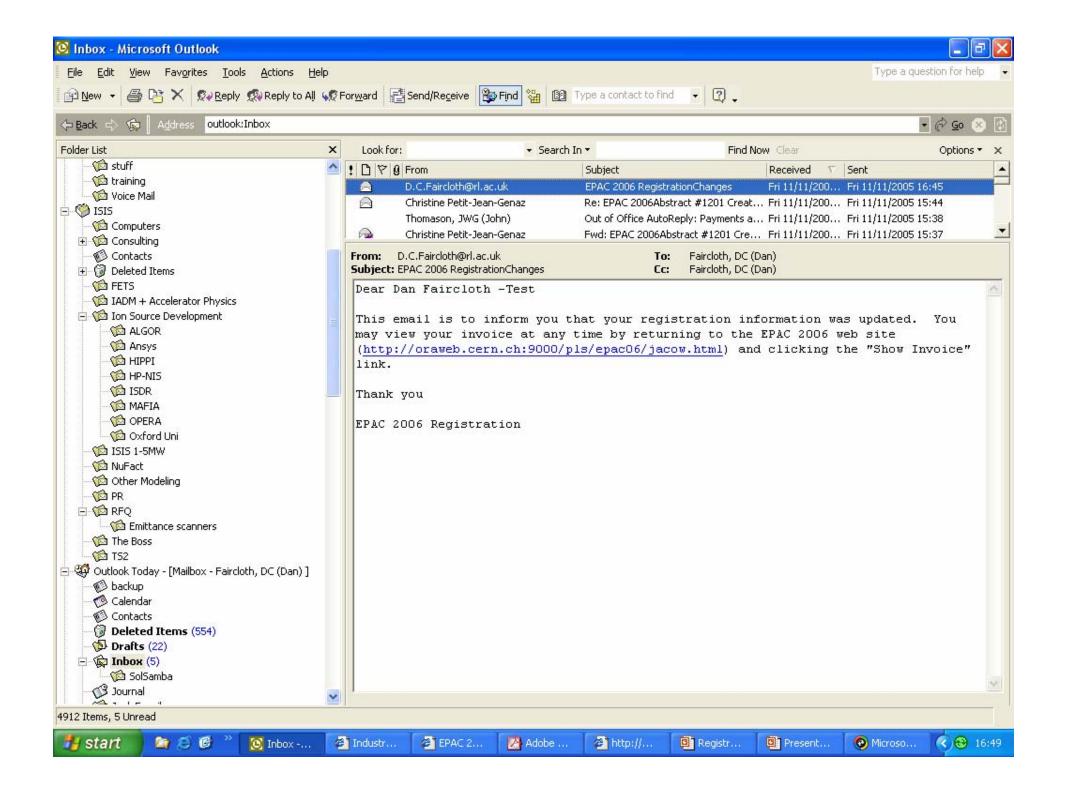




- 1. Credit Card
- 2. Bank Transfer, Cheque, Cash

Wait until money arrives in bank account, or arrives via post.







Taking Payments- RAL Cash Office



Tina Stocks



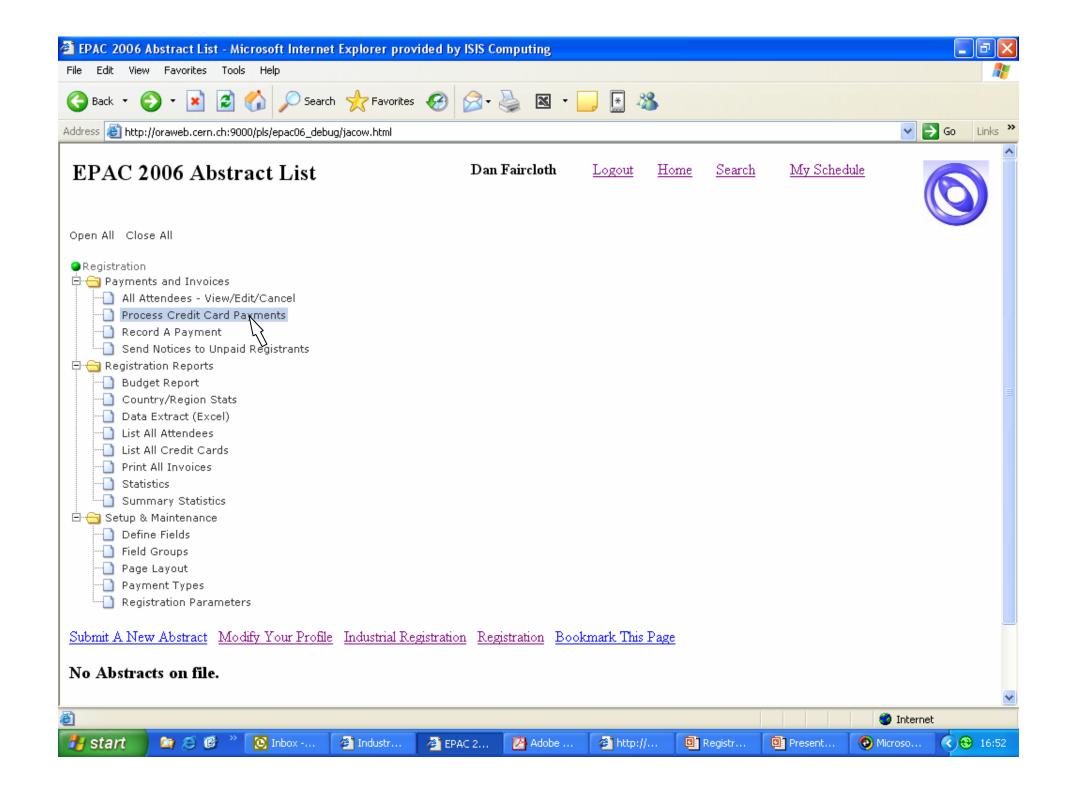


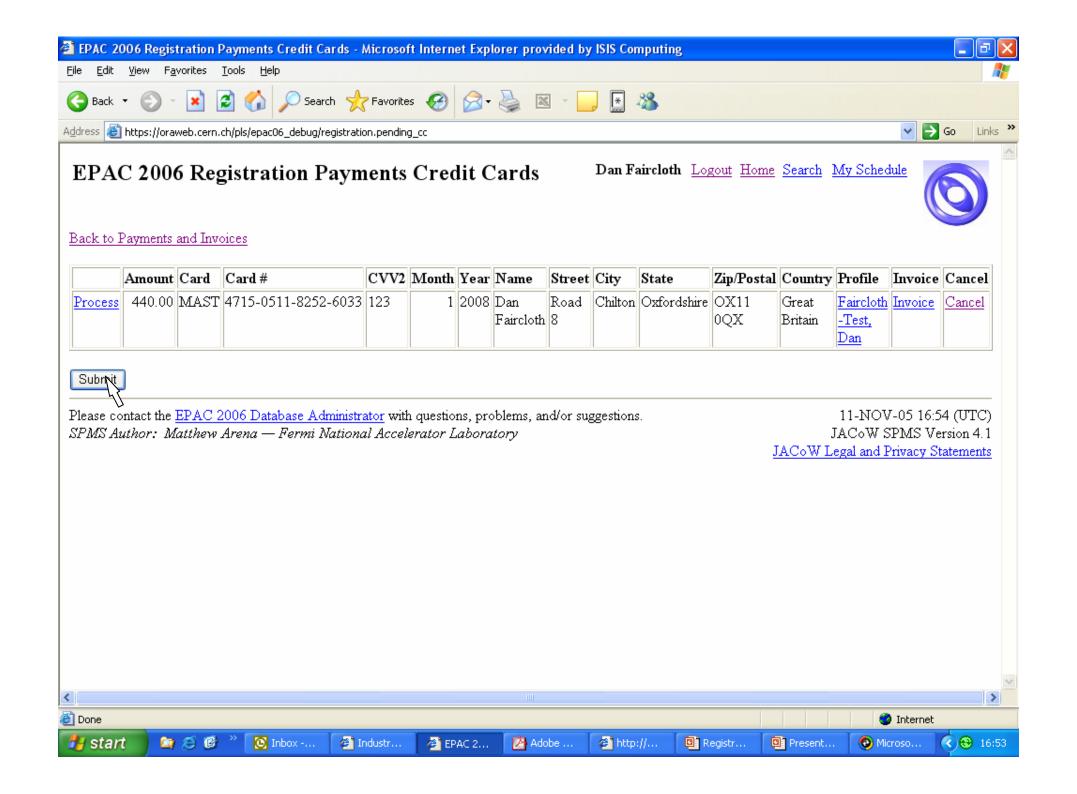
Richard Law





1. Credit Card

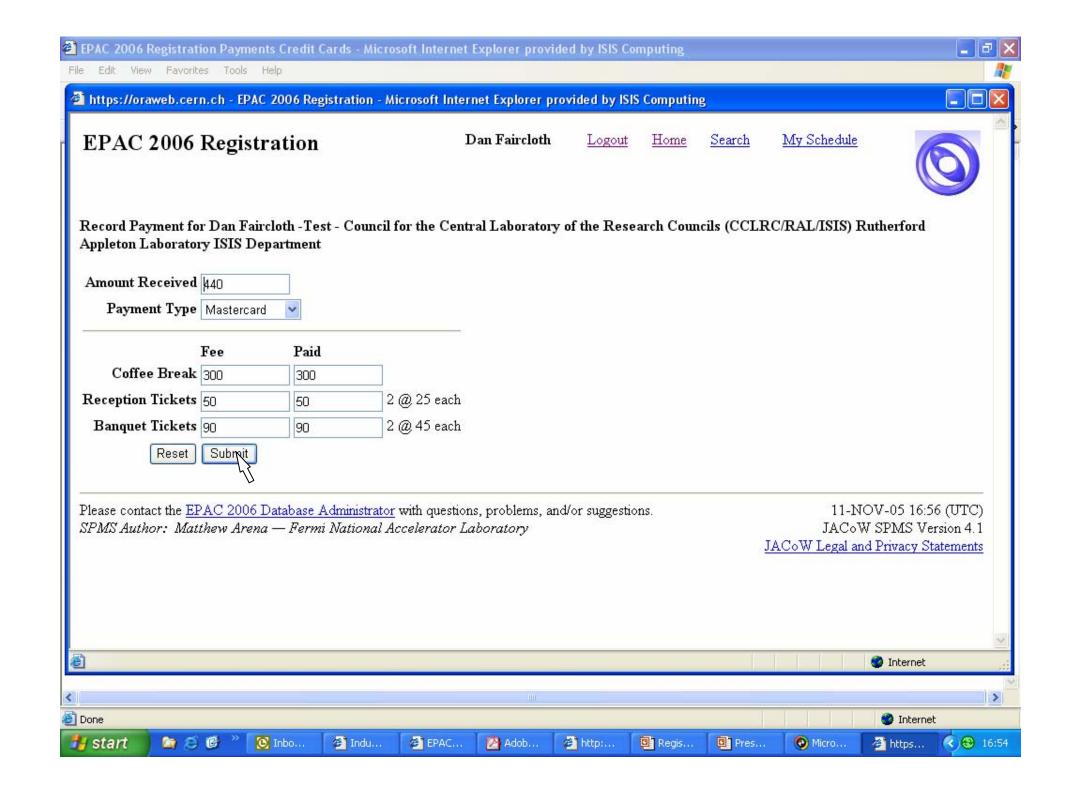


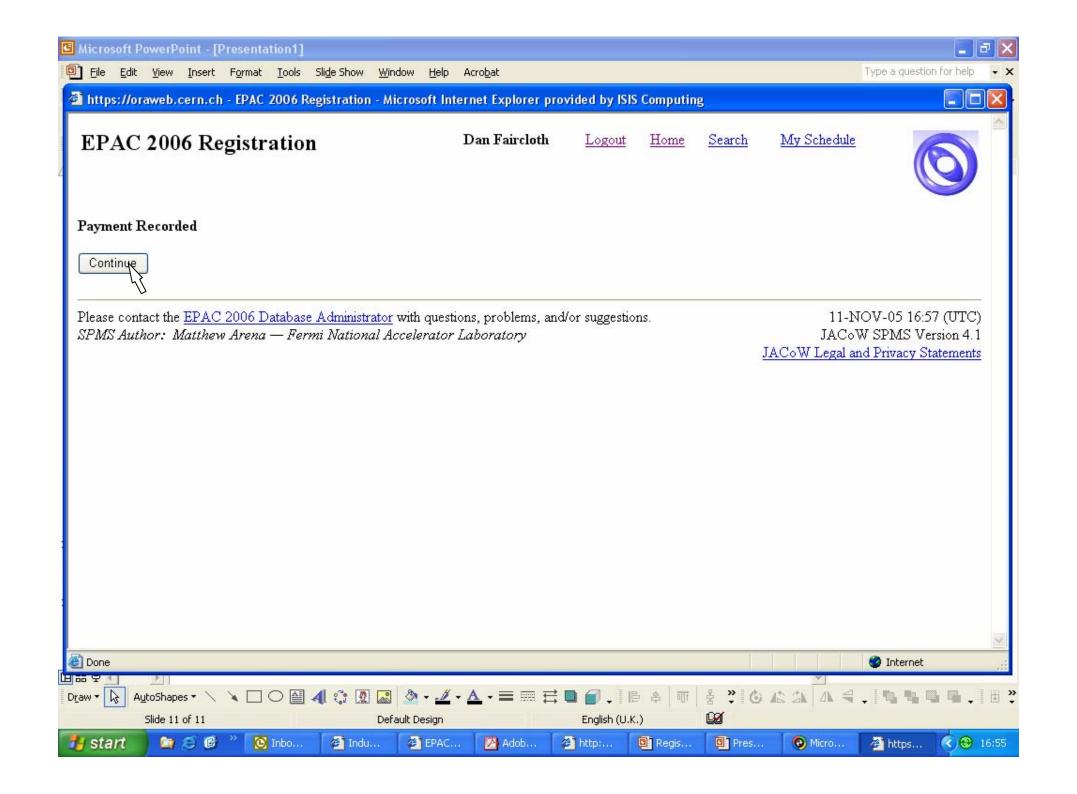




Manually Take Credit Card Payment by Typing in Details

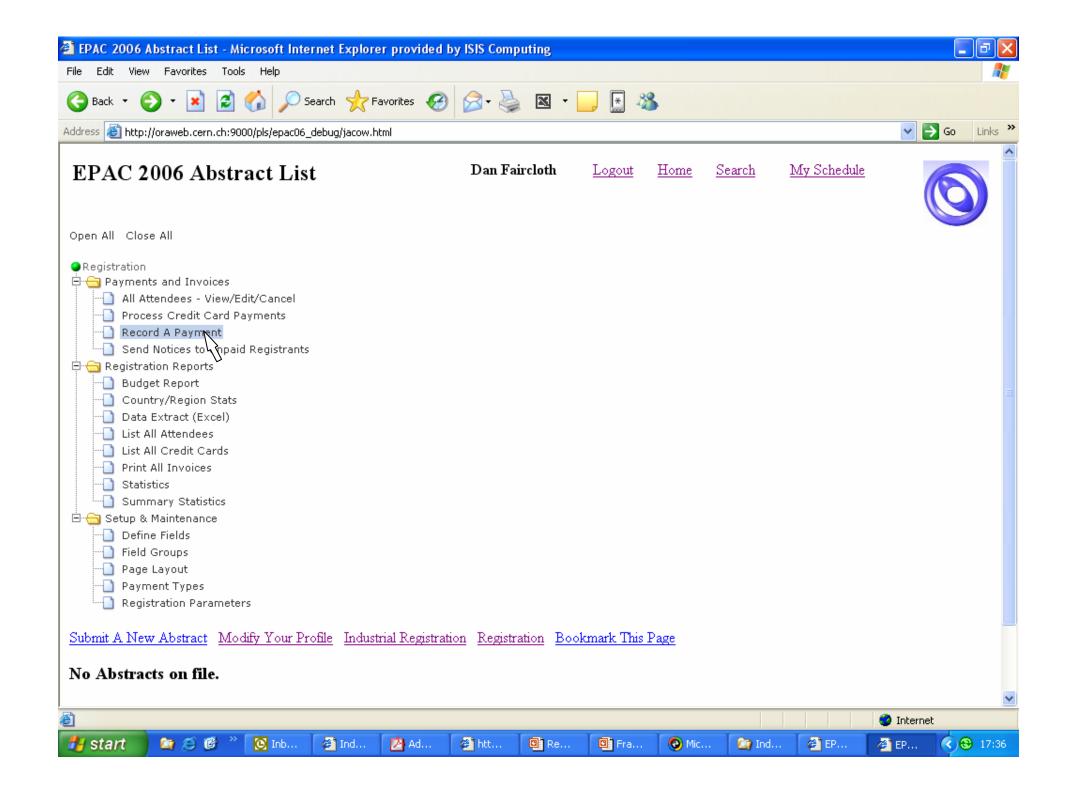


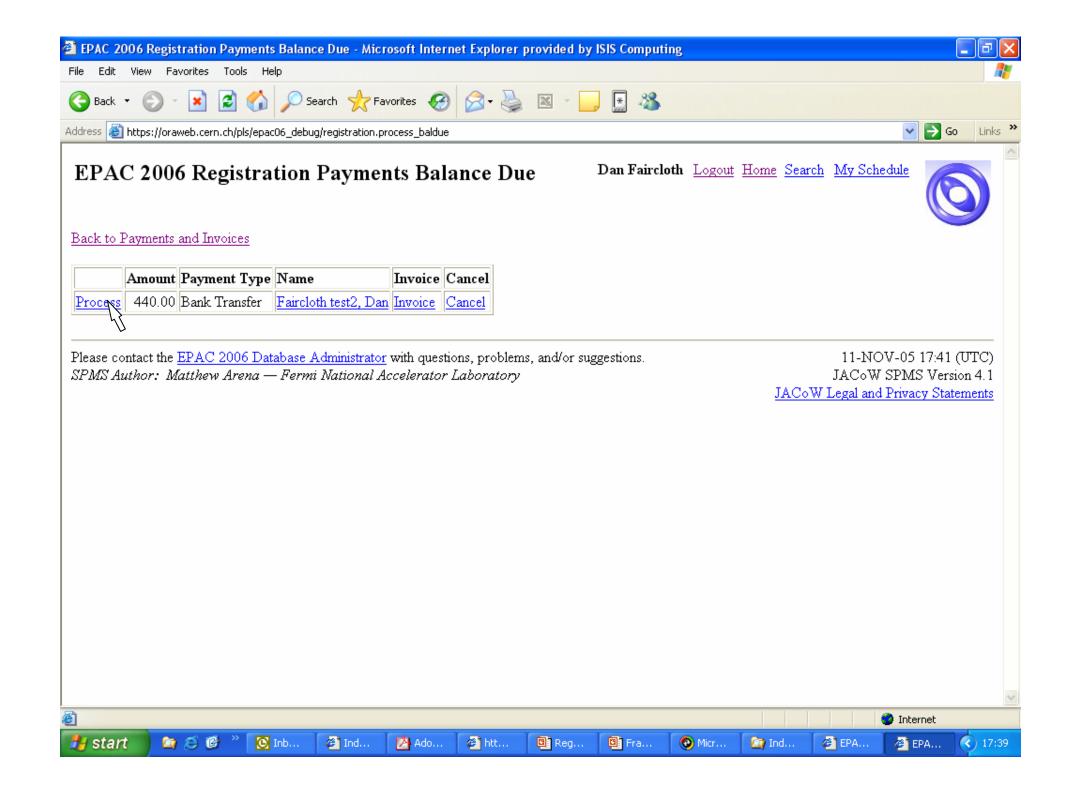


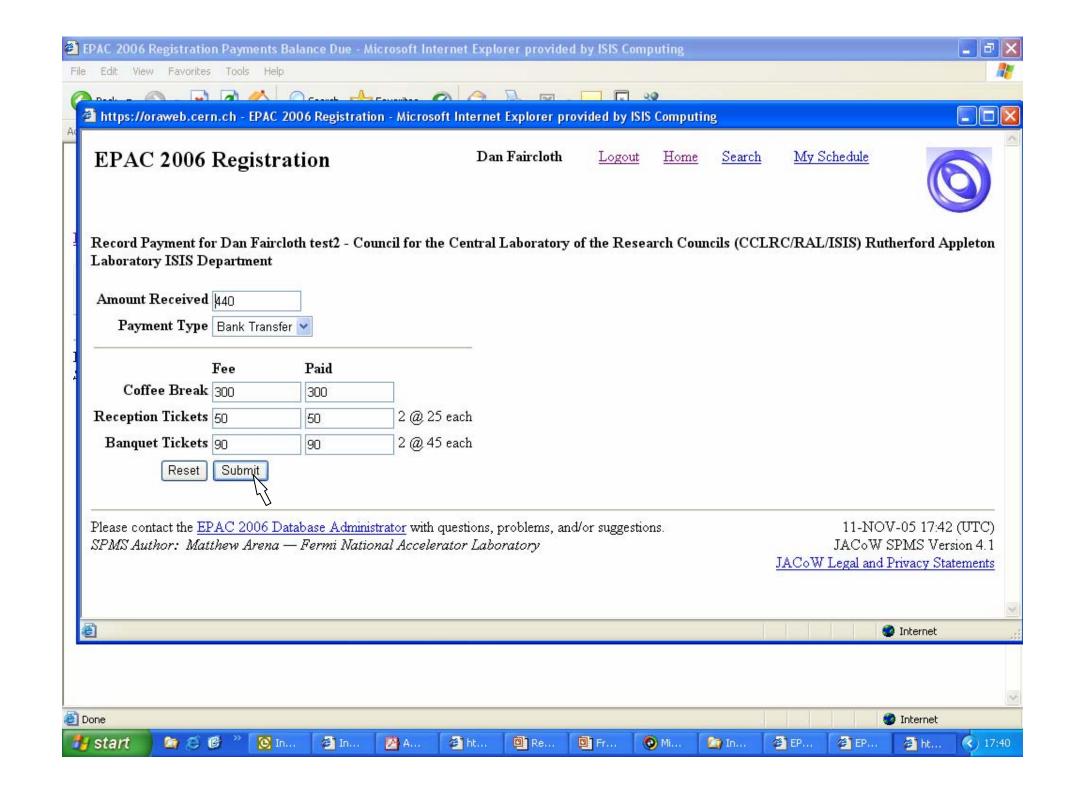


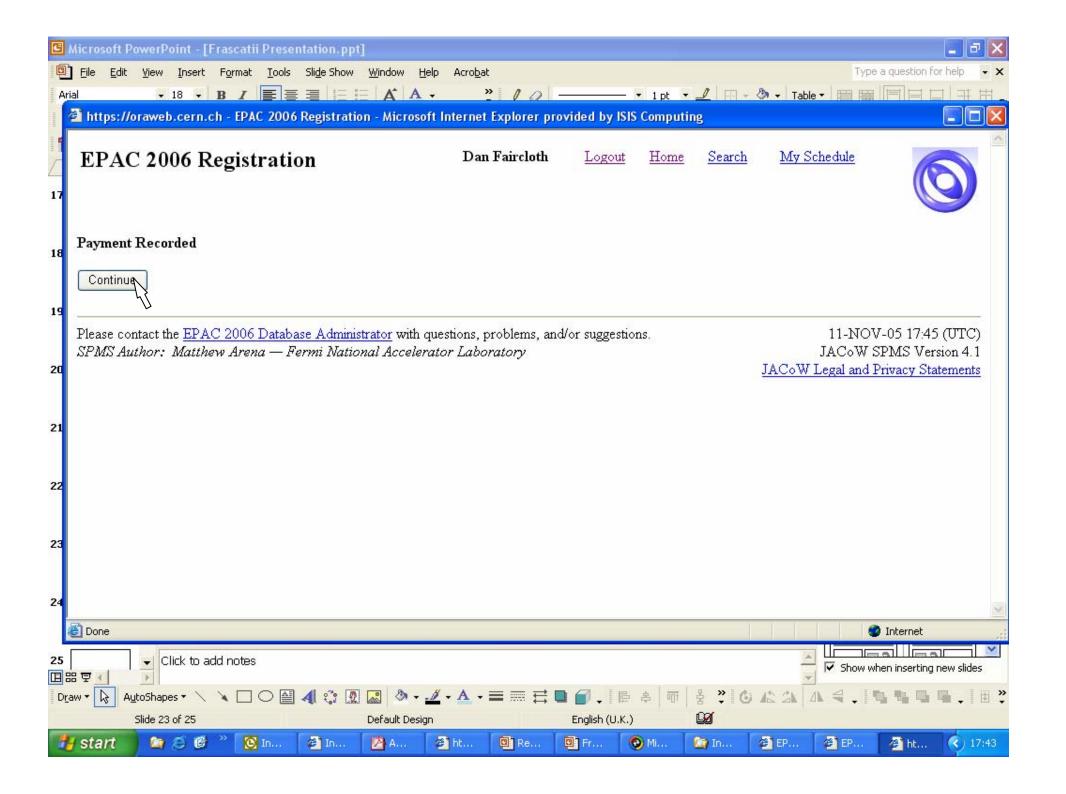


- 1. Credit Card
- 2. Bank Transfer, Cheque, Cash





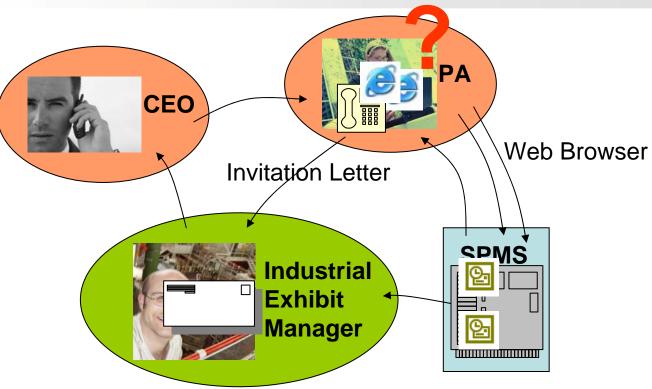




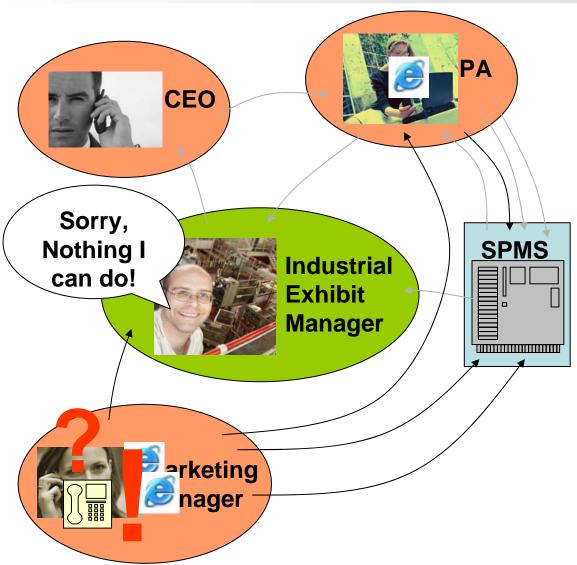


What Actually Happened?

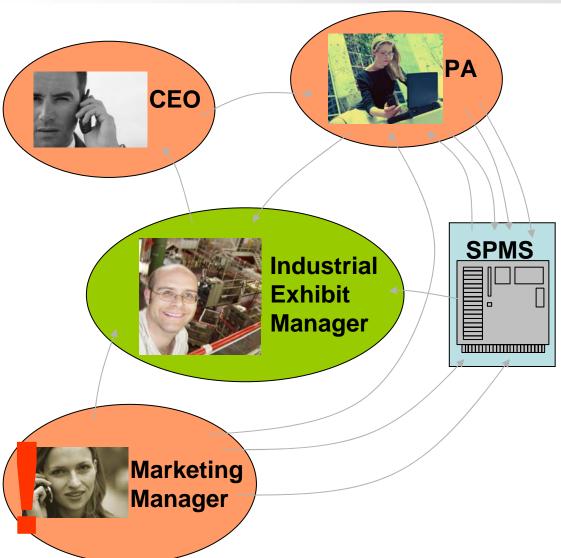




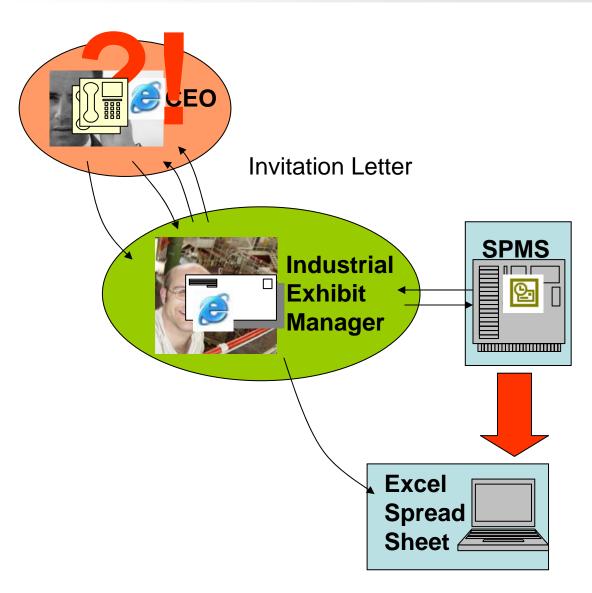




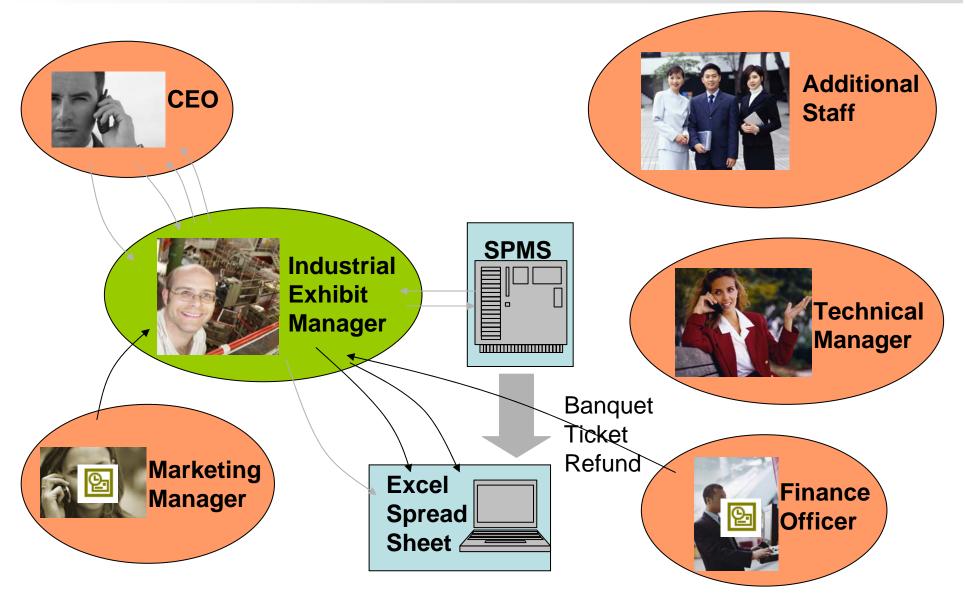






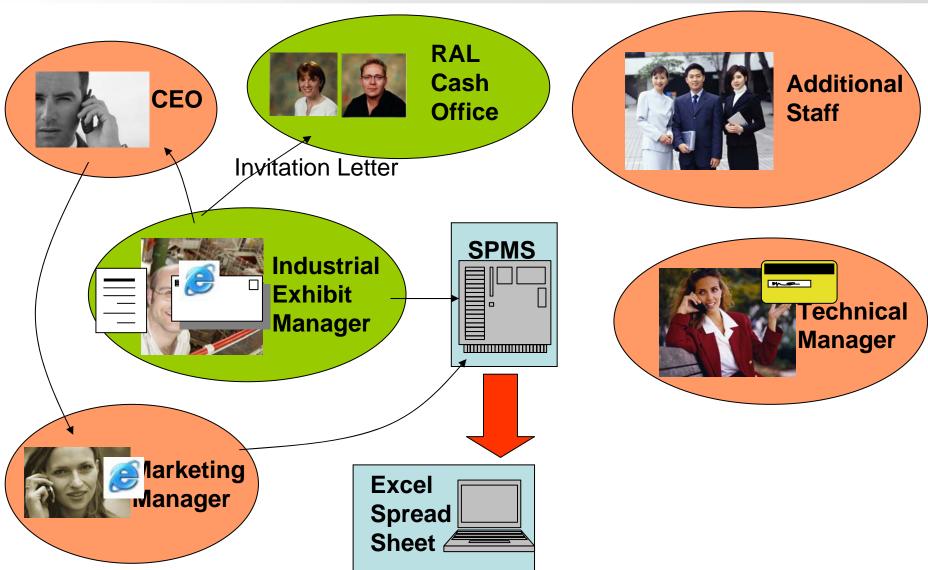






Dan Faircloth EPAC08 Team Meeting 2nd March 2007







Industrial Exhibit Summary

- Total Success: all the booths were sold and a waiting list was required.
- For 30% of the booths the booth booker was not the main delegate.
- For 20% of the booths the original booth booker not present.



- Of 50 Booths, 6 companies took two booths.
- The ownership of one of the booths changed via a bilateral agreement.
- Only 5 companies were able to register and pay without any interaction with the industrial exhibit manager.



Key Recommendations

System must be able to:

- Allow Industrial Exhibit manager to change every aspect of the booking.
- Manage Refunds.