

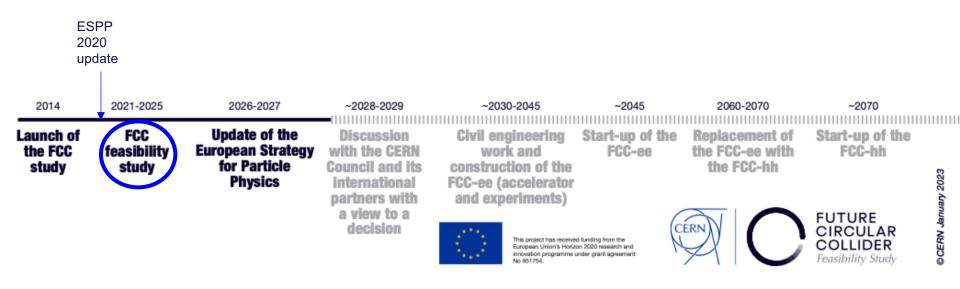
# FCC FEASIBILITY STUDY LOCAL COMMUNICATION

An evolving strategy

Andrea Pérez
Andrea.perez.fernandez@cern.ch
Local Communications Officer at CERN



#### The state of the art in 2020



Macroscopic communication -> Local communication



# Expectations vs reality in 2021

Expectations —

We need new communication materials! (Brochures, videos, website, visuals)
We need to start dialogue with stakeholders!





- Previous CERN experience do not apply to the present context
- Communication strategies not adapted to the local area (new messages)
- ❖ We were trying to communicate about something that might not happen
- ❖ The communication channels stablished did not reach the new public

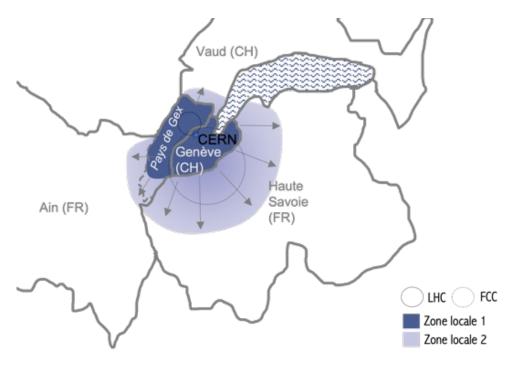
We need a specific <u>local communication strategy</u> focused on the <u>feasibility</u> <u>study</u>



### Local communication challenges

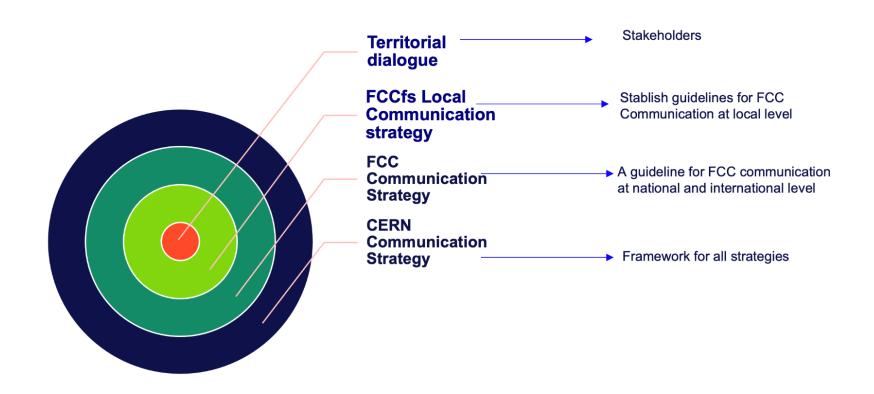
- 2 Countries (different regulations, cultures, concerns)
- 41 municipalities
- ❖ A growing and moving population
- Different levels of knowledge about CERN

Guarantee a symmetry on communication actions in France and Switzerland





### 2022 FCC local communication strategy





# 2022 FCC Local communication strategy



#### **Expert in Territorial Dialogue**

(EES)
Give support / Consulting



#### Territorial Representatives

(Canton de Genève, Mission suisse Préfecture de la région Auvergne-Rhône-Alpes, CEREMA...)



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STRATÉGIE DE COMMUNICATION LOCALE
POUR L'ÉTUDE DE FAISABILITÉ FCC

Document approuvé le 20/09/2022

#### **Futur Collisionneur Circulaire**

#### STRATÉGIE DE COMMUNICATION LOCALE

#### **ÉTUDE DE FAISABILITÉ**

Date:	20/09/2022
Unit:	FCC-GCDT / IR-ECO
Organisation:	CERN
Status:	APPROUVÉ
Domain:	Implementation   Project Management
Keywords:	COMMUNICATION, ACCEPTABILITÉ, DIALOGUE, ÉTUDE DE FAISABILITÉ

#### Abstract:

Le présent document constitue la stratégie de communication locale de l'étude de faisabilité du FCC; il établit les lignes directrices pour la communication du CERN relative au FCC dans la zone locale, pendant la période 2021-2025.

A travers de la création d'un groupe de coordination dialogue territorial, cette stratégie permet de mettre en place les mécanismes et les canaux adéquats pour atteindre les publics locaux et établir une communication réciproque fluide avec la communauté locale.



### 2022 FCC local communication strategy

- Target audience
- Main concerns
- Channels
- Messages / Target Audience
- ❖ KPI's
- Communication flow
- Social media recommendations
- Key messages
- FAQ



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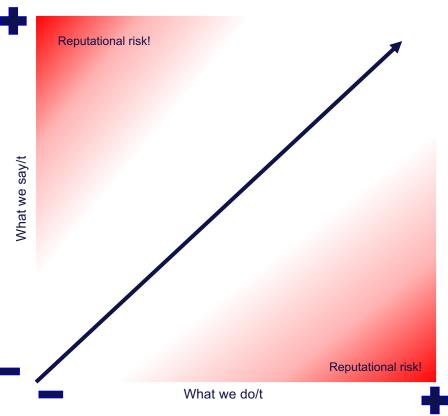
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# 2022 FCC local communication strategy

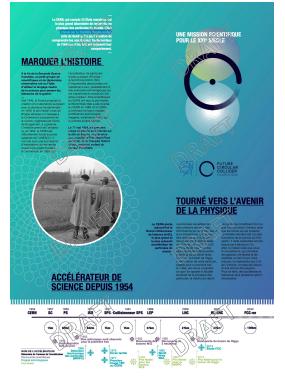


Key messages focused on the feasibility study

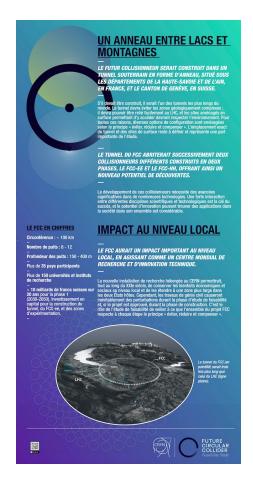
What we do	= What we say
Start of a Feasibility study	FCC is a feasibility study (At the moment)
CERN brings benefits to the local area	FCCfs extend CERN benefits to a wider local area
CERN model Environmental responsibility / Transparent	FCC Environmental responsibility: Avoid Reduce Compensate



#### Communication supports









#### Communication actions













FAQ

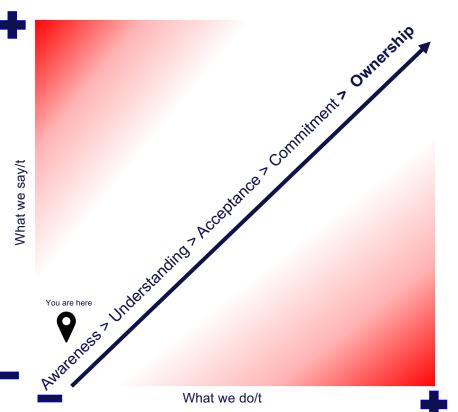
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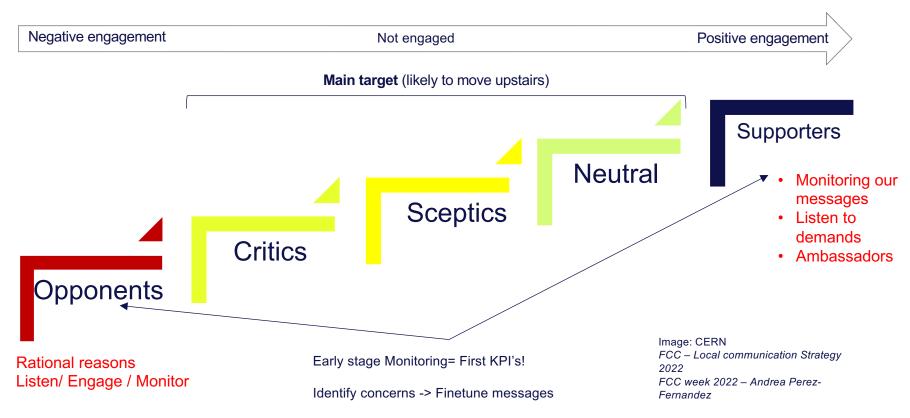
# FCC local communication strategy: Aims



- Transparent and coherent (Communicate what we do)
- Sustained in time
- Adapting to the needs of the project & updated based on dialogue and feedback



# Early stage monitoring





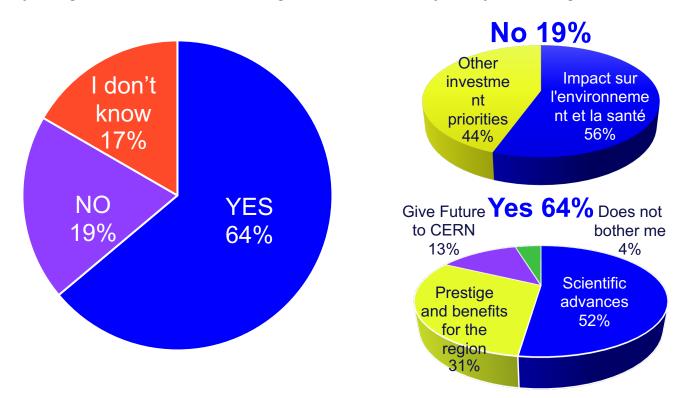
#### Other feedback sources

- Local media
- Engaged stakeholders
- Social media monitoring
- CERN Visitors
- Local events (questions and surveys)



# Early stage monitoring

Do you agree with CERN launching the FCC feasibility study in our region?





# Feedback -> Identify main concerns

- Energy consumption/supply FCCee and FCChh (CH)
- CO<sub>2</sub> emissions (during construction and operation) (CH)
- Excavation materials (FR CH)
- Radioactive waste management (CH)
- Water supply (during construction and operation) (FR)
- Water pollution (CH FR)
- Local Impact / Benefits (FR)
- Engagement of young generations (FR CH)
- Employment (FR)
- ❖ Other investment priorities more urgent than fundamental research (FR CH)
- Public concertation (FR)



### Next steps 2023 - 2024

- Update messaging FAQ + Key messages with new data (Figures)
  - "FCC is the best project for CERN's future"
- Take a more proactive position on FCC communication (Communication strategy + Contact with direct stakeholders)
- > Obtain quantifiable feedback for next updates-> Establish discussion groups in priority communities
- > Review Local communication strategy and update it
- > Develop a new social **media strategy** for FCC local communication
- Communicate to a wider public -> public & educational events in new areas
- Proposal for engaging young public in the local area (Local Influencers, educational activities...)

Thank you for your attention.