## **Session Program**

31 January 2023

## Service Management workshop - How does ServiceNow help you to build a better Service Desk?

## **Observers' projects**

## Tuesday 31 January

 16:45
 Observers' projects

 17:15
 Session | Location: | Conveners: Patrick Bauer, Florian Fargette, Arlett Schmidt, Christophe Moix, Natalie Kane