



Enabling Grids for E-science

Operations in EGEE-3 and EGI

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- **EGEE – 3**
 - Operations model – evolution of EGEE-II
 - Issues
- **EGI**
 - Evolution of operations – what is anticipated?
- **Transition**
 - ???

- **No major changes – consolidation of existing activities**
- **Will continue with the 5 major tasks that we currently have:**
 - Grid management
 - Grid operations & support
 - User support
 - Operational security
 - General and admin tasks
- **Emphasis on improving reliability, robustness, usability, support**

- **SA1.1: Grid Management**

- OCC - overall coordination of ROC & ops tasks
- ROC management - All regions
- Run services for production and pre-production - All regions
- CA Management where needed
- Accounting
- OAG + regional resource coordination
- Interoperation Coordination – other grid projects, and national grids
- Coordination w/other activities
 - TCG, JRA1, SA3, NA4 via various bodies/boards - All regions; but fractional effort
- 1488 PMs (5 FTE per region, 2 in Asia), 5 for OCC, 5 coordination with technical bodies

- **SA1.2: Operations and support**
 - Middleware deployment and support - All regions
 - Grid Operator on Duty - All regions (no exceptions this time)
 - Operations support - All regions
 - Regional cert --> should move into Integration & Cert
 - Monitoring tools
 - SFT/SAM, Gstat, COD tools, dashboards, etc, NPM
 - 1944PMs (6.5 FTE for each region, 2 Asia, 12 tools, 2 interoperations)
- **SA1.3: User support**
 - GGUS coordination and GGUS tools
 - Support personnel for helpdesk (TPM, supporters) - All regions - no exceptions
 - VO specific support discussed under applications
 - 918PMs (3.5 FTE per region, 1 Asia) + 2 FTE GGUS

- **SA1.4: Grid Security**
 - EGEE security officer
 - Operational Security Coordination Team - All regions;
 - Security Vulnerability group - All regions; coord UK
 - Joint Security Policy Group - All regions; coord UK
 - EUGridPMA - Regions with CA's; NL for GridPMA
 - Security Assessment - All regions
 - 324 PMs (1 FTE per region, 0.5 Asia) – OSCT, JSPG, GSVG participation; 1 FTE OSCT leadership, 1 FTE GSVG leadership, 0.5 each JSPG, EUGridPMA

- **SA1.5: Overhead tasks**
 - Deliverables, reviews, etc. - All regions – 0.5 FTE each (0.25 Asia)
 - 126 PMs

- **All ROCs must do all key operational tasks**
 - Operator on Duty
 - TPMs and GGUS support effort
 - Security coordination – OSCT
- **For key tasks will not accept small fractions of FTEs spread across many partners**
- **No regional certification – unless explicitly justified**
 - Should be part of SA3 if needed
 - Have seen no justified case for real regional certification
- **Porting tasks**
 - Should also be part of SA3
- **Interoperation/ other grid projects**
 - Middleware interoperability is responsibility of JRA1/SA3
 - Effort for EGEE to work with other projects (but not support for other projects)

- **Project will probably be 10% less effort than EGEE-II**
- **Anticipate SA1 will reduce by at least 10% in effort**
- **Need to ensure that we focus on the essential tasks and do not take on peripheral tasks**
 - Some proposals for work by some partners is likely to be rejected
- **We need to be more efficient**

- **Monitoring and oversight should evolve towards automation**
- **Service Level Agreements**
- **Integration of operations with existing and embryonic National Grid Infrastructures**
- **Partner reviews will be formal part of the project**
- **QA integrated in each activity**
- **Integrating new VOs into the infrastructure**

- **Support for new VOs**
 - Define what the OAG should be now, TNA-fund
- **Transitional model to EGI – but this requires that EGI is defined**
 - Blueprint available mid-2008; we will have a milestone to comment on it
- **SA4 – proposes support for GILDA in parallel to SA1 – huge request**
 - SA1 cannot do it with current funding – but the current proposal is a duplication
- **NE-Benelux – split. Proposal is now to keep a single ROC.**
- **Automation:**
 - Between EGEE-3 and EGI must reduce operations effort (by factor 2?)
 - Need to have a plan for automation, alarms, etc
- **SLA's**
 - Categorization of sites; different deployment scenarios
- **WBS – how should it look – and at what level?**

Improving support for new VOs

- **Issues:**

- Process to find host sites for new VOs – central services and resources
- Speed of implementation
- Technical issue of enabling a new VO at a site
- Resources for VOs to use to try out – before deciding to join the project

- **Ideas:**

- NA4 propose a fund to provide hardware dedicated to the initial trials
 - Few hundred CPU, small amount of disk, few machines for central services
 - To be run at a few (3 – 5?) sites
- Should SA1 set aside a pot of money to fund sites to support new VOs?
 - General feeling seems to be that not a good or workable idea
- Rather commit each JRU to provide percentage of resources to official VOs
 - (but need simple way to enable them)

- **It is far from clear what this will look like:**
 - The EGI design project should produce draft blueprint mid-2008
- **Need to clarify:**
 - What the NGIs do
 - What the National operational models are
 - What overall coordination is needed
 - What general services need to be provided
 - What level of funding the National bodies are prepared to provide
- **Only then can we define what EGI will be**
- **Ideally we need to know this now in order to design the transition during EGEE-3**
 - Must prepare for a likely transition scenario during EGEE-3

- **Overall level of operational effort will be greatly reduced**
 - Need to assume factor 2 reduction
 - Implies that automation has to be a foundation of work in EGEE-3

Proposed deliverables

- **Assessment of infrastructure – status, support, ENOC, etc (x2)**
- **Transition plan to EGI/NGI model(s)**
- **Report on ROC status and NGI integration**
- **Operations Cookbook**
- **Report on SLA progress**

- Report on outstanding mw issues blocking progress to reliable, automatable service operation and management
- SLA implementation plan
- Plan for monitoring tools development – goal of reducing ops effort, verification of SLAs, etc.
- User Support assessment (across SA1 and NA4)
- Assessment of reliability of infrastructure – with requirements for other activities
- Report on interoperation with other infrastructures
- JSPG – policy integration across related projects
- OSCT: - report on issues blocking better operational security
- -GSVG - ??

- **Based on discussions this week:**
 - Add milestone on operations manual?
- **Any others?**
 - Having formal milestones can be very useful
 - But don't forget who has to do the work ...

- **EGEE-3 will be consolidation of EGEE-II for operations**
 - Focus on usability, reliability, manageability, etc.
- **Need to understand, plan, and start the transition to longer term models**
 - Requires input from EGI project and the NGIs
- **... all this with less money**