

## Site reports

*Wednesday, 13 June 2007 14:10 (2h 5m)*

These are the points to cover in each presentation (any additional feedback/proposal is welcome!):

- tools used in daily grid operations
- what features are missing to make your work easier
- examples of the most frequent scheduled interventions at your site
- examples of the most frequent unscheduled interventions at your site
- points to improve in communication with ROC, other sites, Vos, rest of the world...
- How do you plan deployment of updates/new versions so continuous production is not interrupted?
- Communication with users: how are you informed about operational problems at your site reported by local/remote users? Mail/GGUS/phone/other?
- Correlation of cross-site issues: is the operations meeting enough for this? How do you do it otherwise?
- What percentage of real site problems are detected and reported by the COD before you know about them?
- usefulness of the following operations bodies/meetings and suggestions to improve them:
  - COD
  - your ROC support team
  - operations meeting

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**Session Classification:** Operations procedures