92nd ACCU Meeting
15th June 2011
Contents

1. CERN Hotel
2. Mobility
3. Long-term parking
4. AOB
CERN Hotel
2011-2012 program of work

B. 38

1. Centralization of fire detectors (January 2011);
2. Reopening of the renovated kitchen (15 March 2011);
3. Formulate and implement a safety plan for the whole building (In progress);
4. Replacement of the wall to wall carpeting in the corridors and the lounges;
5. Creation of 2 additional hotel rooms (ex-lounges);
6. Intervention on air extraction units;
7. All taps will be changed;
8. Replacement of old furniture in the rooms:
   - All the rooms: office chairs, bedside lamps, telephones
   - 3rd, 4th and 5th floors: bedding.

B. 39

1. Reopening of the renovated kitchen (July 2011);
2. Change of all taps in the bathrooms;
3. Replacement of the wall to wall carpeting in the corridors and the lounges;
4. Renovation of the rooms: replacement of old furniture (chairs, bedding, office lamps, telephone);
5. Creation of additional hotel rooms (ex-lounges);

B. 41

1. Installation of solar panels (End 2011)
2. Painting in the rooms (in the course of 2011)

APPARTMENTS

1. Renewal of furniture (2011/2012)

Relooking of CERN Hotel web site:
https://espace.cern.ch/hostel-service/default.aspx
Do we still need the lounges or should we turn them into bedrooms?
Informatics enhancements

1. All the rooms can be booked (up to six _ months) and cancelled via WWW booking [done];
2. Proposal for new dates in case no availability for requested and type of room requested [done];
3. Accounting of refusal : inserted in Fidelio for more accurate statistics [done];
4. Long Term waiting list [expected December 2011];

On-going deals with external hotels - Other enhancements

1. On-going collaboration with the “Foyer de Saint-Genis”;
2. Discussions with Secretariats to use fall-out shelters in Meyrin;

NEW: laundry service for CERN hotel residents!
Laundry facility will comprise of 2 laundry bags for white and/or colored washing. Once processed it will be returned folded.
CERN Hotel
Some figures

<table>
<thead>
<tr>
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<td>2 300</td>
<td>2 782</td>
<td>4 260</td>
<td>4 727</td>
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<td>2 092</td>
<td>4 380</td>
<td>5 735</td>
<td>3 839</td>
<td>5 208</td>
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Web booking: Up to 45 connexions per hour!
# CERN Hotel

## No Show – Cancellations - Refusals

<table>
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<tr>
<th>Month</th>
<th>No show</th>
<th>Cancellations</th>
<th>Refusals</th>
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<td>424</td>
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</tr>
<tr>
<td>2/10</td>
<td>31</td>
<td>525</td>
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<td>3/10</td>
<td>38</td>
<td>449</td>
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<tr>
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<td>49</td>
<td>866 (Vulcan)</td>
<td>144</td>
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<tr>
<td>5/10</td>
<td>17</td>
<td>433</td>
<td>67</td>
</tr>
<tr>
<td>6/10</td>
<td>27</td>
<td>1107</td>
<td>44</td>
</tr>
<tr>
<td>7/10</td>
<td>24</td>
<td>702</td>
<td>37</td>
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<td>8/10</td>
<td>19</td>
<td>558</td>
<td>49</td>
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<td>1048</td>
<td>31</td>
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<tr>
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<td>1288</td>
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<td>11/10</td>
<td>20</td>
<td>1054</td>
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<tr>
<td>05/11</td>
<td>24</td>
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Functionality inserted in Fidelio since January.
CERN Hotel - Occupancy rates
(excluding St Genis Foyer)

CERN Hotel - Occupancy rates (5 days) 2009, 2010 and 2011

Months

Jan Feb Mar Apr May June July Aug Sept Oct Nov Dec

Occupancy rate

0.0 10.0 20.0 30.0 40.0 50.0 60.0 70.0 80.0 90.0 100.0

2009 2010 2011
CERN Hotel - occupancy rates
(excluding St Genis Foyer)

2008 annual occupancy rate: 72.5%
(source Betisof)

2009 annual occupancy rate: 73.5%
(source Fidelio as from July 2009)

2010 annual occupancy rate: 76%
(source Fidelio)

Forecast 2011: 79%
CERN Hotel
Booking situation during Summer 2011

• As every summer all shared and low cost rooms in Building 38 and Saint Genis foyer are already fully booked from mid-June until mid-September (peak period 3 July – 10 September)

• But we succeed in hosting more students compared to 2010 providing them rooms in non CERN facilities

<table>
<thead>
<tr>
<th>CERN Hotel</th>
<th>Business Park St Genis</th>
<th>Residhome</th>
<th>Shelters</th>
</tr>
</thead>
<tbody>
<tr>
<td>275</td>
<td>64</td>
<td>16</td>
<td>20</td>
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</tbody>
</table>
CERN Hotel
Low cost rooms

We continue to increase the number of low cost rooms available for CERN Users outside of the CERN domain:

1. In the medium-term:
   - Discussions with the Commune de Meyrin for a future hotel and student residence to be built;
   - Discussions with the Foyer of Saint Genis for an increase in the number of rooms available for CERN Users

2. In the short-term:
   a. Meyrin shelters 7CHF/night;
   b. On going negotiations with hotels in the center of Geneva;
   c. Business Park St Genis
      - Flat for 2 persons 59EUR/night – 29.5EUR/night/person
   d. Residhome St Genis and Preveissin
      - Flat for 4 persons 62EUR/night – 15.5EUR/night/person
Please contact the CERN Hotel Reception which is willing to help you!
CERN Hotel Terms and Conditions of Reservation

Approved by the Legal services

Online reservations for the CERN hotel and the Foyer Résidence Schumann in Saint Genis are subject to acceptance of these terms and conditions in their entirety.

Purpose
The CERN hotel operates the website http://hostel.cern.ch to permit guests to reserve rooms in the CERN hotel and the Foyer Résidence Schumann in Saint Genis. For the purposes of this document, the term “CERN hotel” shall be deemed to include both establishments.

The provisions of these terms and conditions apply to all online reservations made at http://hostel.cern.ch.

These terms and conditions are the contract between the CERN hotel and the guest. For the purposes of these terms and conditions, its online reservation system and/or the CERN hotel operates the website http://hostel.cern.ch.

While the CERN hotel makes every effort to supply the services reserved, it reserves the right to make variations to the services reserved as necessary. It is the responsibility of each guest to determine the suitability of accommodations for his individual needs prior to making a reservation.

Reservations shall be secured with a debit or credit card.  The card details are for the purposes of guaranteeing the reservation; the card is not charged at the time of reservation.  Payment shall be made upon arrival at or departure from the CERN hotel.

In the event of a “no-show” (the guest does not arrive and has not modified or cancelled his reservation), the cost of the first night of the reservation shall be charged to the debit or credit card used to guarantee the reservation.  Effective noon on the second day of the reservation, the reservation shall be cancelled.

Reservation process

The CERN Hotel does not provide any meals.

In the event that there is a discrepancy between the acknowledgement of reservation and these terms and conditions, the relevant clauses of the acknowledgement of reservation shall prevail. The CERN Hotel shall not be held responsible for the non-fulfillment or inadequate fulfillment of the reservation in the event of force majeure, actions of third parties, or actions of the guest.

Substantial modifications to a reservation, such as significantly reducing its duration, made within 48 hours of the reserved arrival date may, at the sole discretion of the CERN hotel, result in the charging of a penalty equivalent to the cost of the first night of the original reservation to the debit or credit card used to guarantee the reservation.

Check-in and check-out

Unless expressly specified otherwise in the emailed acknowledgement of reservation, check-out time is noon on the last day of the reservation. Failure to check-out and vacate the room by the check-out time shall automatically result in a penalty equivalent to the cost of the first night of the reservation being charged to the debit or credit card used to guarantee the reservation.
“One Spanish CERN user was surprised to find no public phones available at CERN. Even the public phones in the foyer were taken out. What was the reason to take them all out? It was found to be convenient to phone Spain using a public phone instead of using the quite expensive private mobile phone.

Another person informed me about the following. On Tuesday 17th May, he was trying unsuccessfully to find a free room at any of the three CERN hostels. He visited the foyer reception several times and all the time they told him that the foyer was fully booked. In the hotel online reservation web-site he could see that there were rooms for handicapped people available. He was informed that, according to the CERN rules, these rooms aren't accessible for users other than handicapped. He was wondering whether these rooms could be made available if, let's say, at 11pm they are still free. He also told me that it would be nice for people in the waiting list since very early morning be informed by e-mail of whether they succeeded to get a room or not. That would avoid many calls and/or visits to the foyer reception.”

Decided by Swisscom because not profitable

2 rooms in B.41
How can we guarantee room availability for disabled persons?
GS-IS Mobility strategy
CERN CAR SHARING LAUNCH IN JULY 2011

30 vehicles for a start:
a. Mix of natural gas cars and standard cars cat. A;
b. Spread over the CERN sites (Prevessin+Meyrin);
c. Opened to the entire CERN community (valid contract);
d. Cards available at PH car pool (B. 124);
e. Conditions governing the use of a CERN car sharing Operational Circular no.4;
f. All drivers must possess a driving authorization issued by CERN - CERN vehicle driving license (V).

<table>
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<th>Current stations</th>
<th>Nb of cars</th>
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<tr>
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</tr>
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<td>B. 40</td>
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<tr>
<td>B. 124</td>
<td>6</td>
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<tr>
<td>B. 130</td>
<td>1</td>
</tr>
<tr>
<td>B. 513</td>
<td>1</td>
</tr>
<tr>
<td>B. 33</td>
<td>7</td>
</tr>
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<td>B. 36</td>
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<tr>
<td>B. 54</td>
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</table>
CERN BIKE SHARING MAY 2011
ONE STATION Building 33- 20 bikes

- CERN bike station = a closed network;
- Opened to Employees and Associated Members of Personnel;
- To be used inside and between CERN sites for professional use only;
- Card available at the car pool (B. 130);
- Free of charge;
- Max. 8 hours for the time being;
- In case of damage, budgetary code will be charged (open discussion);
- Operational Circular No. 4 shall be revised;
- For more information:

http://www.velopass.ch/formulaire-cern

http://www.velopass.ch/fr/velopass-velos-en-libre-service-suisse/comment-ca-marche/comment-ca-marche
Mobility and Transport - Shuttles

a. Persons transported since February 2010

<table>
<thead>
<tr>
<th>Routes 1 and 2</th>
<th>Airport</th>
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</thead>
<tbody>
<tr>
<td>42 455</td>
<td>18 777</td>
</tr>
</tbody>
</table>

b. Groups transported

<table>
<thead>
<tr>
<th>Number of groups (Visits and VIP) transported in 2010</th>
<th>Number of groups (Visits and VIP) transported in 2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>1'525</td>
<td>675</td>
</tr>
</tbody>
</table>

c. Extension of the schedule for the Airport

Any person entering the site must be in possession of a card issued by CERN certifying that he is authorised to enter the site. The drivers will ask the passengers from the airport to show their CERN access card. In case they do not have it, they will be dropped off at CERN entrance to do the necessary formalities.
Mobility and Transport

How to go to the Airport?

TRAM number L18 - Every 10 minutes from 5:00 to 00:00
Airport Circuit 4 shuttle stop will be provisionally moved to Door 4, (Departure area) currently the parking space reserved for coaches.
A new service started since 2 May 2011!

From building 33, additional services of the shuttle (during peak hours) to cover the sites of Meyrin and Prevesin - every 15/20 minutes- Routes 5 and 6

<table>
<thead>
<tr>
<th>Number of persons transported via Routes 5 and 6</th>
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<tbody>
<tr>
<td>1084</td>
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</table>
Optimisation of CERN shuttle routes - Proposals

- Circuit 1 previously serving Meyrin and then Prevesin, will now only go as far as Meyrin. Route 1 will be the opposite circular route of the current Meyrin TRAM shuttle.

- Circuit 1 will no longer have a timetable interruption during the midday period to compensate for the cancellation of the current Meyrin TRAM route during this lunchtime period.

- The stops for the Foyer Hôtel in St Genis are now on the modified version of Circuit 2.

- Improved mobility on Meyrin site and increased frequency for those people arriving via the TRAM.
Circuit 2 previously serving Meyrin and then Prevessin, will now only go as far as Prevessin. Route 2 will be the opposite circular route of the current PrevessinTRAM shuttle.

- 2 stops for the Foyer Hôtel in St Genis on this route which compensates for the cancellation of one previous stop on route 1.

- Improved mobility on Prevessin site and increased frequency for those people arriving via the TRAM.
The midday route has been cancelled and compensated by the new Circuit 1.

Fixed timetable established.

Timetable has been subsequently adjusted to reflect real route times, thus avoiding delays.
Optimisation of CERN shuttle routes - Proposals

- Fixed timetable established.
- Timetable has been subsequently adjusted to reflect real route times, thus avoiding delays.
- Opposite circular route of the current Circuit 2.
- Departure from SM18 and no longer from CCC.
Mobility Survey for CERN staff and users by Athens Universities

This survey takes less than ten minutes
Goals: to find out about:
- mobility patterns inside and outside CERN,
- attitudes and perception towards various transport modes.
- preferences in some hypothetical scenarios regarding mode choice and parking facility choice.

The results of this survey will be used to assess travel needs between Home and CERN, as well as within CERN.
The more people that complete the survey the more accurate the results will be.
Long-term parking near B588

Shuttle stop Building 855 every 20 minutes
Long-term parking near B588
Many thanks for your attention

Q&A and Discussion