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CTA operations best practices

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During three years in production at CERN as the WLCG Tier-0 tape storage service, the CTA software has evolved and gained various features driven by the service requirements. Discussions between developers and the operations have led to design choices that shaped the service and helped refine CTA operations best practices.

This presentations aims at clarifying the current operations and user data transfer best practices when dealing with a CTA tape system.

Primary author: LEDUC, Julien (CERN)

Presenters: LEDUC, Julien (CERN); OLIVER CORTES, Pablo (CERN)

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