

**What is required of a
trainer?**

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- A personal viewpoint on attitude
 - How I try to prepare to train.
- Then an invitation to discussion

Attitude: Reminders I find helpful

- Training is a service to participants
 - participants are giving a LOT of time (= money) to attend
 - I must commit to participants
- Note to me, en route a training room:
“When you leave the office leave your ego behind”
- Each time I run a course seek to improve it
- Don’t delay scheduling a course until I can aim for perfection
 - I would never start!
 - participants will always have different expectations and backgrounds
 - same thing done equally well twice can have different impact
 - 3 effective courses serve more people than 1 perfect course
 - 80% is perfection (Zen proverb)

What *is* required??

- Sufficient technical competence
 - “Sufficient”:
 - Can participants’ routine problems with practical exercises be resolved?
 - Will you help find information / contacts for questions you can’t answer?
- Organisational skills
 - Avoid coming to events under stress...where possible!!
- Communication skills
 - Can be developed with routine university skills courses
 - (Not in scope today)