

GGUS Ticket review

T1 Service Coordination Meeting

2011/06/16

Maria Dimou

GGUS tickets of concern to the experiments:

- ATLAS:
 - [GGUS:71390](#) PIC-to-NDGF LHCOPN configuration issue after SRM move to new hardware.
- CMS:
 - [GGUS:69739](#) CERN-PROD pool accounts' expansion.
- ALICE:
 - No issues.
- LHCb:
 - No reply → No issues.

GGUS #	Assigned To	Creation Date	Last Update	Status	Comment
71390	NGI_NDGF	2011/06/09	2011/06/14	In Progress	User ticket less urgent! No Concerned VO selected. Ticket will not come up as ATLAS in the escalation reports! LHCOPN ticket opened on 2011/06/10. Configuration parametres not updated following SRM hardware move.

Dimou M.

GGUS #	Assigned To	Creation Date	Last Update	Status	Comment
69739	ROC_CERN	2011/04/15	2011/06/06	In progress	TEAM ticket urgent! This ticket seems forgotten. The last update is just a re-paste of a older comment by the submitter.