Storage, Data & AI in a fast-changing world

Dr. Axel Koester Storage Wild Duck, IBM EMEA Board member IBM TEC Think Tank

යි 60-70% of the jobs in 2040 are yet unknown ୨୨

Futurologist Dr. Daniel Dettling Respondents were asked if they agree with the following statement: AI will lead to many new jobs being created in my country

	Unlikely		Likely		
	20%	\odot	China		
	23%	ĕ	Indonesia		
	24%		Thailand		
	27%	Õ	Türkiye		67
	29%		Malaysia		65%
	31%	•	India		58%
	32%	0	Singapore		57%
42%			South Africa	52	%
44%			Mexico	47%	
44%		3	Brazil	46%	
51%		0	Philippines	43%	
47%			Ireland	40%	
49%		0	Colombia	40%	
46%			Peru	40%	
49%		(Australia	38%	
48%			Argentina	38%	
48%			Spain	38%	
54%		۲	S. Korea	37%	
54%			Romania	37%	
54%		0	Netherlands	36%	
49%			U.S.	36%	
53%			Chile	34%	
55%		\odot	Switzerland	34%	
56%			France	33%	
47%		٠	Japan	33%	
52%			Canada	33%	
54%		\bigcirc	Sweden	33%	
54%			UK	32%	
8%			Belgium 3	81%	Based
8%			Italy 30	0%)	cou betwee
8%		-	Poland 29	%	Percenta
9%			Germany 29	%	100 multiple
		0	Hungary	24%	exclusion
46%		3	Global Avg.	43%	unstated re Prediction

Will AI create many new jobs? What do YOU think?

voronoi Visual Capitalist

77%

on a survey of 34 ntries conducted n Oct. 25-Nov. 8 2024 (n=23,721)

ue to rounding

sponses, or the

'don't know' or

ponses. *Source:* for 2025 - Ipsos

74%) 71%)

> https://www.visualcapitalist.com/confidence-ai-create-destroy-jobs-by-country/ Nov. 2024 (n=23.721)

59

65%

48%	Argentina
48%	Spain
54%	S. Korea
54%	🕕 Romania
54%	🔵 Netherlands
49%	🕘 U.S.
53%	🕒 Chile 🗧
55%	🖸 Switzerland
56%	🕕 France 🛛 3
47%	💽 Japan 🛛 🕄
52%	🕒 Canada 😽
54%	😑 Sweden 🛛 3
54%	🕀 UK 🛛 3
58%	🛑 Belgium 3
58%	🕕 Italy 🛛 🔒
58%	Poland 299
59%	🛑 Germany 299
65%	🛑 Hungary 🗖
46%	🔇 Global Avg.

Based on a survey of 34 countries conducted between Oct. 25-Nov. 8. 2024 (n=23,721). Percentages may not total 100 due to rounding, multiple responses, or the exclusion of 'don't know' or unstated responses. Source: Predictions for 2025 - Ipsos

38%

38%

37%

37%

36%

36%

34%

34%

33%

33%

33%

33%

32%

31%

30%

29%

29%

24%

43%

	52%	🕒 Canada 🛛 🕄 🚱
	54%	😑 Sweden 🛛 🕄 😓
	54%	🕀 UK 32%
	58%	🕕 Belgium 🛛 🕄 🚺
	58%	🕕 Italy 🛛 🚺 🚺
	58%	Poland 29%
	59%	🛑 Germany <mark>29%</mark>)
	65%	😑 Hungary 🚺 24%
)	46%	🔇 Global Avg. 43%

Based on a survey of 34. countries conducted between Oct. 25-Nov. 8, 0204 (n=23.721). Percentages may not total 100 due to rounding, multiple responses, or the exclusion of 'don't know' or unstated responses. Source: Predictions for 2025-Ipsos

Of course.



Prompting ChatGPT or DeepSeek doesn't look like a job generator, more the opposite.

Consuming AI solely in the cloud ...

is like

"I let my grandson do my internet"

(the opposite of DIY)

More reasons for DIY

Your prompts are used by cloud platforms to refine the next model version

AI

TE TechCrunch

Latest Startups Venture Apple Security Al Apps | Events Podcasts Newsletters

(2) Sign In ⊂ 🛛 🗮

in 🐨



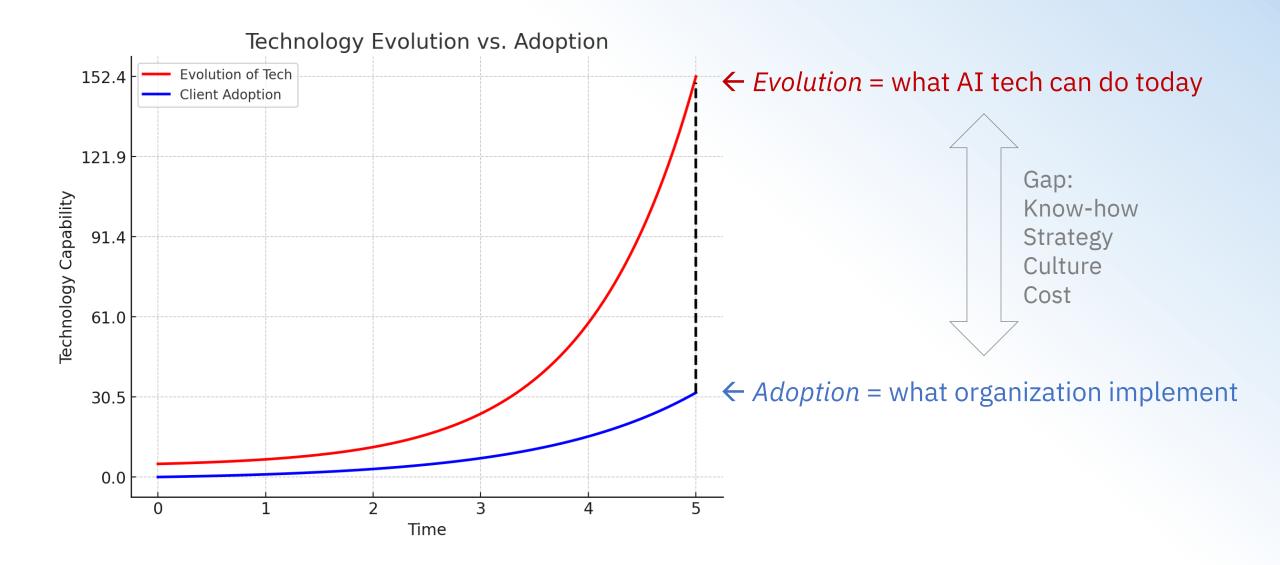
Samsung bans use of generative AI tools like ChatGPT after April internal data leak

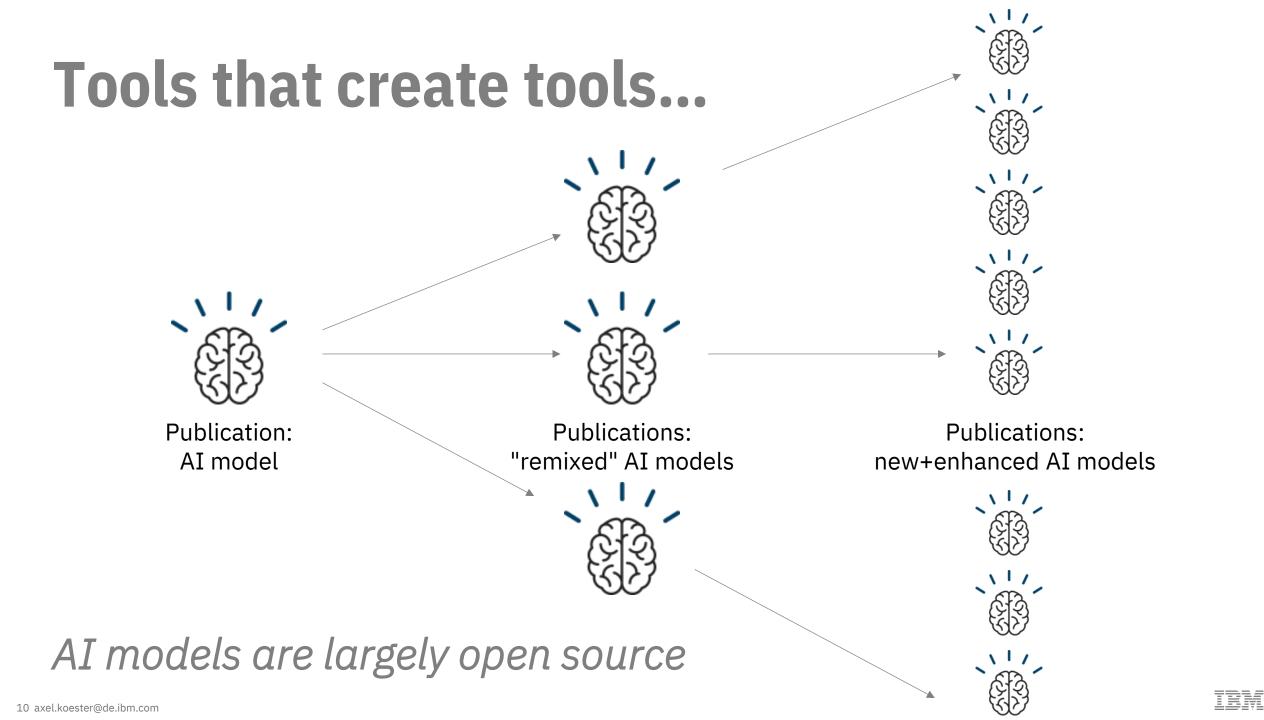
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Insights from 'DIY' AI projects

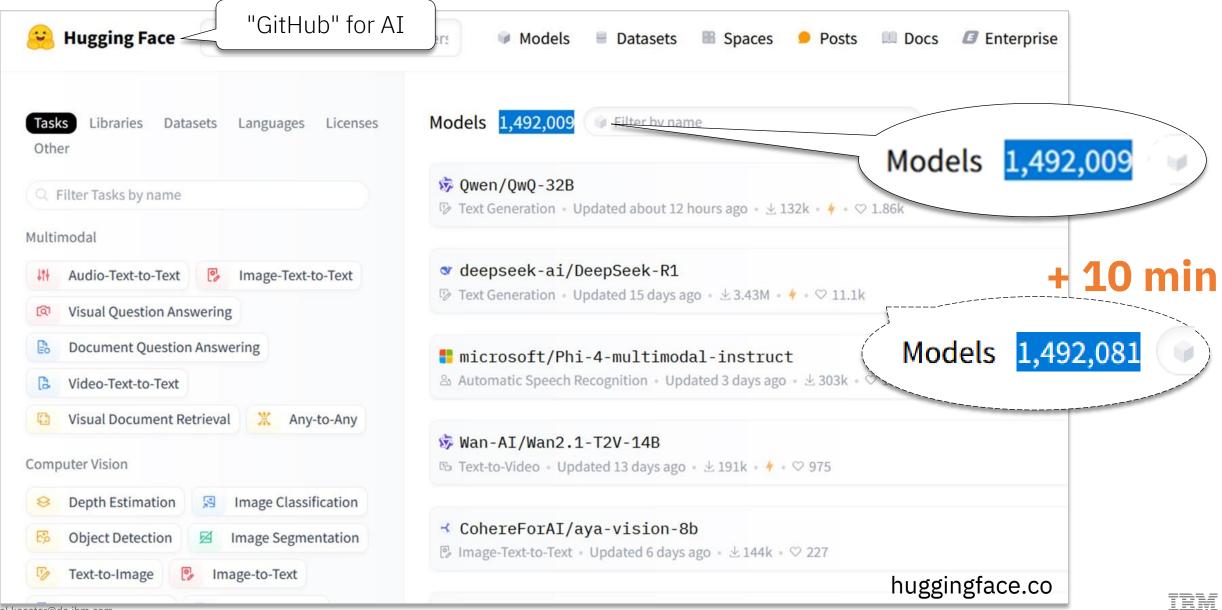
Super-exponential technology growth On-premise AI without Petabytes AI platforms make life simpler! Low hanging fruits

Fast-changing world of AI





AI Open Source: **10.000** new uploads – every day



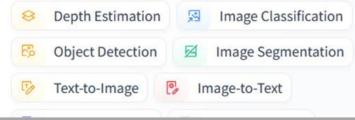
11 axel.koester@de.ibm.com

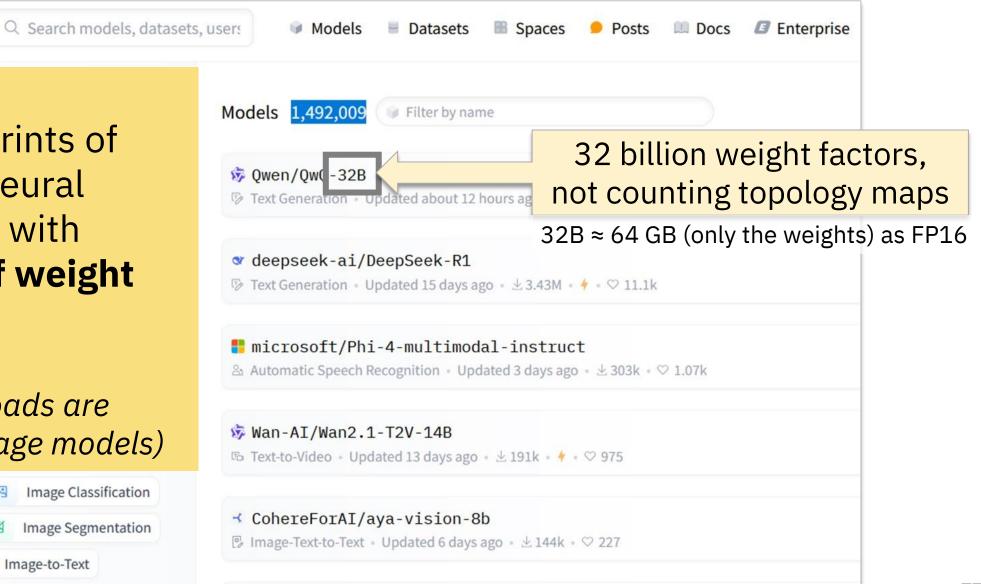
What exactly is being uploaded there?

The blueprints of artificial neural networks, with **billions of weight factors**

Hugging Face

(not all uploads are large language models)

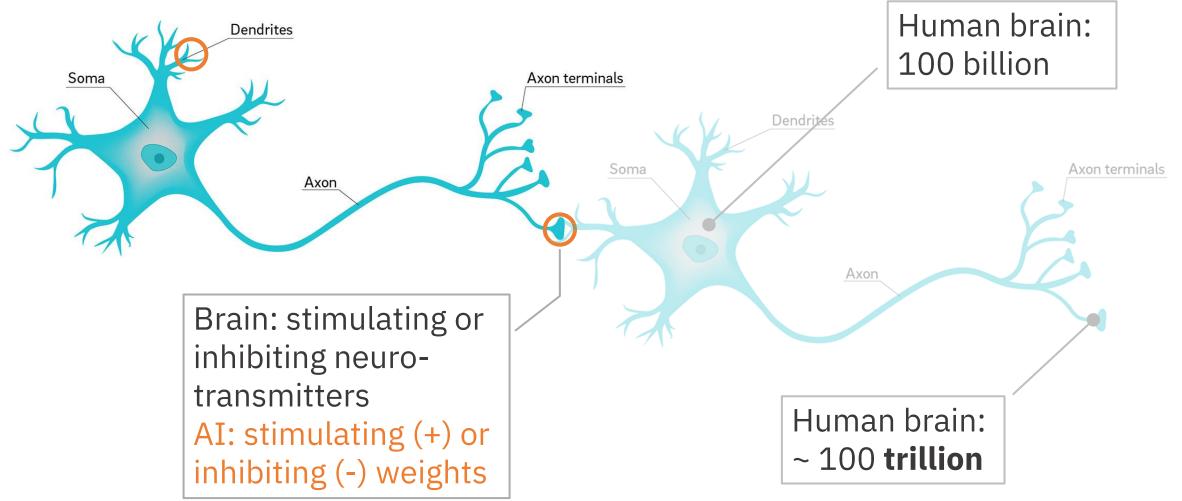




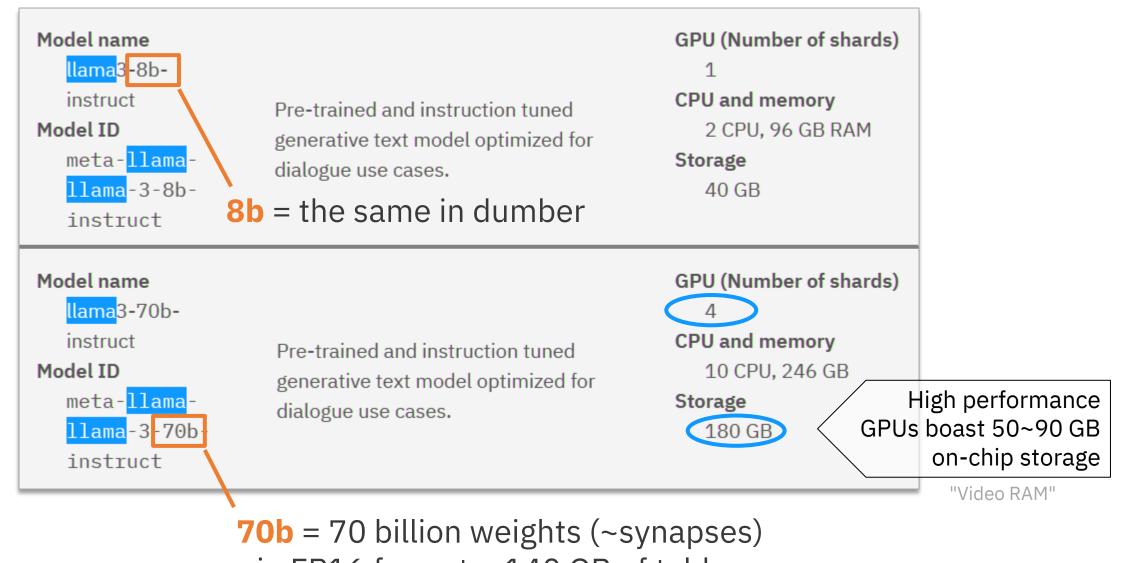
12 axel.koester@de.ibm.com

Analogy to natural neural networks

Neuron



Common AI models used in chatbot projects



IEM

in FP16 format = 140 GB of tables +40 GB topology data

Does AI always equal Petabytes and GigaWh?

Petabytes of examples

GigaWh of energy

+high data preparation effort

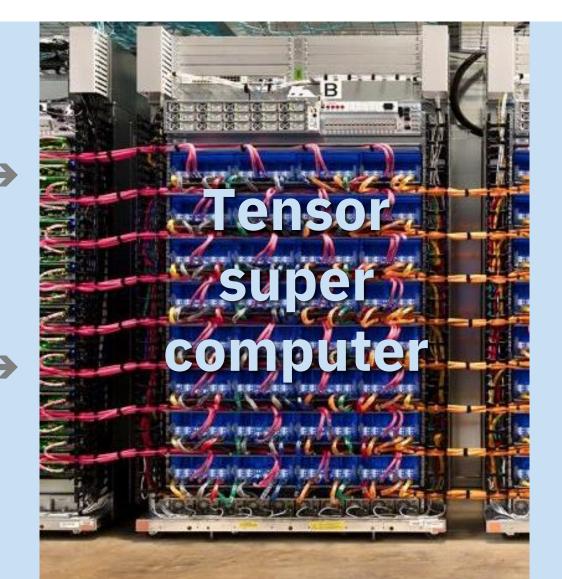


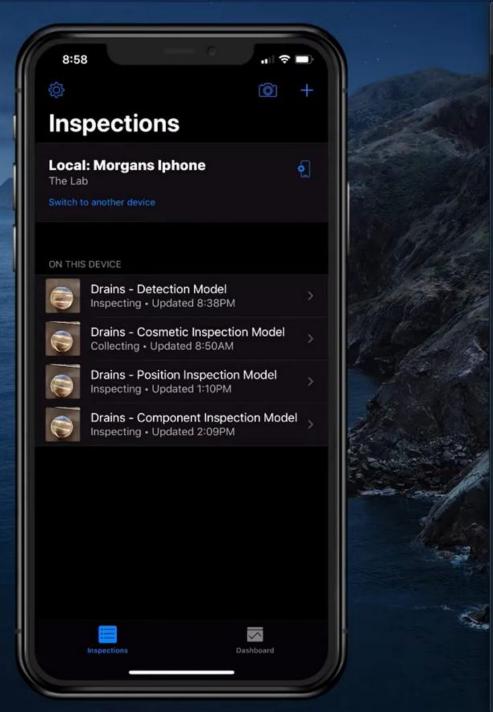
Image: Google

LLM, GPT etc.

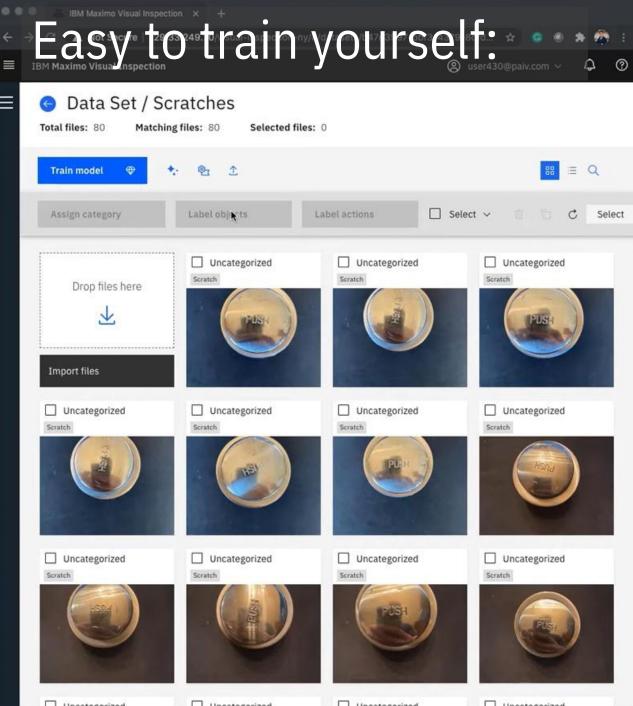


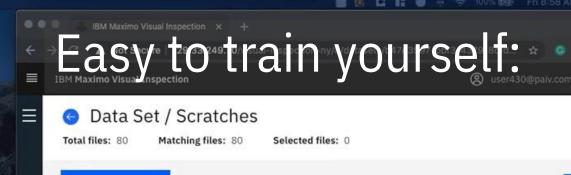
Published, re-usable, re-mixable

from here it's only Gigabytes



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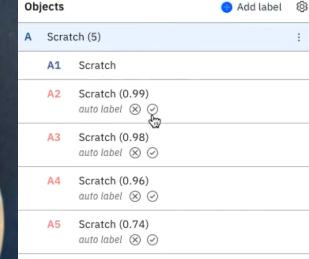




Assign category Label obj

Train model

Non-generative AI is cheaper to train



Select v

Label actions

E Q

Select

C

Train an image feature discriminator model for a few cents.

Example: Maximo visual inspection



Drains - Detection Model Inspecting • Updated 8:38PM



Drains - Cosmetic Inspection Model Collecting • Updated 8:50AM

. ? -

•



ON THIS DEVICE

8:58

The Lab

Inspections

Switch to another device

Local: Morgans Iphone

Drains - Position Inspection Model Inspecting • Updated 1:10PM



Drains - Component Inspection Model Inspecting • Updated 2:09PM

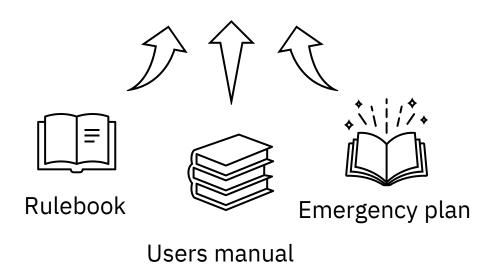


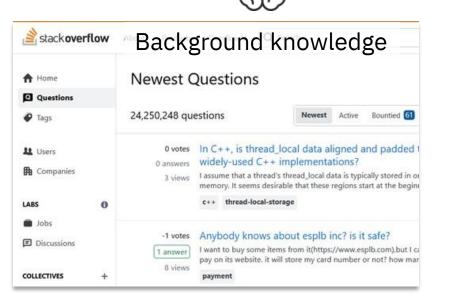
Visual Inspection Mobile Rankey, IBM (YouTube) Maximo Source: | Morgan |

More complex tasks => Use *building block AI*

Example:

" How do I create an emergency rule for a cyberattack alarm in my organization's firewall? 99





TRM

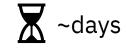
Building blocks: Divide the task into smaller prefabricated AIs

0

"Embedding" LLM scans my archive



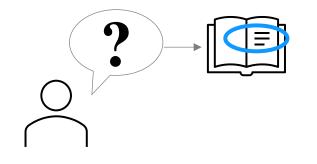
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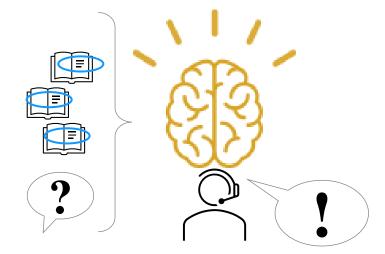
Embedder recommends most suitable document quote(s) for the answer





B

Document quotes & my question are passed to the generative chatbot



The chatbot synthesizes the answer **from facts and background knowledge**



Retrieval-Augmented-Generation "RAG"

Embedding model,

e.g. Granite-107m



Chatbot model, e.g. Llama 3.2-70b



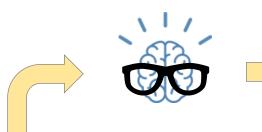




All these components are **freely** available. **But: new/better ones are published every week.**

Technically, what happens here?

Embedding model



The Granite Embedding collection delivers high-performance sentencetransformer models optimized for retrieval ...

Built on a foundation of carefully curated, permissibly licensed public datasets, the Granite Embedding models set a high standard for performance ...



Lorem ipsum dolor sit amet, consectetur adipisci elit, sed eiusmod tempor incidunt ut labore et dolore magna aliqua ...

Output vector

104 231 98 475 120 (...) × 150

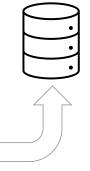
↓ similar-ish ↑

109 230 91 425 190 (...)

↓ dissimilar ↑

294 33 749 102 719 (...)

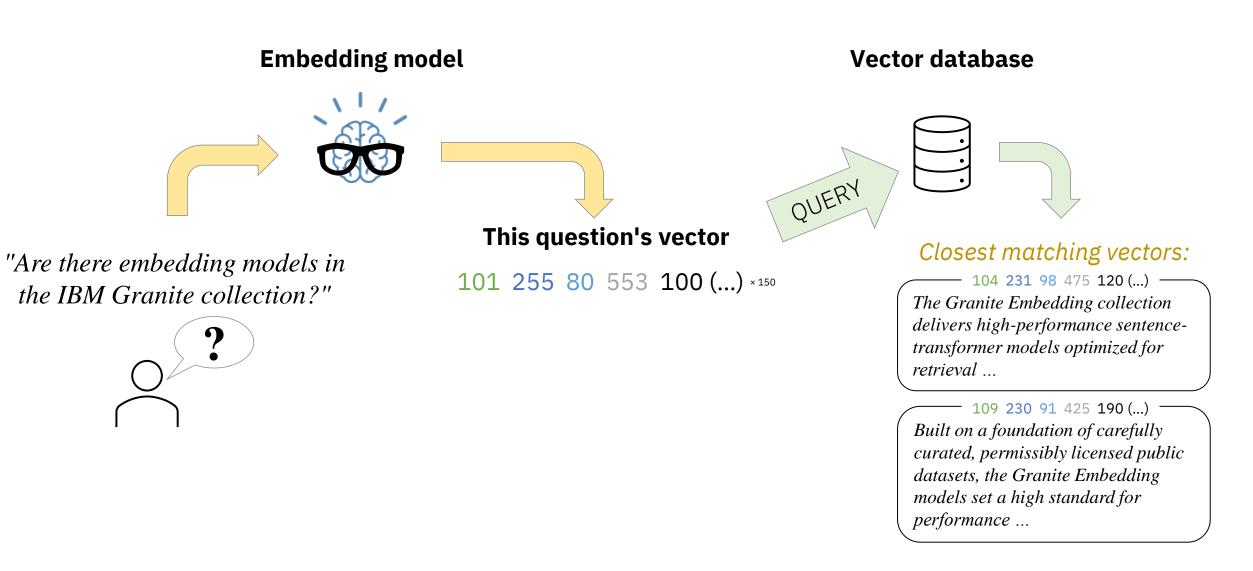
Vector database







Technically, what happens during QUERY?



Technically, what happens during PROMPT?

Chatbot model

Vector database



The Granite Embedding collection delivers high-performance sentencetransformer models optimized for retrieval ...

Built on a foundation of carefully curated, permissibly licensed public datasets, the Granite Embedding models set a high standard for performance ...



The Granite Embedding collection delivers high-performance sentence-transformer models optimized for retrieval ...

Built on a foundation of carefully curated, permissibly licensed public datasets, the Granite Embedding models set a high standard for performance ...

Only use the above information:

Are there embedding models in the IBM Granite collection?

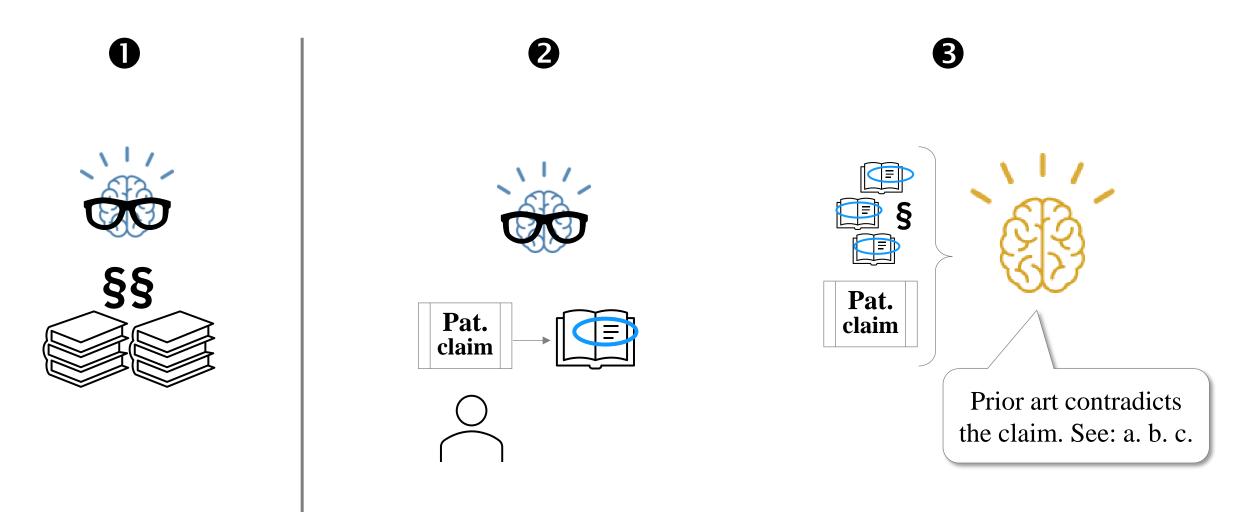
"Are there embedding models in the IBM Granite collection?"



NEAR-REAL TIME

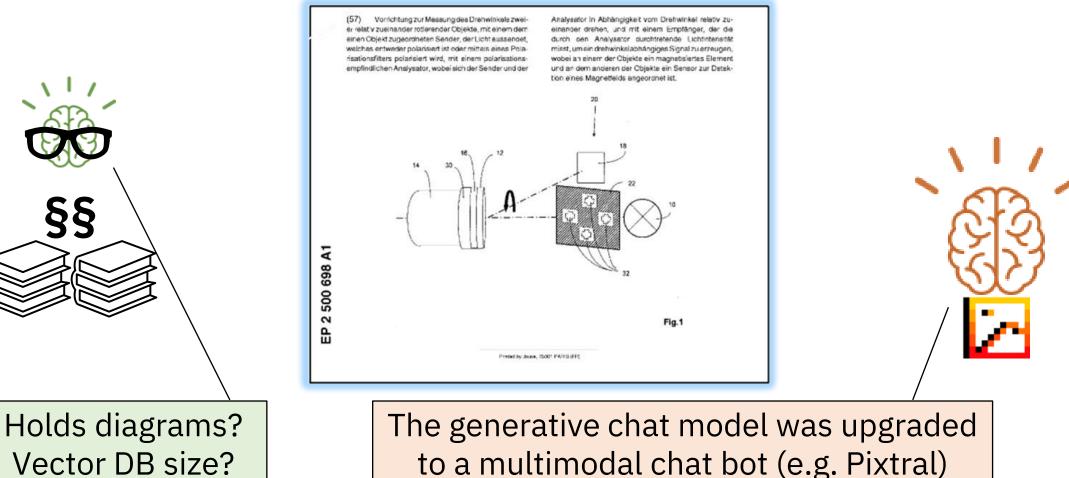
Real deployment case

Project at a law firm : **RAG** to identify patent "claimability"

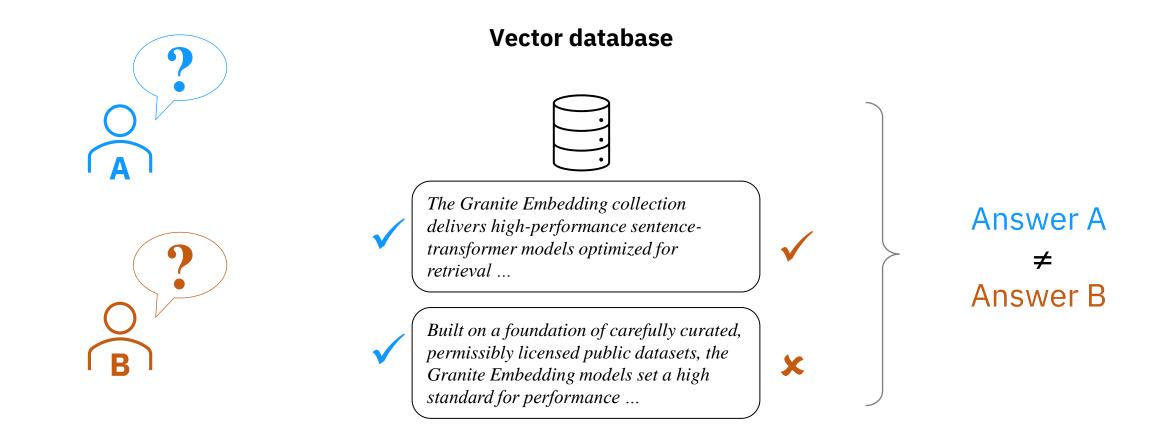


Improvement: "Image analysis" was required

During the test phase, we realized **how important drawings and diagrams** are for the claim context.



Improvement: Multi-tenancy with access control



Different tenants must be restricted to answers originating from documents **they have access to**. = controlling vector database output per user



Interim conclusion : AI = ongoing prototyping

IT requirements, data volumes, resources, etc. will keep changing with each new inference model

IRM

Agentic AI – the next automation step

^{GG} Build a cyber attack emergency rule into the firewall. Quick!!! ⁵⁵

Embedding LLM	
indexes the archive	

0



R _

... and action logs

2

Embedding LLM finds the most suitable paragraphs for an incoming question



?	
---	--

find suitable templates

The chatbot synthesizes instructions from facts and background knowledge

9

B

Generative chatbot is prompted

with user question + found facts

"Agents" start skripts, perform lookups & action

4

Plugin 1 Plugin 2 00 Plugin 3

Plug-in agents execute instructions and are monitored in the process

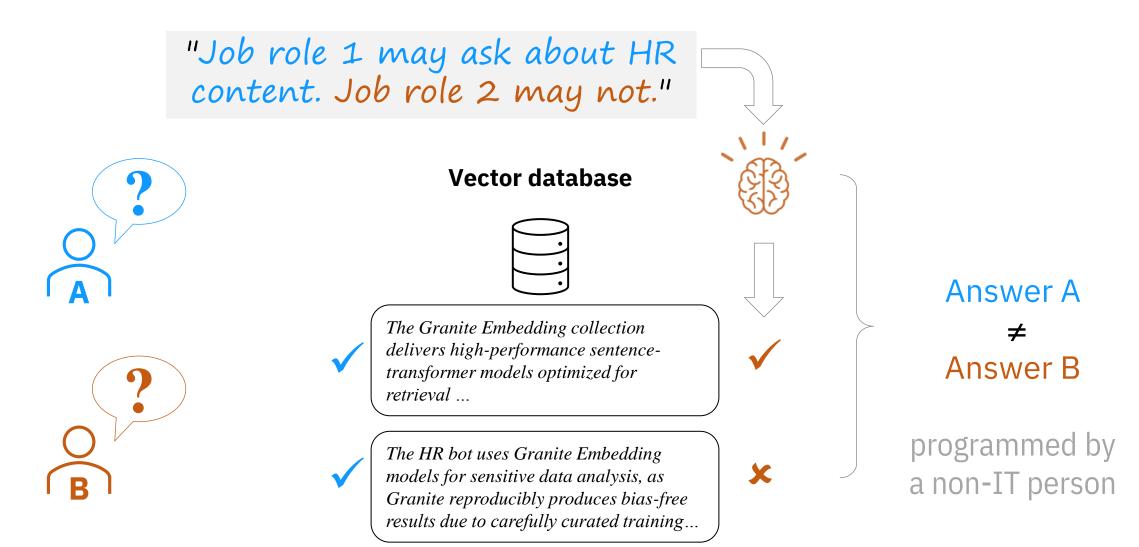
Logs, Sensors



29 axel.koester@de.ibm.com

https://www.ibm.com/products/watsonx-orchestrate

NO_CODE: What if ... access control was in natural language?



Clerks are waiting for Agentic AI!

LOW CODE / NO CODE

Recommended strategy for IT: Don't build AI bots – empower end users to do it.

Community bots created by IBMers (1 year!) Explore

Q Search for an assistant or workflow



AskIBM 6

AskIBM enables interaction with Large Language Models (LLMs) through a chat interface, providing domain-specific expertise and responses tailored to IBM's internal information

Launch Assistant

ŻΑ Translation

This productivity workflow translates text into other languages.

Launch workflow

AskSRE Q₿р

This workflow provides the guidance for SRE Field Guide and help us to choose the right topics

Launch workflow

OMX Document O&A

This workflow provides concise answers to questions about process documentation for manufacturing operators.

Launch workflow

System Security Analyst

Good at fixing system security issue. Users input a security issue number then response with the issue root cause and provide solutions to fix issue.

Launch workflow

Ask the IBM Cloud Go to Market Team ٥Å٥

This workflow answers questions in three key areas managed by the IBM Cloud GTM Product Management team. It covers Promotion codes, Enterprise Savings Plan (ESP) contracts, and IBM Cloud Terms and Conditions of use.

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Launch workflow

ITSS AI Chatbot ٥Å

This is a chatbot that references IBM's IT Security Standard (ITSS) guidelines in order to help IBM employees understand the correct processes and procedures around IT security.

Launch workflow

AskMarketInsights Assistant This workflow uses RAG to allow employees to gather insights from lengthy Gartner

Launch workflow

reports.

Company Profiler

٥Å This workflow provides users with company profiles using external data source which assist IBMers in making strategic decisions on client segmentation, resource deployment and sales tactics.

Launch workflow

٥Å٥

٥Å٥

ASKSupportBundle Find Bundled and Supporting Programs for a Product

Launch workflow

IBM Performance Benchmark Analysis Bot

٥Å AI-driven workflow to analyze logs related to system performance on Linux on Z platforms, speeds up the process of identifying issues and taking corrective measures.

Launch workflow

IBM Data Resiliency Assistant ٥Å٥

This assistant will help IBM Data Resiliency Technical Advisors answer questions.

based on a invoice description Header.

Launch workflow

CSIRT Notification Letter

This workflow is designed to help generate a CSIRT notification letter in the event of a security incident.

Launch workflow



٥Ë٥

Askount.3

This workflow search the accounts information (minor and subminor) so this will be available when the user needs to submit an expense by PO or Non PO.

Launch workflow

d₿b

CP4BA & watsonx Orchestrate Licensing Assistant

This workflow helps you obtain information about the Cloud Pak for Business Automation licensing

Launch workflow

ASKIBM CIO-Consulting-IT

dӪь This workflow is designed to assist CIO-Consulting-IT users in order to provide them information that would solve their needs.

Launch workflow



AskSBLIW

This workflow will guide SBLIW users to answer most of their day-to-day questions.

Launch workflow



٥Å٢

Contract Finance Management Assistant

This work stream will become your assistant to provide relevant explanations based on user's descriptions or questions about Consulting finance information.

Launch workflow

Askme AH Chatbot

This workflow provides clear instructions for agents to resolve issues efficiently and effectively. You can search the required set of instructions for performing the troubleshooting so that it can save your time and solve the issue quickly. It is built to help agents to get steps of troubleshooting for all the most frequently asked questions. Agents needs to search with the Error so that it would share the output with set of instructions to solve that particular issue.

Launch workflow

How to get started: (Low hanging fruits)

1. Data archive in place? Run a small **RAG** project!

2. For quick model testing, a single workstation runtime will do: e.g. Ollama () (ollama.com)

3. Deploy a **Code Assistant** inference model! Soon in-house developers will no longer need to share their ideas with OpenAI, Microsoft or DeepSeek.

(Java, Python, C++, Ansible code assistants are all Open Source)

Prototypes go in production? Time for an AI platform

4. Deploy an AI runtime platform

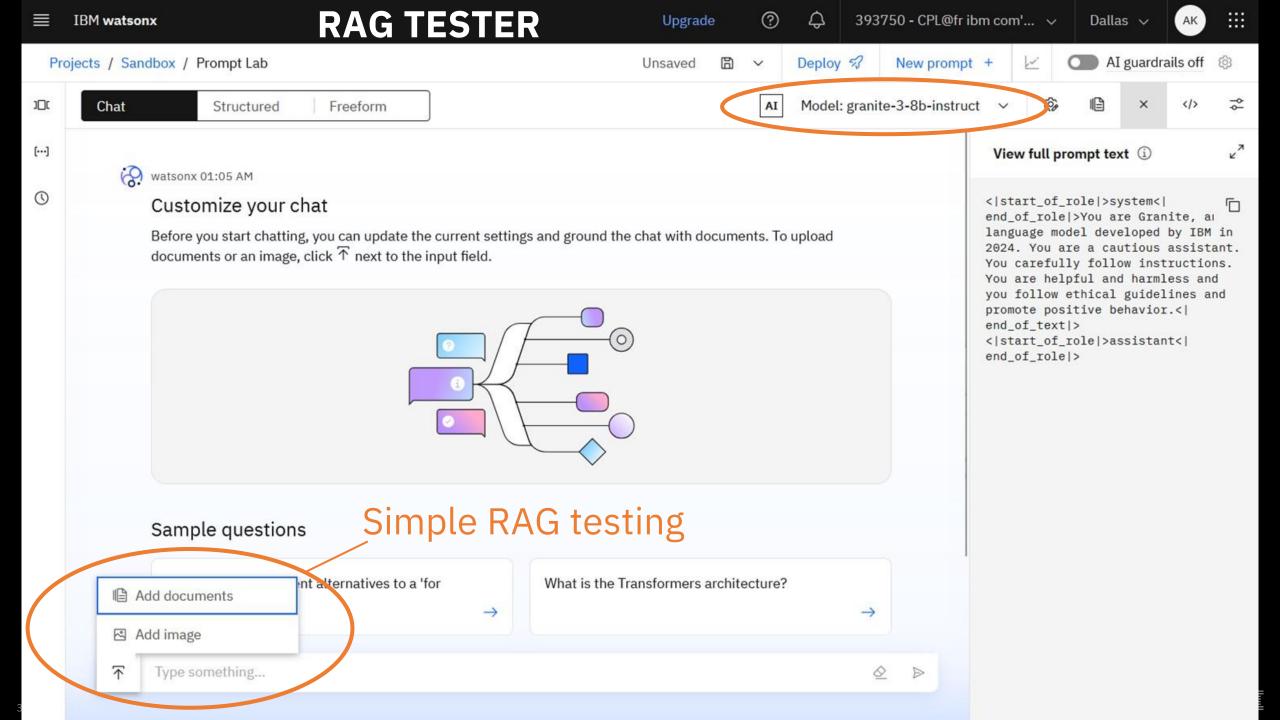
- Simplifies nonstop prototyping
- Manages efficient GPU allocation
- Ops: HA, DR, security, governance
- Helps optimize power efficiency
- Automates RAG, Agentic AI, etc.

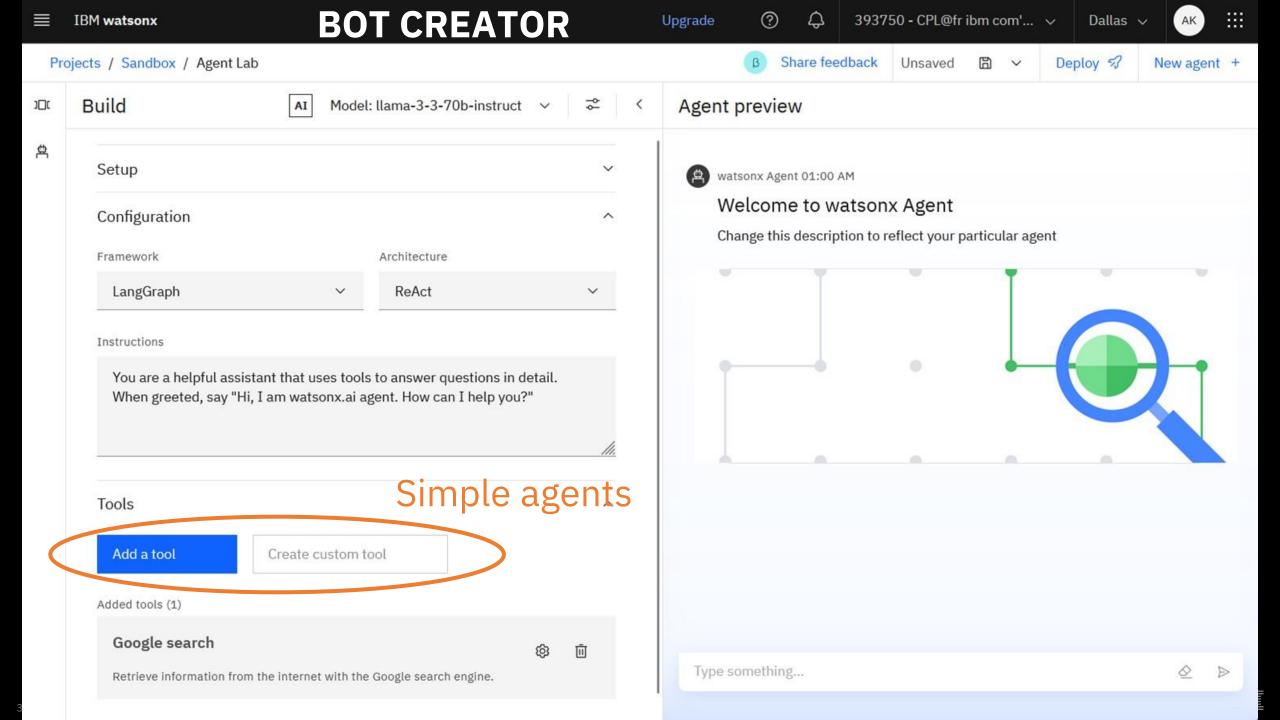


Difference between AI -*model* and -*platform*?

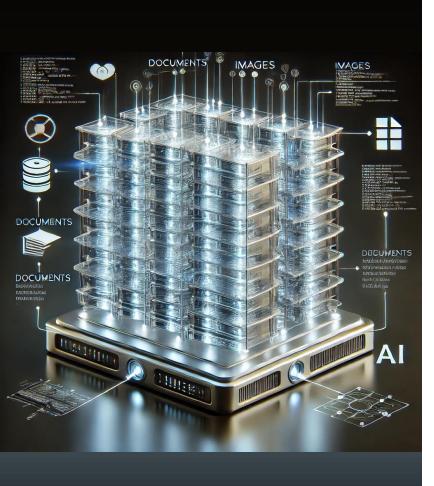
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watsonx





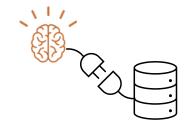
OR ...



"Content-aware"

Make AI part of your Data Storage

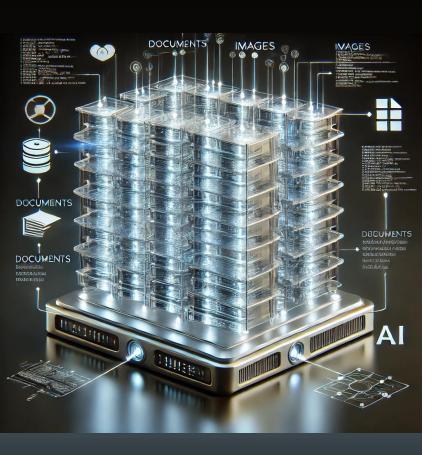
Drop-in RAG sidecar for Storage



Understands mixed-media content and enables natural language interaction.

Example: "list all videos containing halfhidden bicycles in complex street traffic"

- ✓ for any object/file system with change notification
- ✓ starting with IBM Storage Scale / GPFS
- ✓ action agents for cache prefetch, eviction, ...



"Content-aware"

LOW CODE / NO CODE

No-coder's examples:



"Show me the most recent order confirmation for client ACME Data Removal"

"When is the next due date for the quarterly ACME Data Removal bill?"

"Who is our internal process owner for real estate acquisitions?"

"List all screenshot pictures older than three years and put them in a deletion script."

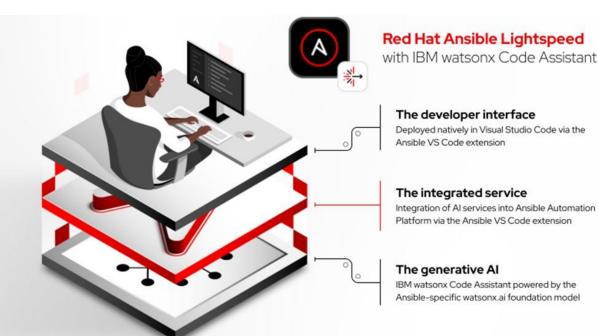


What makes **my** storage admin life simpler?

Infrastructure-as-code and IT Automation

Watsonx Code Assistant for Red Hat Ansible Lightspeed

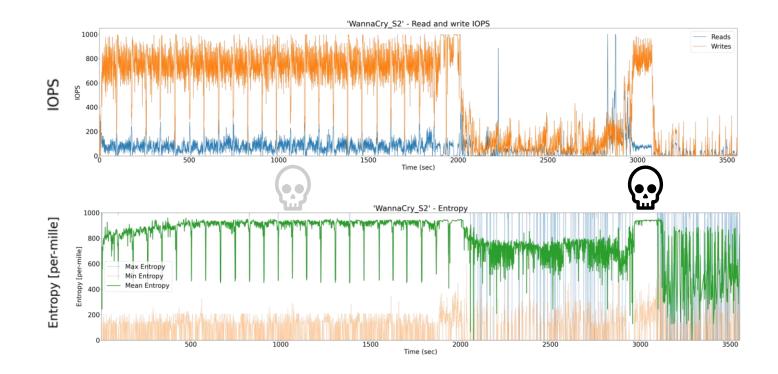
- Approximately 4.000 developers participated in the 2023 technical preview.
- **85%** overall average acceptance rate of AI-generated recommendations. (from July 27 Oct 23, 2023, based on over 41.000 recommendations)



↑ Productivity improvements between **20-45%**

Storage Cyberthreat Prevention with AI

Can we detect cyber attacks *inside* SSDs, at the Flash chip level? **Yes**, with a Flash IO anomaly detector model trained on "usual suspects": **Exfiltration-** and **Encryption Trojans**



FlashCore Module FCM a cyber-capable SSD with compute power

Generation 1 – 2018

optimizing Flash resource usage and longevity

Generation 4 – 2023

- using surplus ARM cores for anomaly detection
- real-time entropy measurement & timing analysis
- Individual FCM 'logs' still must be correlated among each other, so external firmware is required



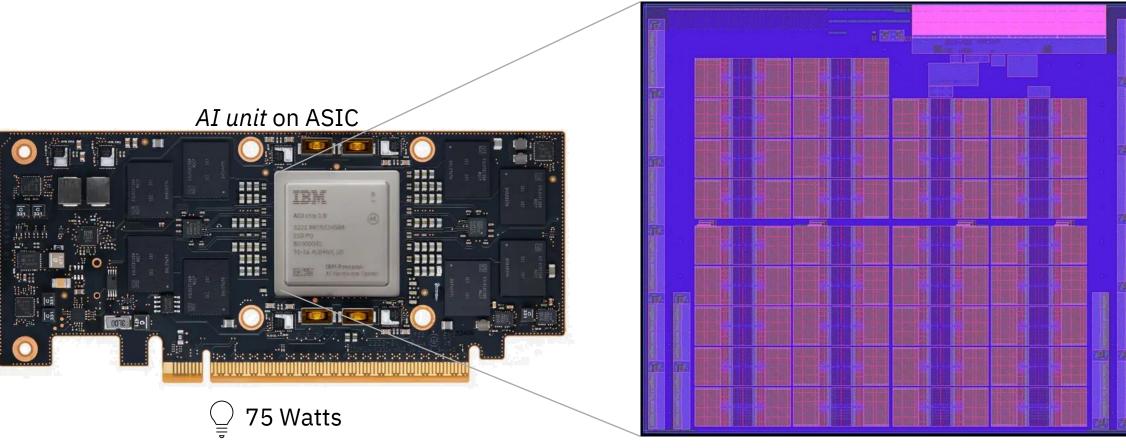


What's cooking in the labs?

Alternatives to power-hungry GPUs?

Step 1: Fuzzy AI Step 2: Computational memory

The IBM AIU swaps the *GPU* for an application-specific integrated circuit (ASIC) for deep learning. The IBM AIU is also designed to be as easy-to-use as a graphics card. It is a scaled-up evolution of the AI accelerator that is integrated into the IBM Telum processor for the z16.



The IBM AIU realizes the concept of *approximate computing* by using "fuzzy" calculus on FP8 rather than FP16 or FP32

Green / inference with computational memory LLMs

Julian Büchel • IBM Research • 08 January 2025

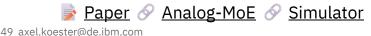
Performing low-latency inference with billion-parameter LLMs on a device the size of a thumb-drive and a power consumption of <10W is a dream of ours.

In a joint project between IBM Research and Micron Technology, we lay out a way to achieve this dream: Our latest paper "Efficient scaling of large language models with mixture of experts and 3D analog in-memory computing" published in Nature Computational Science proposes to **marry 3D Analog In-Memory Computing (3D AIMC) using high-density 3D non-volatile memory (NVM)** with the conditional compute paradigm of Mixture of Experts (MoEs).

3D AIMC is a promising approach to energy efficient inference of LLMs. On a high level, 3D AIMC can be thought of as stacking many 2D AIMC crossbars on top of each other. Each crossbar can be used to perform Matrix-Vector-Multiplications (MVMs) using the weights programmed into the NVM devices of the respective layer (or tier). Due to hardware constraints, performing MVMs in parallel across every tier isn't possible, a constraint we introduce as the One-Tier-at-a-Time (OTT) constraint. This constraint can become a bottleneck for very large layers (10s of thousands of rows/columns).

Enter MoEs:

MoEs are interesting because during the forward pass, only a subset of the parameters in the model is used to process each token. This makes MoEs much more scalable in terms of number of parameters. Under the hood, MoEs swap out every MLP layer in the transformer with many smaller MLP layers, the so-called experts. During the forward pass, each token is then processed by a small subset of these experts. (...)





Free IBM Software Download for Universities



ibm.com/academic



Quantum Computing IBM Z

Red Hat Academy

Cloud Access

Access to the IBM Cloud and select cloud-based resources and applications, such as the Watson APIs

Software

IBM Automation

Access to the same software used by our commercial customers leading to practical training for today's jobs

Courseware

Faculty access to enterprise quality courses for inclusion in part or whole into existing and new curriculum



IBM SkillsBuild

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