WBS 2.3.1.3 Tier-1 Operations and Monitoring
A few quick questions

- **Is ADC satisfied with operational performance of BNL?**

- **What are the actual metrics to compare our QoS with respect to the other T1s? Availability and reliability are not reliable metrics.**

- **Are there further expectations beyond fulfilling the CPU/disk/tape pledge for BNL from ADC?**
  - **Operations: number of VHIMEM slots, etc.**
  - **QoS: tape throughput, maximal deletion speed, etc.**
  - **R&D and commissioning?**

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