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Insights from Operating CTA at CERN

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Operating the CERN Tape Archive all year-round does not come without surprises and challenges: massive recall campaigns, peak system throughput for archival during the data tacking period and (not so) transparent upgrades to critical services we depend on push the system to the limits, popping some nuts and bolts from time to time.

In this presentation, we will share insights gained from challenges such as temporary network disconnects and hardware problems. We will also discuss the procedures we have developed to mitigate these issues while working towards long term solutions.

Author: OLIVER CORTES, Pablo (CERN)

Presenter: OLIVER CORTES, Pablo (CERN)

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