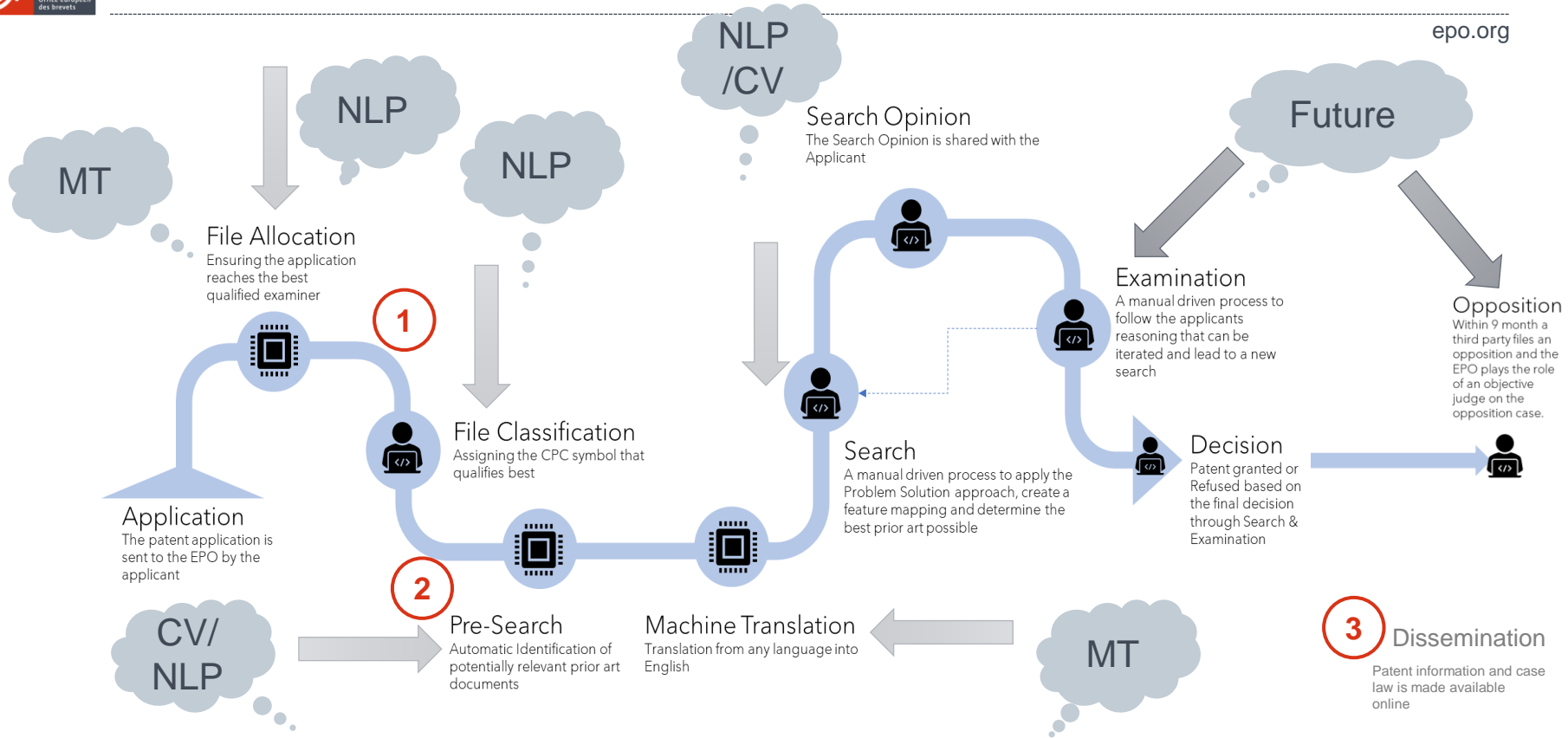


USE OF AI AT THE EPO

DIEGO EGUIDAZU | CIO

A RESPONSIBLE USE OF AI...

- To enhance the quality, consistency, and efficiency of our services
- We also see potential to improve legal clarity and accessibility for our users
- Our human-centric approach ensures that AI is used as a tool to support our staff
- We leverage our knowledge of patents to ensure that AI is used appropriately in the PGP
- An agile approach allows to adapt quickly and effectively to new developments in AI technology



WATCH, ASSESS AND ADOPT GRADUALLY

- Proofs of concept based on non-confidential content. Processing our body of knowledge to exploit it in our operations.



- Integration of LLM into the Microsoft Office suite. It remains core to our administrative work. Low risk in terms of confidentiality and purpose (administrative efficiency, enhanced collaboration). Joined the Early Adopters programme.
- Strong uptake by staff. Gradual expansion of use cases to more and more complex needs. Adoption remains driven by expected benefits. Measures in place for usage.



KNOWLEDGE



LEARNING AND
ADAPTING



DATA
PROTECTION



SECURITY



COST

“

WE HAVE CONFIRMED THAT HUMAN + AI PROVIDES A BETTER RESULT IN TERMS OF QUALITY AND EFFICIENCY THAN **EITHER OF THEM** ALONE AND, THEREFORE, ITS ADOPTION SHOULD REMAIN HUMAN-CENTRIC

EPO Strategic Plan 2028

THANK YOU FOR YOUR ATTENTION
