### ATLAS Distributed Computing Shifts Workflow

**Spot an issue**
- Monitoring tools available to spot degradation of a service, failures of an activity
- Exclude failing site/service from production

**Chase and Report**
- 200 tickets per months to report site-related issues (service degradation)
- 50 tickets per months to report task-related issues (misconfiguration, SW bug)

**Problem solved. Follow-up.**
- Initiate testing the service, misconfig fix
- Include site/service back to production

### ADC Shift Training
- Tutorial
- Self-study of shift procedures
- Supervised Trainee shift
- Raising questions to the Experts
- Communication with the fellow colleagues on duty