

# Training for supporters

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[www.eu-egee.org](http://www.eu-egee.org)

- **Link to training from GGUS portal:**
  - Contains material from previous tutorials.
  - Soon will contain the material for the next event.
- **Next training event:**
  - 2<sup>nd</sup> October @CERN (next Monday) agenda:  
<http://indico.cern.ch/conferenceDisplay.py?confId=a063200>
  - Registration / logistics: NA3.
  - 10 people registered (including the trainers).
- **Monthly plan offering training:**
  - Link to registration in these events available in:  
<https://gus.fzk.de/pages/training.php>
  - 6 – 7 November @FZK
  - 4 – 5 December @FZK

- **The events are divided into two half-days:**
  - 1<sup>st</sup> half will give a “User perspective” interacting with the GGUS system
  - 2<sup>nd</sup> half will give a “Supporters perspective”
  - Both are subdivided into a “presentation” session and a “hands on session”

- The training material is not only useful for the participants but also should be widely publicised and used by others not participating in these events.
- Particularly TPM team members, although they are getting quite experienced, but also and specially, the 2<sup>nd</sup>/3<sup>th</sup> level Support Units and ROC's.
- Its clear that there are still a high number of “bad practices”.

- You can still “show up” even if you are not registered