

Experiment Support



GGUS Ticket review

T1 Service Coordination Meeting
2011/09/01
Maria Dimou



Summary



GGUS tickets of concern to the experiments:

- No issues for any LHC Experiment.
- 2 tickets on voms with very slow response.

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Dimou M.



ATLAS suffers from voms upgrade



GGUS#	Assigned To	Creation Date	Last Update	Status	Comment
<u>73774</u>	DMSU	2011/08/24	2011/08/30	Assigned	CERN VOMS server mgr needed to restore an older version of voms to bypass a problem introduced by the supposingly transparent voms upgrade. The DMSU didn't even pick up the ticket!

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VOMS oracle middleman dies



GGUS#	Assigned To	Creation Date	Last Update	Status	Comment
<u>73577</u>	VOMS (only today!)	2011/08/17	2011/09/01 (was idle so far despite 2 reminders)	Assigned	Latest officially released EMI VOMS crashes the middleman process.

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DimouM.