Minutes of the 95th meeting held on 7 March 2012

Present:

* part time

Apologies:
T. Berry, G. Bobbink, E. Etzion, R. Heuer, M. Jeitler, K. Lassila-Perini, N. Pastrone, J. Purvis, I. Riu, R. Trant

Agenda

1. Chairperson's remarks
2. Adoption of the agenda
3. Minutes of the previous meeting
4. Matters arising
5. Restaurants' Supervisory Committee
6. Report on services from GS department
7. News from the CERN Management
8. Users Office news
9. Any Other Business
10. Agenda for the next meeting
1. CHAIRPERSON’S REMARKS

Welcome

C. Vander Velde, Chairperson, opened the meeting and welcomed the new delegates. Apologies for absence were mentioned from delegates who could not attend the meeting.

New delegates:
- **France**: Federico Ferri (replacing Nathalie Besson)
- **Germany**: Andreas Meyer (replacing Heiko Lacker)
- **Sweden**: Arnaud Ferrari (replacing Kerstin Jon-And)

Extended delegates:
- **Belgium**: Catherine Vander Velde (Belgium), also continuing as chair
- **Czech Republic**: Stanislav Nemecek
- **Denmark**: Jorgen Beck Hansen
- **Finland**: Kati Lassila-Perini
- **Italy**: Giovanni Passaleva
- **Slovakia**: Anna Dubničková
- **Non-member States**: Darin Acosta, Erez Etzion, Chunhua Jiang
- **CERN**: Etienne Auffray

Final decisions on new or extended delegates from the Netherlands, Spain and United Kingdom were missing at the time of the meeting. Present delegates from those countries were asked to continue *ad interim*.

**New delegate from Israel**

**Israel** is in accession to Membership since December 2011. **Erez Etzion** has been appointed by the DG, both to act as Non-member state delegate *ad personam* and to represent Israel as new Israeli ACCU delegate.

Appointment letters, extension letters and thank-you letters for the new or extended delegates have been signed by the DG and have been sent out. Remaining letters will be sent out after the meeting.

2. ADOPTION OF THE AGENDA

Two items were added under AOB:
- Guidelines for private festivities on CERN sites
- Pre-booking of bikes
3. MINUTES OF THE PREVIOUS MEETING

The minutes of the 94th meeting could not be distributed on time for the meeting. They will be distributed after the meeting and approved by mail. Apologies were expressed by the Secretary.

4. MATTERS ARISING FROM THE PREVIOUS MEETING

Action Items from previous ACCU meetings

CERN, ACCU Secretary (M. Hauschild)

- To inform ACCU delegates on the automatically generated mailing lists for users of each Member State and of non-Member States, and to check their composition.

Mail has been sent to ACCU members, the information has also been added as appendix to the minutes of the 94th ACCU Meeting.

⇒ closed

- To inform all users of the existence of ACCU, its role, how to contact their delegate, and of the link to ACCU agendas and minutes.

⇒ ongoing

- To inform all users on the new Crèche "Jardin de Capucine" that was opened on 1 November.

An article appeared in issue no. 49-50/2011 of the Bulletin in December 2011. To remind users again, additional mail will be sent.

Some delegates pointed out that the crèche is a good and appreciated service but costs are too high for people from countries with a typical income of e.g. 1500 €/month for a Post-Doc. The question was raised if CERN could give some support, partially subsidising the costs.

⇒ ongoing

CERN, GS Department (I. Mardirossian)

- To continue improving the CERN Hostel booking procedure and to establish a long-term waiting list.

An upgrade of the FIDELIO booking system has been made on 5 March 2012. A small problem with the short-term waiting list has been
corrected. Booking modifications and a long-term waiting list are under development and will be implemented as a next step. The “Hotel News” web page will be reviewed.

→ ongoing

• To check if outside hotels require an additional confirmation by the user if booked through the CERN Hostel reception.

When booking is confirmed, a copy is sent to the user. An additional confirmation by the user is not required.

→ closed

• To check the possibility of locking drawers in Bat. 41.

In progress.

→ ongoing

• To put more stickers “CERN” onto all sides of the airport shuttle bus.

No more leased vehicles are being used. Only vehicles from the CERN fleet are used now, which are duly marked.

→ closed

CERN, FP Department (T. Lagrange)

• To further investigate on the possibility to open a Swiss Post bancomat.

Swiss PostFinance has been contacted but they show no interest because of economic reasons:
  o Lack of frequency of people, which means lack of transactions
  o Many people are from abroad and are not clients of PostFinance
  o It’s a closed zone, not open for people who do not work at CERN

→ closed

CERN, HR Department (J. Purvis)

• To give more information on the non-LHC physics programme in the Summer Student lectures.
The lecture programme for 2012 has been already fixed and could not be re-adapted. Lectures on the non-LHC physics programme will be considered again for the 2013 lectures.

→ closed

**ACCU Delegates**

- **To give input on a possible food shop at CERN (variety of articles, needed shop size and/or location) and on possible other services (gym, hairdresser etc.) by 1 February 2012.**

Lots of feedback was received and is discussed under item 6 (report on services by the GS Department).

→ closed

- **To give feedback if the public work space in the library needs to be enlarged again, after some space has been transformed into offices.**

Not much feedback was received and it was concluded that no action needs to be done.

→ closed

- **To send examples of open tickets at the Service Desk, not resolved for a long time.**

Some feedback has been received. Users are not always informed if a problem has been solved, which leaves the impression of open tickets. This will be changed. In case of urgent problems, 77777 can be called, where good experience was reported. Simple problems like changing a password seem to take too long and a faster transfer of the problem to the expert level would be appreciated.

A report on the Service Desk will be given at the next ACCU Meeting in June 2012.

→ closed

- **To inform their users on the European Health Insurance Card to make them aware on the insurance coverage when being at CERN.**

Not all users have been informed yet.

→ ongoing
5. REPORTS FROM ACCU REPRESENTATIVES ON OTHER COMMITTEES

a. Restaurants' Supervisory Committee (M. Campanelli)

The Restaurants' Supervisory Committee (CSR) is an advisory body to the Standing Concertation Committee (SCC). The CSR oversees all matters regarding restaurants, cafeterias and vending machines, ensures contracts are being respected, acts as two-way channel of information, addresses investment, health and safety issues and liaises with specialists e.g. dieticians. The committee convenes approximately 4 times a year, chaired by T. Lagrange (FP Department Head). ACCU is represented by M. Campanelli.

A major change took place in 2011. Restaurant 1 contractor NOVAE took over also Restaurants 2 and 3, such that now there is only one contractor for all 3 restaurants. Transition went rather smoothly in spring 2011 for Restaurant 2 and in autumn 2011 for Restaurant 3 with good feedback given after the transitions, both from users and NOVAE. The range of products and cleanliness has been increased.

Corresponding to the increase of users over the past years, the number of meals/day has almost doubled since 2004 in Restaurant 1 to 2'175 meals per day in 2011. Also Restaurants 2 and 3 have some increase since NOVAE took over. They make a profit of 4.2% after tax at Restaurant 1, but loosing money at Restaurants 2 and 3. However, Restaurant 3 is raising again after some decline over the past years. Their main worry is Restaurant 2.

Restaurant prices cannot be lowered without loosing quality. Prices are already low w.r.t. the local area, but Geneva is one of the most expensive cities in the world. An alternative is to go to Restaurant 3 with a menu price of 4 €, which can be reached from the Meyrin site using the Meyrin - Prevessin shuttle service.

Main outlines for 2012 are improvements in the infrastructure. Restaurants 2 + 3 need urgent consolidation work, the Restaurant 2 building has problems in many areas, e.g. floor in the kitchen, heating, toilets. In Restaurant 3, the dish washer has to be replaced.

NOVAE will launch a satisfaction survey amongst the customers of the three restaurants and is also planning further services. Many places at CERN are remote from restaurants, and there are existing satellite cafeterias open for a few hours per day. This service could be expanded and also more vending machines could be installed. Best places are under study and also the offer is under review. Vending machines also need more maintenance to keep proper functioning.

On the Prevessin site, the construction of a new main building (Bat. 774) is under planning, opposite of the CCC. The building will host offices, but also a reception area for visitors, an auditorium and a cafeteria, where NOVAE is involved in the
planning. The new main building is intended as hub for visits with sufficient parking for busses. Visitor will walk from there to Restaurant 3 for lunch.

In 2012, the medical service will launch a new campaign regarding food and health. They plan a better follow-up with NOVAE and dieticians regarding hygiene, diet, and quality.

Outstanding issues are electronic payment, capacity and recycling of organic waste which is not yet done.

b. Accommodation Facilities Working Group (A. Rozanov)

The Accommodation Facilities Working Group (FAC) is discussing all accommodation facilities important for CERN users and prepares relevant recommendations. The Working Group convenes 4 times a year, and is also acting as preparatory group to ACCU meetings with discussion of action items. ACCU is represented by A. Rozanov.

A recent big improvement was the introduction of a short-term electronic waiting list. Users are informed by email at 20:00 each evening whether a room is available. A long-term waiting list is still under development, and should be soon available, hopefully before summer at peak times. Modification of reservations is presently limited to phone or email. Software for modifications on the web is also under development. For legal reasons, Hostel guests must be at least aged 18 years. This is a problem for young students, who do an internship at CERN. They have to stay at an external hotel.

Few reading/smoking rooms have been already transformed into bedrooms. About 5 more offices are to be transformed into bedrooms in 2012. A stop of the airport shuttle near the Hostel reception (building 39) is in preparation, but needs some work. An option to buy some food from the Hostel reception for late arrivals is under discussion.

The planned closure of building 38 for refurbishment in November 2011 was announced only a few months in advance which temporarily created a crisis in room availability. Refurbishment then was delayed to December 2012 after LHC running and needs to be well prepared.

An ongoing question is the construction of a new hostel. The Saint-Genis Foyer hostel will be increased by 70 rooms in 2012, but users still prefer the CERN Hostel on the Meyrin site. Discussion of an extension is not further advancing for financial reasons.
6. REPORT ON SERVICES FROM GS DEPARTMENT (I. Mardirossian, CERN-GS)

CERN Hostel

The improvement programme of the CERN Hostel is progressing.

Focus in building 38 is replacement of old furniture in the rooms. Replacement of office chairs and desks is in progress, replacement of bedside lamps, telephones and bedding has been completed. Two additional rooms have been created with single wash basin on the first and second floor.

Bedding and office lamps in building 39 have also been replaced. 5 additional rooms will be created in 2012. The wall to wall carpeting in corridors and lounges will be replaced in 2013.

Coat racks have been installed in building 41 and rooms were painted.

It was reported that new pillows are too hard and will be replaced again. Improvement of general signing should be completed in spring 2012. Renewal of furniture in the apartments is expected for 2013.

Price enquiry will be launched with hotels in the local areas including shuttle service to/from CERN. Technical specification has been written.

A laundry service is now available for CERN Hostel residents. Washing powder is provided with laundry cards. Prepaid telephone cards are available at CERN Hostel reception. A contract with NAVILLE is under discussion and is expected soon.

There are ongoing improvements at the St. Genis Foyer Hostel. CERN should get up to 151 single rooms (81 at present) in total by the end of 2012 (+20 in March; +20 in April; +20 in May; +10 in June). The rooms have washbasin and are cleaned 7 days a week. Painting, heating, furniture and floors have been renovated, the lounge was refurbished and a TV room will be available as of spring 2012. It has been confirmed that prices are frozen for 3 years unless the price of gas increases by more than 5%. The CERN Hostel and St. Genis Foyer Hostel together will have almost 700 beds by end of 2012, such that there is no immediate need to construct a new building on the CERN site.

CERN has an option to allocate 30 additional rooms at a rate of 9.20 Euros/night. ACCU delegates are requested to give feedback if these low cost rooms should be allocated.

The overall occupancy rate (CERN + St. Genis Foyer) for 2011 was 76% (same as 2010), compared to 65.1% for the Geneva hotels and 51.6% for all hotels in Switzerland.
To better prepare for the future evolution of accommodation, a first set of questions has been prepared (see Appendix B), to be send to ACCU delegates, and to be further distributed to their user community. A more detailed questionnaire will be sent to the CERN hotel customers community.

**Mobility**

An alternative mobility strategy, which is also considered at CERN, is “Green Monkeys”, an initiative working already with the Canton of Geneva and the University of Geneva Hospital. Basic concept is car pooling between individuals, where the own car is offered to be shared with others, for a fixed price of 0.24 CHF/km as a single passenger, and 0.16 CHF/km/passenger for more passengers. “Green Monkeys” supplies the software and takes a commission of 0.04 CHF/km. An information campaign will be made in the Restaurants (Restaurant 1/2/3 on 20/21/22 March, respectively).

In 2011, nearly 100’000 persons have been transported by the CERN Shuttle Service. 53’100 persons used the regular circuits 1,2,5,6 and the shifts circuit. 18’000 persons used the CERN – airport shuttle and 3’000 persons have been transported for VIP visits (245 groups). The shuttle service also transported 19’000 visitors (797 groups), which are about ¼ of all visitors at CERN. If a shuttle bus is getting full and there are still people waiting for transport, the driver will call for a second bus which usually arrives within 5 minutes.

It will be checked if entrance C could be opened during lunchtime, which is a question of available resources. It will also be checked if the narrow pathway between the tram station and entrance B could be improved. Parking at CERN, around the Main Building and Building 40 is getting more and more difficult. A report on the parking situation will be given at the next meeting.

Conditions governing the use of CERN car sharing are described in the Operational Circular No. 4. Cars are for professional use only and shall not be used for private trips. Some abuse of these rules were recently reported, where CERN shared cars were found, e.g. at ski stations.

**New/improved services on CERN site**

Lots of feedback was received by the Delegates concerning new or improved services at CERN. Most suggestions were on sport facilities and on a food shop.

1. **Sport facilities**

The Staff Association has informed that they have a new power lifting installation in building 205 open to all Fitness Club members starting from March 2012. A low or no membership fee should be considered. More information can be found on the official website for the CERN Fitness Club.
Discussions are ongoing with the Fire Brigade to make their power lifting room in building 65 accessible during lunch time (max. 20 people capacity).

As a reminder, one can also always access the “Parcours du Bois de Serves” for running. The “Bois de Serves” is located between Route de Europe, linking CERN Meyrin and Prevession sites, and the St. Genis roundabout. It’s one of the largest oak forests in the Pays de Gex and offers many recreational opportunities: hiking, nordic walking coach, fitness trail, playing football and rugby. It also hosts a 9 hole golf course.

Some discussions are also starting with the Commune de Meyrin to develop a collaboration with the Centre Sportif de Maisonnex, opposite of CERN entrance B, to add new sport activities (fitness courses, power lifting room) and to review access conditions to the swimming pool.

2. Food Shop

Discussions took place with NOVAE regarding a proposal to get fresh food and toiletries via vending machines available 24h/day - 7 days a week. The two main parameters are the price and the food to be really fresh. A test will be made starting from Spring 2012 with fresh food items in the Main Building. Toiletries will also be made available at the Hostel Reception. As a reminder, menus 1+2 from Restaurant 1 are also available in the afternoon.

3. Conciergerie

A possible new service could be an in-house conciergerie. As an example, a major pharmaceutical company in Geneva provides such a service to its collaborators: ironing, washing, dry cleaning, shoe repairs, optician, keys, taxis, personnel couriers, public transportation tickets, food shopping, gifts (flowers, toys, chocolates, perfume etc.), car washing and servicing for private vehicles.

At the end of the report, the ACCU chair and delegates congratulated for the impressive efforts that are undertaken to satisfy user requests and needs.

New action items

CERN, ACCU Secretary (M. Hauschild)

- To send a questionnaire to ACCU delegates on accommodation future evolution, to be further distributed to their user community.

CERN, GS Department (I. Mardirossian)

- To add a new shuttle stop for the airport shuttle service (circuit 4) in front of the CERN Hostel.
• To contact the information desk at the Airport to make sure that they can inform users arriving in Geneva on how to catch the CERN shuttle.

7. NEWS FROM THE CERN MANAGEMENT (P. Bloch, CERN-PH)

LHC

LHC was just ending with Pb-Pb running at the time of the last ACCU meeting in December 2011, where an integrated luminosity of 140-170 µb⁻¹ was collected per experiment (ALICE, ATLAS, CMS), which is 15-20x more than in 2010.

A rich harvest of LHC results appeared in 2011. 192 papers have been submitted to journals, 220 pre-prints were written, and 1900 conference talks were given. On 13 December 2011, ATLAS and CMS presented first hints of a Higgs around 125 GeV in a special seminar. Interesting talks were also given at the Rencontres de Moriond meeting in March 2012.

2011 was a very great scientific year with many record breakings, also for the number of protons on target for nTOF and CNGS, and the number of ISOLDE shifts.

The LHC Performance Workshop in Chamonix was held 6-10 February 2012 and discussed lessons from 2011, beam parameters for 2012, planning for the first long shutdown LS1, and the longer future, e.g. HL-LHC after 2022, LHeC etc.

Major decisions for 2012 were taken by the directorate after consultation of the LHC Machine Advisory Committee: LHC will run at a higher energy of 4 TeV/beam. This is possible because of the experience and improvements made in 2011. Multiple quenches due to electro-magnetic coupling were eliminated, snubber resistors were very effectively reducing the number of quenches, passive filters have been added to power converters, and the energy extraction has been modified.

There was no quench following a power cut at the end of ramp on 18 August 2011 and not a single beam induced quench with circulating beam in 2011. Overall, the probability of a splice burn-out is less than expected in 2010/11, and about the same at 4 TeV in 2012 as what had been estimated at 3.5 TeV in 2011.

The higher energy results in 30% higher cross section for a SM Higgs at 125 GeV, and also to 3x higher cross section for a possible Z’ at 2 TeV.

Priorities for 2012 are to deliver as high integrated luminosity as possible for ATLAS and CMS, with a peak luminosity of 6 x 10^33 cm⁻²s⁻¹. The higher energy helps to reach these goals, because of a smaller γ-factor and more squeeze down to β⁺ = 0.6 m.
About 15 fb\(^{-1}\) per experiment is expected, assuming the same availability as 2011 with some hope that the magnet powering faults are reduced by 30\% and fewer radiation induced dumps. Taking into account a decreased S/N ratio by 10\% due to higher pile-up, a SM Higgs at 125 GeV could be discovered by each ATLAS and CMS with about 5\(\sigma\) significance. At the end of 2012, a p-Pb run is planned, to study so-called cold nuclear effects and possibly a new state of matter, the colour-glass condensate.

The progress in luminosity will be closely monitored and two check-points have been set: end-June, before the ICHEP conference in Melbourne 4-11 July 2012, and mid-August, before the European Strategy Symposium in Cracow 10-12 September. If the collected luminosity is not on track end-June, LHC running could be extended by 2 months into winter. The long shutdown LS1 would be delayed in such case, but some time could be regained.

The length of the LS1 shutdown is currently dominated by CMS. If starting LS1 in December 2012, as presently foreseen, LHC would be ready for beam again by September 2014, to be followed by commissioning with first collisions in November 2014 with probably no stop in winter 2014/15. Restart would be at an energy around 6.5 TeV/beam with 25 ns bunch spacing. All injectors will stop completely in 2013, but would run again with a normal schedule in 2014.

The LHC is basically ready for restart after the winter shutdown, and is according to schedule.

**non-LHC Programme, Neutrinos**

After the successful storage of anti-hydrogen for more than 15 minutes in June 2011, the ALPHA collaboration reported the first, albeit modest, measurement of the anti-hydrogen spectrum in a paper published in *Nature*. This is an important milestone on the way measuring the properties of antimatter atoms and to make precision comparisons between atoms of ordinary matter and atoms of antimatter.

The OPERA collaboration has identified two possible effects that could have an influence on its neutrino timing measurement. These both require further tests with a short pulsed beam. If confirmed, one would increase the size of the measured effect, the other would diminish it. The first possible effect concerns an oscillator used to provide the time stamps for GPS synchronizations. It could have led to an overestimate of the neutrino's time of flight. The second concerns the optical fibre connector that brings the external GPS signal to the OPERA master clock, which may not have been functioning correctly when the measurements were taken. If this is the case, it could have led to an underestimate of the time of flight of the neutrinos. The potential extent of these two effects is being studied by the OPERA collaboration. New measurements with short pulsed beams are scheduled for May, with 4x more neutrinos per day, also with participation of other experiments at Gran Sasso: BOREXINO, ICARUS and LVD.
Update 16 March 2012 (after ACCU Meeting):
The ICARUS experiment reported that their measurement, using last year’s short pulsed beam from CERN, indicates that the neutrinos do not exceed the speed of light.

European Strategy Update

The European Strategy for Particle Physics has been defined by Council in 2006/07 for the first time, and needs to be updated until 2013.

A preparatory group has been formed to prepare the Upgrade process. The group consists of the Strategy Secretariat members, of members from the SPC and ECFA, and from CERN, from Asia and the Americas. The group is chaired by T. Nakada, Scientific Secretary of the Strategy Secretariat.

An open symposium will be held from 10-12 September in Cracow to provide input from the community. A call for submissions was made on 1 February 2012 with deadline by 31 July 2012. Contributions can be submitted by collaborations, labs, communities or individuals.

8. USERS’ OFFICE NEWS (D. Chromek-Burckhart, CERN-PH)

Work on the new pre-registration tool (PRT) is delayed due to heavy workload for the developers in other areas. The second field test, foreseen for early 2012, did not yet take place.

French Residence Cards now have a longer validity, normally 3 years for the first time registration, and 5 years for prolongation. Exceptions can happen in special cases. Sometimes confusing is the validity of the CERN access card which is not linked to the validity of the contract. The end date as written on the card does not correspond to the end date of the contract.

The number of users has further evolved. As of 3 January 2012, 10’357 users were registered: 6’403 from Member state countries and 3’854 from other countries. Summer students are not included in the user statistics, and ~100 students from non-member state countries are not yet included in the official summer students statistics.

There is a regular high peak period in summer for new first-time contracts, which is heavy workload for the Users Office. Much time is devoted to special cases. Also when people are changing institute, they have to come in person to the Users Office, as the end of contract date is changed and also insurance coverage might be affected.

Team Leaders can help the Users Office to keep up its efficiency in making standard cases run smoothly by conforming to the rules:
  • Do not sign a blank registration form
• Provide the team member with an employment certificate signed by the institute head or administration
• Verify all data on the registration form before signing, i.e. duration of stay and percentage of presence
• Remind Users to return residence cards when leaving

Some countries have the tradition of long names, e.g. people in Portugal can have up to 6 names, where the most important one is the very last name, which is not always taken at registration. The Users Office has to follow the rules of the cards service, but an option to set the preferred name should be considered.

New action item

CERN, User’s Office Head (D. Chromek-Burckhart)

• To follow up the registration of users with long names and to investigate the possibility of setting a preferred name in consultation with the Cards Service.

9. ANY OTHER BUSINESS

Festivities at CERN

A working group has been formed to define rules for having private festivities at CERN, e.g. in CERN BBQ areas, pump hall, etc. Over the recent months, some incidents and abuse have happened. The ACCU Secretary will represent the CERN users in the Working Group. A report will be given at the next ACCU meeting in June.

Pre-booking of bikes, new action item

CERN, PH Department (J. Salicio Diez)

• To investigate on possibilities for pre-booking of bikes.

10. AGENDA FOR THE NEXT MEETING (15 June 2012)

The agenda for the next meeting should include the following items:

• Experience with the Service Desk (T. Pettersson)
• Guidelines for private festivities on CERN sites (tbd)
• Parking situation (as part of GS report, I. Mardirossian)
• Reports from ACCU representatives on other Committees:
  o IT Service Review Meeting (E. Etzion)
Presentations from the meeting can be found with the minutes on the ACCU web site at http://cern.ch/ph-dep-ACCU/
APPENDIX A

SUMMARY OF ACTION ITEMS

CERN, ACCU Secretary (M. Hauschild)

- To circulate the minutes of the ACCU meeting held on 7 December 2011, for approval.

- To send a questionnaire to ACCU delegates on accommodation future evolution, to be further distributed to their user community.

- To inform all users of the existence of ACCU, its role, how to contact their delegate, and of the link to ACCU agendas and minutes.

- To inform all users on the new Crèche "Jardin de Capucine" that was opened on 1 November and specifically on the possibility of short term care.

CERN, GS Department (I. Mardirossian)

- To continue improving the CERN Hostel booking procedure and to establish a long-term waiting list.

- To check the possibility of locking drawers in Bat. 41.

- To add a new shuttle stop for the airport shuttle service (circuit 4) in front of the CERN Hostel.

- To contact the information desk at the Airport to make sure that they can inform users arriving in Geneva on how to catch the CERN shuttle.

CERN, User’s Office Head (D. Chromek-Burckhart)

- To follow up the registration of users with long names and to investigate the possibility of setting a preferred name in consultation with the Cards Service.

CERN, PH Department (J. Salicio Diez)

- To investigate on possibilities for pre-booking of bikes.
ACCU Delegates

- To give feedback on the possibility of getting 30 additional low cost rooms at the St. Genis Foyer at a rate of 9.20 €/night.

- To remind their users on the road traffic and parking regulations on the CERN site and further details therein.

- To inform their users on the European Health Insurance Card to make them aware on the insurance coverage when being at CERN.
APPENDIX B

QUESTIONNAIRE ON ACCOMODATION FUTURE EVOLUTION

A. B38 has to be refurbished, which type of rooms in B 38?
   1. Shared rooms?
   2. Single with showers?
   3. Single with washing basin?
   4. Studios?

B. What is the most important criteria for you?
   1. The price?
   2. Not to share your room?
   3. To be on CERN site?

C. What about external hotels with negotiated prices?
   1. Is it your first option?
   2. Only if CERN hotel cannot provide a room?

D. An external hotel with a shuttle service gives an equivalent level of service to CERN hotel?
   1. Yes
   2. No
   3. Only if the price is the same

E. Should we extend the maximum duration of the stay (2 months today)?

F. Do you prefer being hosted in Saint Genis rather than the CERN hotel?
   1. No
   2. Yes if the price is lower than the ones in CERN Hotel
   3. Yes if I work in Prevessin