Users’ Office News

Communications

Statistics

Doris Chromeck-Burckhart

Head of Users Office
Status of PRT & Validity of French Residence Cards

- Pre-registration tool (PRT) was presented at ACCU in September
  - Some delay due to heavy workload for the developers in GS-AIS group in other areas
  - Second field test foreseen for early 2012 did not take place

- Longer Validity of French Residence Cards
  Normally
  - 3 years for 1\textsuperscript{st} time registration
  - 5 years for prolongation
Evolution of Number of Users

9.01.2012: 10357 Users:
3954 from Member state countries, 3854 from other countries
New first-time contracts

- Regular high peak period in Summer period
  Heavy work load for the Users’ Office

Contracts issued by the Users’ Office for persons who have never had a contract before at CERN issued between 2006 and 2011
New contracts

Issued by the User’s Office 01-JAN-2011 and 31-DEC-2011
Short Term contracts

- Contract length up to 3 months

Issued by the User’s Office 01-JAN-2011 and 31-OCT-2011
Team Leaders

The Users’ Office is pleased to help everyone in finding an adequate solution for particular issues. We devote much time to special cases.

Please help the Users’ Office to keep up its efficiency in making standard cases run smoothly by conforming to the rules

- **Do not sign a blank registration form**
- **Provide the team member with an employment certificate signed by the institute head or administration**
- **Verify all data on the registration form before signing, i.e. duration of stay and percentage of presence**
- **Remind Users to return residence cards when leaving**