



ALARM ticket usage by ATLAS

S. Jézéquel

(ATLAS Distributed Computing Operation)



- ▶ **ATLAS has critical activities in computing :**
 - ▶ **Main ones : Prompt data processing at T0 and data export to T1s**
 - ▶ **Others do exist (example : Data reprocessing)**
 - ▶ **Criticality is defined by ATLAS Management**

- ▶ **ATLAS Computing uses ALARM tickets to inform sites when**
 - ▶ **a key component is broken**

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 - ▶ **the problem prevents critical activity to proceed**

- ▶ **ATLAS expects prompt action from the site to an ALARM ticket**
- ▶ **In WLCG MoU, the acceptable reaction time is defined**