

Security Service Challenges

*Operational Security Coordination Team
OSCT-3 , Edinburgh
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ASIA PACIFIC

Jinny Chien

(Edited by Pål S. Anderssen, CERN)



Sites within the AsiaPacific ROC challenged April 2007

Site	Admitted	Response	Score
1 Australia-UNIMELB-LCG2	✓	✓	● feedback
2 GOG-Singapore	-	-	● job not admitted
3 HK-HKU-CC-01	✓	✓	● feedback
4 IN-DAE-VECC-01	✓	-	●
5 INDIACMS-TIFR	-	-	● job not admitted
6 JP-KEK-CRC-01	-	-	● job not admitted
7 JP-KEK-CRC-02	✓	✓	●
8 KR-KISTI-GCRT-01	✓	✓	● feedback
9 LCG-KNU	✓	✓	●
10 NCP-LCG2	✓	✓	● feedback

(continue
d)



Sites within the AsiaPacific ROC challenged April 2007

(2)

Site	Admitted	Response	Score
11 PAKGRID-LCG2	✓	✓	●
12 Taiwan-IPAS-LCG2	✓	✓	●
13 Taiwan-NCUCC-LCG2	✓	✓	● feedback
14 TOKYO-LCG2	✓	✓	● feedback
15 TW-FTT	-	-	●
16 TW-NTCU-HPC-01	✓	✓	● feedback
17 TW-NIU-EECS-01	✓	✓	●
18 TW-NCUHEP	✓	-	●

78%

67%

39%

- **Was it useful for you?**
 - It demonstrated the issues related to a security incident;
 - It helped to understand how to respond pragmatically to a request for audit;
 - It was a practical exercise for them to trace the related jobs.
- **Was it too easy? Too difficult?**
 - Generally, the SSC-2 was not difficult to respond to;
 - Sites with experience from SSC_1 were at an advantage.
- **How much resources were involved on your site?**
 - One or two professionals, during one to a few hours.

- **How could we improve? What should be done differently?**
 - Responding participants asked for affirmation that their responses were complete and correct;
 - A step-by-step guide for the resolution would be appreciated;
 - A different sequence would be useful in later challenges.

[

APROC has created a Web page which explains the resources that were useful for responding to the challenge –

http://lists.grid.sinica.edu.tw/apwiki/Security_Service_Challenge

]

- **Off-site RB created an extra hurdle -**
 - Only APROC Site managers had access to the RB;
 - A GOCDB lookup gave contact information;
 - The Security contact needed to liaise with the contact at the RB.
- **New Sites needed -**
 - Operational guidance;
 - Reference information about the SSC;
 - Some guidance from APROC helping them to complete the challenge.

CENTRAL EUROPE

Daniel Kouril, CESNET

- **3rd June morning**
 - the challenge jobs submitted
 - 16 sites from CE challenged
 - almost all production sites in CE
 - only one SE per sited used
 - CLI not GUI used
 - results from the jobs collected
- **4th June afternoon**
 - GGUS tickets submitted
 - quickly got assigned to the CE_ROC US and site supporters

- **4th – 6th June**
 - results from most sites arrived
 - four sites didn't send answer
 - the fastest reply received after 3,5 hours after assignment
 - slow propagation from CE ticketing system
 - reply from one site not propagated at all
- **7th June – now**
 - reminders sent to the four sites
 - discussions with the sites
 - new challenge will be sent when the channels have been stabilized

CERN

Pål S. Anderssen

CERN - IT

	Site	Admitted	Responded	Score
1	ALBERTA-LCG2	✓	✓	● no UI
2	BEIJING-LCG2	✓	✓	● no UI, no file operations
3	CERN-PROD	✓	✓	● default log info.
4	BNL-LCG2	✓	✓	● no UI, no file operations
5	SFU-LCG2	✓	-	● no response
6	TORONTO-LCG2	✓	✓	● no UI, premature flush of logs
7	TRIUMF-LCG2	✓	✓	● no UI
8	UIOWA-LCG2	-	-	● job not admitted (Site later withdrew from the Grid)
9	Umontreal-LCG2	✓	-	● no response
10	USCMS-FNAL-WC1	-	-	● job not admitted
11	VICTORIA-LCG2	✓	✓	● no UI



A few selected issues from the CERN ROC in Stage 2

- **Access to logs -**
 - Several Sites reported difficulties obtaining information from off-Site RB;
 - Could be the reason why more than half of the Sites missed the UI question.
- **Contents of logs -**
 - No Site had enabled sufficient logging to identify all 7 storage operations;
 - Fairly deep knowledge about the elements of the storage systems appears to be needed in order to relate the SSC_2 storage operations to the entries in the logs.
- **Log retention -**
 - One site rotated the logs prematurely;
 - Are the requirements for log retention sufficiently clear?
- **Sites with limited SSC experience -**
 - TOP was often solicited for guidance in the resolution process;
 - However, the CERN TOP tried to avoid this role-conflict
 - Is there a need for incident resolution training in general? Or perhaps only SSC training?

- **Detail information about the individual Sites:
Available in the GGUS tickets**

- **There is more on the LCG/EGEE TWiki pages:
<https://twiki.cern.ch/twiki/bin/view/LCG/LCGSecurityChallenge>**

France

Rolf Rumler
(IN2P3)

- **Since some time already there are manpower problems for France to work correctly in the OSCT**
- **New people have started very recently**
 - B. Delaunay and B. Boutherin, involved in computers security but no experience with the grid!
- **Doing SSC2 is their first activity and is now ongoing**
 - Decision to launch SSC2 two weeks ago,
 - First actions where to get a valid grid certificate and register to dteam...

- SSC2 launched on Thursday 14th, GGUS tickets submitted on Friday 15th
- 6 IN2P3's sites where challenged
 - IN2P3-GRIF Paris asked for script to extract DPM logs
 - IN2P3-LPC Clermont solved on Monday (except UI)
 - IN2P3-LAPP Annecy solved on Friday
 - IN2P3-IRES Strasbourg solved on Monday
 - IN2P3-IPNL Lyon solved on Monday
 - IN2P3-Subatech Nantes solved on Friday
- 3 IN2P3 sites where not challenged
 - IN2P3-CC was already challenged with SSC1
 - IN2P3-CPPM has no Storage Element
 - IN2P3-LPSC is not already validated
- Tests where not exhaustive
 - GRIF is more than on institute
 - Auvergrid is larger than LPC
- Non IN2P3 sites where not challenged
 - CGG-LCG2 (CGGVeritas)
 - CINES (CINES)
 - IPSL-IPGP-LCG2

- **IN2P3-LPC (IN2P3-LPC, Clermont-Ferrand, France)**
 - AUVERGRID (IN2P3-LPC, Clermont-Ferrand, France)
- **CGG-LCG2 (CGGVeritas)**
- **CINES (CINES)**
- **GRIF (Grille de Recherche d'Ile de France (GRIF))**
 - IN2P3-LPNHE (Laboratoire de Physique Nucléaire et de Hautes Energies)
- **IN2P3-CC (IN2P3, Lyon, France)**
- **IN2P3-CPPM (Centre de Physique des Particules de Marseille)**
- **IN2P3-IPNL (Institut de Physique Nucléaire de Lyon)**
- **IN2P3-IRES (IRES, Strasbourg, France)**
- **IN2P3-LAPP (Laboratoire d'Annecy-le-Vieux de Physique des Particules)**
- **IN2P3-LPSC (IN2P3, Grenoble, France)**
- **IN2P3-SUBATECH (IN2P3, Nantes, France)**
- **IPSL-IPGP-LCG2 (IPSL-IPGP-LCG2)**

Germany and Switzerland

Italy

Riccardo Brunetti

31 Sites tested

3 not able to execute the job (./storacc: error while loading shared libraries: liblcg_util.so: cannot open shared object file: No such file or directory)

5 did not respond/execute the challenge

22 executed the challenge

1 on going

- **19 sites identified lcg-cr + lcg-rep**
- **6 sites identified lcg-cr + lcg-rep + UI**
- **3 sites identified lcg-cr + lcg-rep + UI + lcg-del (all of them with dcache/dpm SE)**
- **1 site identified lcg-cr + lcg-rep + lcg-cp (the only one with local SE as source for copy)**
- **1 site only identified the file (no operation)**
- **2 sites only identified the user (lcas-lcmaps.log)**
- **1 site said he lost the log files**

- **The challenge was more difficult than the previous (less experience on Storage Elements)**
- **Some concerns about the fact that some operation could not be traceable (ex. a classic SE does not log the dele operation, at least with the default config.)**
- **Procedure too complicate: launch the test, send mail, open ticket on ggus, (wait for TPM??) reassign the ticket**
- **General minor participation of sites with respect to SSC_1 (brought to the attention of ROC managers)**

North Europe

Russia

South East Europe


Eddie Aronovich

- **Most of the sites in the region challenged**
- **Test sites were challenged too !**
- **The runnings on Jan and tickets sent 3 month
– a week later !**
- **Challenge was partially repeated on Apr**

- **Most sites performed the SSC O.K.**
- **Most of the sites had no logs after almost 3 month !!!**
- **Some security contacts asked help**
- **Test sites are not aware of security issues (This might be out big pb.)**

- **Procedures !**
 - Resource abuse – check that site identifies it and knows what to do
 - Logs from backup
- **Penetration tests for sites and compare it with local assumptions**

South West Europe

- **Run it over six sites of SWE**
 - 40 % tested of the sites
- **Using GCUS and RTIR**
 - GCUS for opening the ticket
 - RTIR for handling the incident in SWE region
- **First answer less than 3 hours**
 -  Some sites were confused
 - “Do we have to answer?”
 - “Why?”
- **Total resolution 3 days average**
 - Reminders sent to 70% of the sites
 - Summer working time delayed the answers
- **100% success**

- **General feelings from the sites**
 - Not too difficult
 - Good test for checking incidents
 - Good for getting acknowledge and documentation
- **Resource implied in**
 - Two person, Security Officer and a member of the site
- **Quite realistic questions for getting the information**
- **For next round cross-sites test**
 - Having to coordinate several site to get the information

UK/I